

SONOMA VALLEY HEALTH CARE DISTRICT FINANCE COMMITTEE REGULAR MEETING AGENDA Tuesday, April 28, 2015, 5:00 p.m.

Location: Schantz Conference Room Sonoma Valley Hospital – 347 Andrieux Street, Sonoma CA 95476

	TOLL FREE CALL-IN NUMBER: 866 228-9900 GUEST CODE: 294221				
	AGENDA ITEM	RECOMMENDATION			
MI	SSION STATEMENT The mission of the SVHCD is to maintain, improve, and restore the health of everyone in our community.				
1.	CALL TO ORDER/ANNOUNCEMENTS	Fogg			
2.	PUBLIC COMMENT SECTION At this time, members of the public may comment on any item not appearing on the agenda. It is recommended that you keep your comments to three minutes or less. Under State Law, matters presented under this item cannot be discussed or acted upon by the Committee at this time. For items appearing on the agenda, the public will be invited to make comments at the time the item comes up for Committee consideration.	Fogg			
3.	CONSENT CALENDAR a. FC Meeting Minutes, 1.27.15 (no quorum) and 3.24.15	Fogg	Action		
4.	GROWTH OVERVIEW	Donaldson	Inform		
5.	CAPITAL SPENDING REPORT	Tarver	Inform		
6.	SCAN UPDATE	Jensen	Inform		
7.	OPERATING BUDGET STATUS	Jensen	Inform		
8.	AUDIT PLAN	Jensen	Inform		
9.	MARCH 2015 FINANCIALS	Jensen	Inform		
10.	CEO BOARD REPORT APRIL 2015	Nevins	Inform		
11.	ADJOURN Next meeting May 26, 2015	Fogg			



CONSENT CALENDAR



SONOMA VALLEY HEALTH CARE DISTRICT FINANCE COMMITTEE MEETING MINUTES

Tuesday, January 27, 2015

Schantz Conference Room

Healing Here at Home

Voting Members Present	Members Excused	Staff/ Public/Other	Staff Excused
Dick Fogg Shari Glago Sharon Nevins Phil Woodward Steve Barclay Mary Smith S. Mishra, MD (by phone)	Keith Chamberlin	Sam McCandless Ken Jensen Jeannette Tarver Gigi Betta	
Peter Hohorst Stephen Berezin			

AGENDA ITEM	DISCUSSION	ACTIONS	FOLLOW-UP
MISSION AND VISION STATEMENTS	The mission of the SVHCD is to maintain, improve and restore the health of everyone in our community. The vision of the SVHCD is that SVH will be a nationally recognized, compassionate place of healing known for excellence in clinical quality. We serve as the guide and indispensable link in our community members' health care journey.		
1. CALL TO ORDER/ANNOUNCEMENTS			
	<u>Call to Order</u> The meeting was called to order at 5:08 pm <u>Announcement</u> On February 24, 2015 Shari Glago will Chair in Mr. Fogg's absence.		
2. PUBLIC COMMENT SECTION	Fogg		
3. CONSENT CALENDAR	Fogg		
• FC Meeting Minutes, 1.6.15		Action MOTION to approve	

AGENDA ITEM	DISCUSSION	ACTIONS	FOLLOW-UP
		by Berezin and 2 nd by Glago. All in favor.	
4. PROPOSED 2015 WORK PLAN	Jensen	Action	
	Mr. Jensen presented the draft 2015 Work Plan and after Committee review, a few changes were made. Jensen will revise the Work Plan and it will be brought forward to the February 24, 2015 meeting for approval.		Bring revised 2015 Work Plan forward to 2.24.15 meeting for approval.
	Mr. Jensen met with the accounting firm of Armanino LLP to discuss plans to perform the Hospital's annual audits.		
5. DECEMBER 2014 FINANCIALS	Jensen	Inform	
	The month of December 2014 was favorable compared to budget by \$5,377. Net Revenue was unfavorable to budgeted expectations by (\$76,049). Expenses were favorable to budget by \$179,358. Professional fees were over budget by (\$55,745) due to an increase in the quarterly CPS Pharmacy fees. Purchased Services is over budget due to collection costs in Patient Accounting, which was reduced significantly since the beginning of the fiscal year.		
6. CEO BOARD REPORT JAN. 2015	Nevins	Inform	
	Mr. Barclay was impressed with the November 2014 Dashboard and overall results.		
7. ADJOURN/DISCUSSION	Fogg		
	On February 19, 2015, SVH will meet with UCSF to discuss involvement in their ACO program.		
	The Committee talked about the role SVH is planning to play in the future of primary care and how the Hospital will secure its referral base.		
	The meeting was adjourned at 6:40 pm. The next meeting is on Feb. 24, 2015		



SONOMA VALLEY HEALTH CARE DISTRICT FINANCE COMMITTEE MEETING MINUTES

Tuesday, March 24, 2015

Schantz Conference Room

Voting Members	Members	Staff	Public
Present	Excused/Absent		
Dick Fogg	Shari Glago	Kelly Mather	Sam McCandless
Sharon Nevins	Keith Chamberlin	Ken Jensen	
Phil Woodward		Jeannette Tarver	
S. Mishra (by phone)		Leslie Lovejoy	
Peter Hohorst		Fe Sendaydiego	
Mary Smith		Gigi Betta	
Steve Barclay			
Stephen Berezin			

AGENDA ITEM	DISCUSSION	ACTIONS	FOLLOW-UP
MISSION AND VISION STATEMENTS	The mission of the SVHCD is to maintain, improve and restore the health of everyone in our community. The vision of the SVHCD is that SVH will be a nationally recognized, compassionate place of healing known for excellence in clinical quality. We serve as the guide and indispensable link in our community members' health care journey.		
1. CALL TO ORDER AND ANNOUNCEMENTS	Fogg		
	Meeting called to order at 5:00 p.m.		
2. PUBLIC COMMENT SECTION	Fogg		
	None		
3. CONSENT CALENDAR	Fogg		

AGENDA ITEM	DISCUSSION	ACTIONS	FOLLOW-UP
• FC Meeting Minutes, 2.26.15	Bring Minutes from 1/6/15 forward to the FC meeting on 4/28/15.	Action MOTION by Woodward and 2 nd by Nevins to approve Minutes. All in favor.	Board Clerk will send a copy of the <u>Work Plan</u> from last meeting to Committee. Bring <u>Minutes</u> from 1/6/15 forward to the FC meeting on 4/28/15.
4. MEDICARE PROFITABLITY REPORT	Lovejoy (PPT)	Inform	
	Ms. Lovejoy presented <i>Incentivizing Quality Patient</i> <i>Care: An Evolving CMS Strategy</i> to the Committee.		
5. IS REVIEW	Sendaydiego	Inform	
	Ms. Sendaydiego presented an Information <i>Systems</i> <i>Overview including</i> what's working well and future plans through FY2107.		
6. 3-YEAR FINANCIAL PLAN	Jensen	Inform	
	Agenda item #6 was taken off of the Agenda and will be brought forward to the next FC meeting on 4.28.15.		
7. FEBRUARY 2015 FINANCIALS	Jensen	Inform	
	The month of February's net loss was (\$211,936) on a budgeted net loss of (\$42,885). Net revenue was favorable to budget by \$595,380. The net gain from the IGT program is \$470,192. The actual Net Hospital Revenue would have been unfavorable to budget by (\$448,218) without the IGT revenue. Expenses were unfavorable to budget by (\$679,256) with most of this variance attributed to		

AGENDA ITEM	DISCUSSION	ACTIONS	FOLLOW-UP
	the IGT Program matching money of \$573,406. Actual Expense variance would have been unfavorable to budget by (\$105,850) without the IGT fee.		
8. CEO BOARD REPORT MARCH 2015	Nevins	Inform	
	Ms. Nevins took questions on the CEO's Board Report for March 2015.		
9. ADJOURN/DISCUSSION	Fogg		
	 Ms. Nevins informed that Selma Blanusa is no longer the ED of the Foundation, Dave Pier is now the interim ED and that a search will be conducted to find a permanent ED. The Cancer Care Center opening has been delayed. Mr. Barclay made a comment regarding the Finance Pillar on the CEO Dashboard for January. There was nothing positive about FY 2014 Budgeted Expenses and that expenses and operating costs continue to hurt the Hospital. 		
	Meeting adjourned at 6:15 p.m.		



GROWTH OVERVIEW

Sonoma Valley Hospital Growth Overview



Chief Revenue Officer a new role in Health care

- One person responsible for all activities that generate revenue
- Uses data driven, results oriented approach
- Realizes both short term and long term growth strategies in the market
- Owner of generating revenue and prediction, execution, and production of processes to get there
- Revenue in health care is a cross-departmental complex process



Chief Revenue Officer areas of interest

Indentify, review and quantify

- unnecessary costs and implement changes
- revenue loss patterns and trends with recommendations to operations
- poor and inefficient patient process flow with recommendations for improvements

The CRO must foster good communication and teamwork among the various organizational functions



Example of Chief Revenue Officer Role

Skilled Nursing Facility Performance Improvement

- Reduced costs related to overutilization of non-billable services
- Template for enhancement of authorization process
- Pharmacy formulary to reduce high cost of medications
- Staffing efficiencies to capture rehab utilization group levels per day
- Reduction of Diagnosis Related Group penalties on acute side of stay



Volume Trends

	Units of N Service		December	January	February	March
Professional Services	Visits	3466	3390	3428	3576	3792
Ancillary Services	Tests or Procedures	13,819	13,665	15,230	14,147	15,210
Surgery (inc. Endo)	Cases	145	150	167	175	176
Home Health	Visits	1093	1104	1097	1109	1230
Skilled Nursing	Patient Days	580	596	654	607	669



12 Month Rolling Average of Direct Margins

Date	SNF	Rehab	Surgery	Home Health	Outpatient Diagnostics	OB
Aug 13-July 14	1%	60%	43%	-1%	50%	-13%
Sept 13-Aug 14	2%	59%	41%	-2%	64%	-13%
Oct 13-Aug 14	2%	60%	39%	0%	65%	-6%
Nov 13-Oct 14	2%	61%	38%	9%	65%	6%
Dec 13-Nov 14	8%	63%	34%	8%	63%	-2%
Jan 14-Dec 14	8%	61%	33%	11%	64%	4%



Lessons Learned

Services

- Learning: Emphasis on volumes not always best indicator of growing services; not all growth is profitable
- Services reviewed in light of reform challenges, identified opportunities

Margins

- Learning: As the decline in reimbursement continues there will be added pressure on margins
- Developed plan which uses margins as best indicator of performance versus volumes
- Able to now identify growth opportunities within our facility

Physicians

- Learning: Need closer working relationship with providers; this was hampering efforts to monitor out-migration
- Access new market data to understand behaviors and opportunities
- Developed an approach to enhance engagement and collaboration



Next Steps

Next Steps:

- Completion of SNF cost Accounting project
- Continuation of Home Health 12 month cost accounting project
- Start of OB cost accounting project April 2015 with end date of Dec 2015
- Start of Inpatient cost accounting project January 2016
- Start of outpatient cost accounting project TBD
- Services: Deeper dive into margins per procedure and benchmark against best practice facilities
- Begin to explore growth on high margin services



QUESTIONS





CAPITAL SPENDING REPORT

						ior Quarters	9	Spent in 3rd	_		Source of
SVH FY2015 CAPTIAL BUDGET	DEPARTMENT	PURPOSE	BOAH			ent to Date	÷	Quarter		ining Balance	Funding
Fire protection	Facilities	Patient Safety, Antiquated	\$	120,000.00	\$	-	\$	4,175.17	Ş	115,824.83	Operations
Pyxis	Pharmacy	Cost Savings	\$	4,000.00			Ş	4,020.41	\$	(20.41)	Operations
STI System	Laboratory	Revenue Producing	Ş	22,705.00	Ş	20,481.26			Ş	2,223.74	Operations
Locking Carts	Skilled Nursing	Patient Safety	\$	5,000.00					\$	5,000.00	
Transducer	Radiology	Patient Safety	\$	3,200.00	\$	3,200.00			\$	-	Operations
MRI Knee coil	Radiology	Quality	\$	16,300.00					\$	16,300.00	
Quality Notebooks	Quality	Efficiency	\$	11,300.00	\$	8,135.40	\$	6,725.00	\$	(3,560.40)	Operations
Citrix	Information Services	Efficiency	\$	100,000.00					\$	100,000.00	
Lap tops	Home Care	Growth	\$	18,400.00					\$	18,400.00	
Metro phone	Information Services	Replacement	\$	3,800.00	\$	3,800.00			\$	-	Operations
VMWare Licenses	Information Services	Requirement	\$	3,388.00	\$	3,388.00			\$	-	Operations
MIC Interface to HPF	Information Services	Requirement	\$	20,000.00					\$	20,000.00	
HP: 50 Desktops	Information Services	Replacement	\$	50,000.00			\$	2,452.00	\$	47,548.00	Operations
Microsoft Server Licenses	Information Services	Requirement	\$	12,000.00					\$	12,000.00	
Microsoft 53 desktop licenses	Information Services	Requirement	\$	52,200.00					\$	52,200.00	
HP Printer replacement	Information Services	Quality, Replacement	\$	10,000.00					\$	10,000.00	
East Wing Pipes	Skilled Nursing	Antiquated, Prevention	\$	100,000.00					\$	100,000.00	
Ability (HETS Eligibility)	Patient Financial Services	Efficiency	\$	14,004.00					\$	14,004.00	
Dedicated Printer for CIF	Patient Financial Services	Quality	\$	3,000.00					\$	3,000.00	
Uncommitted		-	\$	140,000.00					\$	140,000.00	
Uncommitted	Administration		\$	100,000.00							
		High/Low Table with Bar			\$	1,787.10					Operations
		Probe from GE				5,760.00					Operations
		Freezer			\$	2,359.80					Operations
		Flood Source Nuc. Med			•	,	\$	1,799.00	\$	88,294.10	Operations
			\$	809,297.00	\$	48,911.56	\$	19,171.58	\$	741,213.86	

Spent Prior to FY									
Construction In Progress (CIP)	CIP Committed		2015		Spent in FY 2015		Remaining Balance		
E H R Implementation	\$	6,315,356.00	\$	5,314,173.66	\$	272,458.57	\$	728,723.77	MedOne Leases
NPC2	\$	12,800.00			\$	2,189.75	\$	10,610.25	Operations
Lobby	\$	198,000.00	\$	6,726.50	\$	6,630.00	\$	184,643.50	Donations
Nuclear Med Heat Pump	\$	58,733.00			\$	48,633.00	\$	10,100.00	Celtic Lease
OP Service Center	\$	40,000.00					\$	40,000.00	Operations
	\$	6,624,889.00	\$	5,320,900.16	\$	329,911.32	\$	974,077.52	

There are no contracts pending for items from the Capital Budget.

9.

FINANCIALS MARCH 2015



Healing Here at Home

To:SVH Finance CommitteeFrom:Ken Jensen, CFODate:April 28, 2015Subject:Financial Report for the Month Ending March 31, 2015

March activity was consistent with the experiences of the prior months. Gross patient revenue was better than budget by \$1,436,132. However, there was a significant change in payer mix for the month compared with expectations. Medi-Cal was 18.6% (regular and managed care) of the revenue vs. a budgeted 11.5%. Commercial insurance, which now includes the lower paying Covered California patients, was 18.9% vs. the 24.2% budgeted. The net result was an increase to the contractual allowance expense of \$1,583,938. Management is working with the Medi-Cal Managed care HMO to mitigate some of the losses due to their increased volume. Medicare was close to the budgeted 50.7% at 49.5%. The resulting net revenue was off budget by (\$147,806).

Expenses were over budget by \$94,497. The significant variances were employee benefits (\$40,655), professional fees due to a true-up of the hospitalist costs (\$21,270), and purchased services, mostly unanticipated IT costs (\$70,828).

After accounting for all income and expenses, but not including Restricted Contributions and GO bond activity, the net loss for March was (\$382,610) vs. a budgeted gain of \$27,392. The loss was offset by a Foundation Contribution of \$286,913 restricted for the purchase of ultrasound equipment. The total loss after all activity was (\$58,801) vs. a budgeted gain of \$123,627.

Below is a summary of significant variances for the month of March:

GROSS REVENUE was better than budget	\$ 1,436,132
Inpatient revenue was favorable to budget by \$247,140 and	
SNF was unfavorable by (\$607,523). Outpatient revenue was	
better than budget by \$892,250 and ER revenue was above	
budget by \$885,946. Home Health had a positive budget	
variance of \$18,319.	
Deductions from revenue are unfavorable to budget	\$ (1,583,938)
This is due to a significant change in payer mix this month compared to	
budget. Overall, Medi-Cal was 18.6% of gross revenue vs. a budget of 11.5%.	
Commercial insurances accounted for 18.9% of gross revenue vs. a	
budget of 24.2%.	

707.935-5000

Risk Contract Revenue was under budget	\$ (91,026)		
This is due to zero inpatients from Napa State Hospital in March.			
Other Revenue was under budget	\$ (65,619)	_	
due to the true-up of the E.H.R. Revenue received in January.			
Total Operating Revenue Variance		\$	(304,451)
Total Staffing costs were over budget	\$ (55,024)		
Productive FTE's were 284 vs. a budget of 278.			
Total FTE's were under budget by 2. The overage was due to a new Pharmacist being trained and registry from February of \$19,300.			
Employee benefits were over budget	\$ (40,655)		
primarily due to a required increase in the accrual of			
the State Unemployment insurance reserve of (\$25,000).			
Professional fees were over budget	\$ (21,270)		
due to a true-up of hospitalists costs from per contract.			
Purchased Services were over budget	\$ (70,828)		
primarily due to unbudgeted IT costs (\$56,181)			
All Other Operating Expenses were under budget	\$ 93,280		
Total Expense Variance		\$	(94,497)
Total Operating Margin Variance		\$	(398,948)
Non-Operating Income was unfavorable to budget	\$ (11,054)		
Capital Campaign and Restricted Contributions was favorable to budget	\$ 203,163	_	
Net Variance		\$	(206,839)

The net loss was (\$93,197) vs. a budgeted net income of \$113,642. After accounting for GO bond activity (which interest cost were better than budget by \$22,326) the aggregated net loss was (\$58,801) vs. a budgeted net income of \$123,627.

♦ 707.935-5000

Patient Volumes – March

	ACTUAL	BUDGET	VARIANCE	PRIOR YEAR
Acute Discharges	113	113	0	117
Newborn Discharges	16	16	0	19
Acute Patient Days	401	418	-17	407
SNF Patient Days	669	712	-43	750
Home Care Visits	1,232	1,160	72	1,106
OP Gross Revenue	11,839	10,043	1,797	9,999
Surgical Cases	137	156	-19	156

Overall Payer Mix – March

	ACTUAL	BUDGET	VARIANCE	YTD ACTUAL	YTD BUDGET	VARIANCE
Medicare	49.5%	50.7%	-1.2%	47.4%	50.3%	-2.9%
Medi-Cal	18.6%	11.5%	7.1%	18.2%	11.4%	6.9%
Self Pay	1.2%	3.3%	-2.1%	1.6%	3.4%	-1.8%
Commercial	18.9%	24.2%	-5.3%	20.9%	24.5%	-3.6%
Managed MCR	7.0%	4.3%	2.8%	5.6%	4.4%	1.2%
Workers Comp	2.2%	3.1%	-1.0%	3.3%	3.2%	0.1%
Capitated	2.6%	2.9%	-0.3%	3.0%	2.8%	0.2%
Total	100.0%	100.0%		100.0%	100.0%	

Cash Activity for March:

For the month of March the cash collection goal was \$3,249,826 and the Hospital collected \$3,699,606 or over the goal by \$449,780. The Year to date cash goal is \$31,554,303 and the Hospital has collected \$31,602,561 or over the goal by \$48,259. The cash collection goal is based upon net hospital revenue from 90 days ago. Days of cash on hand are 15 days at March 31, 2015. Accounts Receivable decreased from February, from 50.2 days up to 47.3 days in March. Accounts Payable is up by \$450,338 from February, of which \$361,717 is attributable to the GE Ultrasound invoice posted and will be paid in April with the donation received from the Foundation. Accounts Payable days are at 49.0. Total Accounts Payable at the beginning of the fiscal year was \$5,893,464 and at the end of March Accounts Payable is \$3,708,759.

Year to Date:

The Hospital's YTD EBIDA is 5.4%. Our YTD expenses are over budget by (\$1,435,887). This amount includes \$120,000 of prior year expenses, the IGT program fee of \$573,406, and \$742,000 in operating expenses. Significant variances included in the \$742,000 are attributable to inaccurate forecasting in anesthesia, Prima, utilities, hospitalists, lab, and IT services. Most of the operating expense variances were recognized in the first four months of the fiscal year.

Sonoma Valley Hospital Sonoma Valley Health Care District March 31, 2015 Financial Report

> Finance Committee April 28, 2015



Patient Volumes Month of March 31, 2015

-	Actual	Budget	Variance	Prior Year
Acute Discharges	113	113	0	117
Newborn Discharges	16	16	0	19
Acute Patient Days	401	418	-17	407
SNF Patient Days	669	712	-43	750
Home Care Visits	1,232	1,160	72	1,106
OP Gross Revenue	11,839	10,043	1,797	9,999

Summary Statement of Revenues and Expenses Month of March 31, 2015

	Actual	<u>Budget</u>	1	<u>Variance</u>	Percentage	<u>P</u>	Prior Year	
1Total Operating Revenue	\$ 4,184,340	\$ 4,488,791	\$	(304,451)	-7%	\$	5,547,231	
2Total Operating Expenses	\$ 4,782,662	\$ 4,688,165	\$	(94,497)	-2%	\$	5,005,960	
3 Operating Margin	\$ (598,322)	\$ (199,374)	\$	(398,948)	-200%	\$	541,271	
4NonOperating Rev/Exp	\$ 215,712	\$ 226,766	\$	(11,054)	-5%	\$	(268,444)	
5Net Income before Rest.Cont. & GO Bond	\$ (382,610)	\$ 27,392	\$	(410,002)	-1497%	\$	272,827	
6Restricted Contribution	\$ 289,413	\$ 86,250	\$	203,163	236%	\$	56,417	
Net Income with Restricted								
7Contributions	\$ (93,197)	\$ 113,642	\$	(206,839)	-182%	\$	329,244	
8Total GO Bond Rev/Exp	\$ 34,396	\$ 9,985	\$	24,411	244%	\$	71,825	
9Net Income with GO Bond	\$ (58,801)	\$ 123,627	\$	(182,428)	-148%	\$	401,069	
10EBIDA before Restricted Contributions	\$ (63,716)	\$ 385,269	\$	(448,985)		\$	1,556,218	
11EBIDA before Restricted Cont. %	-2%	9%		-11%			28%	

Summary Statement of Revenues and Expenses Year to Date March 31, 2015 (9 months)

	<u>Actual</u>	Budget	<u>Variance</u>	Percentage	Ē	Prior Year
1Total Operating Revenue	\$ 38,811,384	\$ 38,537,354	\$ 274,030	1%	\$	38,250,455
2Total Operating Expenses	\$ 41,737,709	\$ 40,301,822	\$ (1,435,887)	-4%	\$	40,933,257
3Operating Margin	\$ (2,926,326)	\$ (1,764,468)	\$ (1,161,858)	-66%	\$	(2,682,802)
4NonOperating Rev/Exp	\$ 2,048,871	\$ 2,040,894	\$ 7,977	0%	\$	1,475,002
Net Income before Rest.Cont. & 5GO Bond	\$ (877,455)	\$ 276,426	\$ (1,153,881)	-417%	\$	(1,207,800)
6Restricted Contribution	\$ 1,004,271	\$ 776,250	\$ 228,021	29%	\$	3,706,098
Net Income with Restricted 7Contributions	\$ 126,817	\$ 1,052,676	\$ (925,859)	-88%	\$	2,498,298
8Total GO Bond Rev/Exp	\$ 247,673	\$ 89,852	\$ 157,821	176%	\$	995,892
9Net Income with GO Bond	\$ 374,490	\$ 1,142,528	\$ (768,038)	-67%	\$	3,494,190
EBIDA before Restricted 10Contributions	\$ 2,098,423	\$ 3,497,319	\$ (1,398,896)		\$	622,530
11EBIDA before Restricted Cont. %	5%	9 %	-4%			2%

Operating Revenues Month of March 31, 2015

	<u>Actual</u>	<u>Budget</u>	<u>v</u>	<u>ariance</u>	Percentage	<u>P</u>	rior Year
REVENUE NET PATIENT REVENUE							
1 Acute Inpatient	\$ 1,395,124	\$ 1,613,337	\$	(218,213)	-14%	\$	1,488,288
2 Skilled Nursing Facility	\$ 382,855	\$ 427,200	\$	(44,345)	-10%	\$	425,376
3 Outpatient and Emergency	\$ 2,040,752	\$ 2,009,610	\$	31,142	2%	\$	1,887,420
4 HomeCare	\$ 265,351	\$ 276,904	\$	(11,553)	-4%	\$	263,286
5 Community Benefit (Charity)	\$ (6,000)	\$ (26,239)	\$	20,239	77%	\$	(2,500)
6 Bad Debt Expense	\$ (100,000)	\$ (174,924)	\$	74,924	43%	\$	(230,000)
7 Prior Period Adjustment	\$ -	\$ -	\$		100%	\$	1,300,000
8 TOTAL NET PATIENT REVENUE	\$ 3,978,082	\$ 4,125,888	\$	(147,806)	-4%	\$	5,131,870
RISK CONTRACTS							
9 Capitation Revenue	\$ 163,141	\$ 170,135	\$	(6,994)	-4%	\$	174,028
10 Napa State Hospital Revenue	\$ 34,085	\$ 118,117	\$	(84,032)	-71%	\$	158,074
11 TOTAL RISK CONTRACTS	\$ 197,226	\$ 288,252	\$	(91,026)	-32%	\$	332,102
12OTHER OP. REVENUE	\$ 9,032	\$ 74,651	\$	(65,619)	-88%	\$	83,259
13TOTAL HOSPITAL NET REVENUE	\$ 4,184,340	\$ 4,488,791	\$	(304,451)	-7%	\$	5,547,232 5

Revenue Variances

- Total Operating Revenue was unfavorable to budget by (\$304,451).
- Overall inpatient volume was at budget with 113 discharges and inpatient surgeries were under budget by (9), and had a payer mix with higher Medi-Cal and less Commercial than budgeted.
- Outpatient visits were over budget by 683 visits and outpatient surgeries were under budget by 10, and had a payer mix with higher Medi-Cal and less Commercial than budgeted.
- Emergency Room volume was over budget by 197 visits.
- Skilled Nursing Home volume was under budget by (43) days.
- Home Care was over budget by 72 visits.

Operating Expenses Month of March 31, 2015

	<u> </u>	Actual	<u>Budget</u>		<u>v</u>	ariance	Percentage	<u>Pr</u>	ior Year
OPERATING EXPENSES									
1 Salary and Wages and Agency	\$	2,214,239	\$	2,159,215	\$	(55,024)	-3%	\$	2,178,672
2 Employee Benefits	\$	806,935	\$	766,280	\$	(40,655)	-5%	\$	760,936
3 Total People Cost	\$	3,021,174	\$	2,925,495	\$	(95,679)	-3%	\$	2,939,608
4 Medical and Prof Fees (excld Agency)	\$	353,693	\$	332,423	\$	(21,270)	-6%	\$	420,799
5 Supplies	\$	456,890	\$	495,635	\$	38,745	8%	\$	563,595
6 Purchased Services	\$	397,830	\$	327,002	\$	(70,828)	-22%	\$	505,698
7 Depreciation	\$	282,296	\$	272,198	\$	(10,098)	-4%	\$	248,464
8 Utilities	\$	76,184	\$	80,567	\$	4,383	5%	\$	89,720
9 Insurance	\$	19,298	\$	20,000	\$	702	4%	\$	18,888
10 Interest	\$	36,598	\$	85,679	\$	49,081	57%	\$	99,041
11 Other	\$	138,699	\$	149,166	\$	10,467	7%	\$	120,147
12TOTAL OPERATING EXPENSE	\$	4,782,662	\$	4,688,165	\$	(94,497)	-2%	\$	5,005,960

Expense Variances

Total operating expenses were over budget by (\$94,497)

- Total productivity FTE's were over budget by (6) and Salaries and Agency fees were over budget by (\$55,024). Total FTE's were under budget by 2.
- Employee Benefits are over budget by (\$40,655) due to an increased accrual for state unemployment tax .
- Professional fees were over budget by (\$21,270) due to a trueup of hospitalists costs per contract.
- Purchased Services are over budget by (\$70,828) primarily due to IT costs.

Non-Operating Revenue and Expenses Month of March 31, 2015

						Percentag					
	<u> </u>	<u>Actual</u>	B	<u>Budget</u>	<u>_</u>	<u>Variance</u>	<u>e</u>	<u>Pric</u>	or Year		
NON OPERATING											
1Miscellaneous Revenue	\$	1,484	\$	933	\$	551	59%	\$	(449,495)		
2 Donations Professional Center / Phys	\$	1,728	\$	10,000	\$	(8,272)	0%	\$	1,359		
3Recruitment	\$	-	\$	-	\$	-	0%	\$	-		
4 Physician Practice Support - Prima	\$	(37,500)	\$	(34,167)	\$	(3,333)	0%	\$	(56,833)		
5 Tax Assessment Revenue-Parcel Tax	\$	250,000	\$	250,000	\$	-	0%	\$	236,525		
6 NON-OPERATING REV/EXP	\$	215,712	\$	226,766	\$	(11,054)	-5%	\$	(268,444)		
7Capital Campaign Contribution	\$	2,500	\$	86,250	\$	(83,750)	-97%	\$	56,417		
8Restricted Foundation Contribution	\$	286,913	\$	-	\$	286,913	0%	\$	-		
9 Tax Assessment Revenue - GO Bond	\$	152,326	\$	150,241	\$	2,085	1%	\$	152,326		
10 GO Bond Interest	\$	(117,930)	\$	(140,256)	\$	22,326	-16%	\$	(80,501)		
11TOTAL NON-OPERATING REV/EXP	\$	539,521	\$	323,001	\$	216,520	67%	\$	(140,202)		

SONOMA VALLEY HOSPITAL OPERATING INDICATORS For the month ended March, 2015

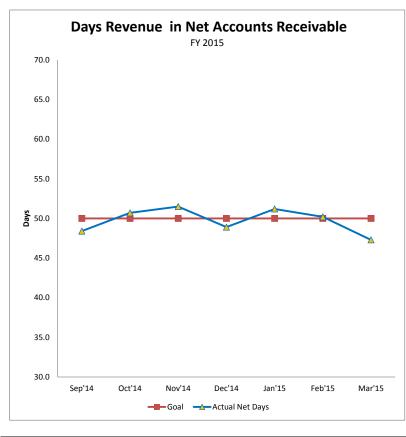
	CU	RRENT MO	NTH		TO-DATE				
	Actual 03/31/15	Budget 03/31/15	Favorable (Unfavorable) <u>Variance</u>	Actual 03/31/15	Budget 03/31/15	Favorable (Unfavorable) <u>Variance</u>	Prior Year <u>03/31/14</u>		
Inpatient Utilization									
Discharges									
1 Acute	98	98	-	789	822	(33)	737		
2 ICU 3 Total Discharges	15	15 113	<u> </u>	<u>136</u> 925	134 956	(31)	146 883		
4 Newborn	16	16	0	132	113	19	115		
5 Total Discharges inc. Newborns	129	129	0	1,057	1,069	(12)	998		
Patient Days:	202	212	(10)	0.075		(105)	2 400		
6 Acute 7 ICU	293 108	312 106	(19) 2	2,377 916	2,574 974	(197) (58)	2,408 910		
8 Total Patient Days	401	418	(17)	3,293	3,548	(255)	3,318		
9 Newborn	32	30	2	241	215	26	227		
10 Total Patient Days inc. Newborns	433	448	(15)	3,534	3,764	(230)	3,545		
Average Length of Stay:									
11 Acute 12 ICU	3.0 7.2	3.2 7.0	(0.2) 0.2	3.0 6.7	3.1 7.3	(0.1) (0.5)	3.3 6.2		
13 Avg. Length of Stay	3.5	3.7	(0.2)	3.6	3.7	(0.2)	3.8		
14 Newborn ALOS	2.0	1.9	0.1	1.8	1.9	0.1	2.0		
Average Daily Census:				~ =			~ ~		
15 Acute 16 ICU	9.5 3.5	10.1 3.4	(0.6) 0.1	8.7 3.3	9.4 3.6	(0.7) (0.2)	8.8 3.3		
17 Avg. Daily Census	12.9	13.5	(0.5)	12.0	13.0	(0.2)	12.1		
18 Newborn	1.0	1.0	0	0.9	0.8	0.1	0.8		
Long Term Care:			(12)	5.5.0	5 500	(20)	5 (72)		
19 SNF Patient Days 20 SNF Discharges	669 31	712 32	(43) (1)	5,568 254	5,598 254	(30) (0)	5,672 261		
21 Average Daily Census	21.6	23.0	(1.4)	20.3	20.4	(0.1)	20.7		
Other Utilization Statistics									
Emergency Room Statistics 22 Total ER Visits	954	757	197	7,843	6,871	972	6,716		
Outpatient Statistics:									
23 Total Outpatients Visits 24 IP Surgeries	5,112 34	4,429 43	683 (9)	42,110 282	38,112 296	3,998 (14)	37,957 296		
25 OP Surgeries	103	113	(10)	899	887	12	887		
26 Special Procedures	34	22	12	289	292	(3)	314		
27 Home Health Visits	1,232	1,160	72	10,316	9,014	1,302	8,054		
28 Adjusted Discharges29 Adjusted Patient Days	347 2,579	312 2,426	35 153	2,966 22,308	2,675 20,213	291 2,096	2,591 20,303		
30 Adj. Avg. Daily Census	83.2	78.3	4.9	81.4	73.8	7.6	74.1		
31 Case Mix Index -Medicare	1.4160	1.4000	0.016	1.4906	1.4000	0.091	1.6412		
32 Case Mix Index - All payers	1.3980	1.4000	(0.002)	1.4916	1.4000	0.092	1.5469		
Labor Statistics	201	070	60	200	245	4.0	200		
33 FTE's - Worked34 FTE's - Paid	284 310	278 312	(5.6) 2.4	269 304	265 300	(4.6) (4.0)	280 313		
35 Average Hourly Rate	40.49	39.18	(1.32)	38.45	38.35	(0.10)	36.76		
36 Manhours / Adj. Pat Day	21.2	22.7	1.5	21.3	23.2	1.9	24.1		
37 Manhours / Adj. Discharge38 Benefits % of Salaries	157.6 23.1%	176.6 22.0%	19.1 -1.1%	160.0 23.8%	175.1 23.4%	15.1 -0.4%	188.7 22.4%		
	23.1%	22.0%	-1.170	23.070	23.470	-0.470	22.470		
Non-Labor Statistics 39 Supply Expense % Net Revenue	10.9%	11.2%	0.3%	11.4%	11.3%	-0.1%	12.2%		
40 Supply Exp. / Adj. Discharge	1,316	1,588	272	1,477	1,603	127	1,754		
41 Total Expense / Adj. Discharge	14,227	15,471	1,244	14,564	15,537	974	16,146		
Other Indicators 42 Days Cash - Operating Funds	14.7								
43 Days in Net AR	47.3	50.0	(2.7)	48.6	50.0	(1.4)	49.8		
44 Collections % of Net Revenue	114%			100%			101.4%		
45 Days in Accounts Payable	49.0	60.0	(11.0)	49.0	60.0	(11.0)	60.5		
46 % Net revenue to Gross revenue47 % Net AR to Gross AR	20.6% 22.4%	23.5%	-2.8%	23.1% 22.4%	23.4%	-0.3%	24.3% 22.9%		

Sonoma Valley Health Care District Balance Sheet As of March 31, 2015

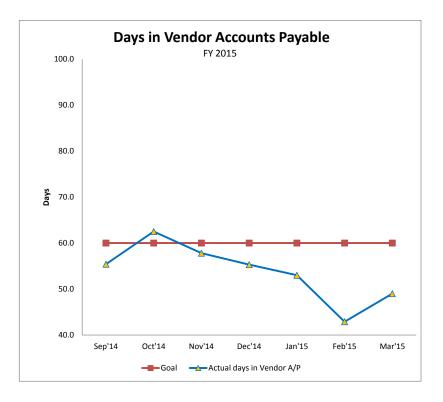
		<u>C</u>	Current Month		Prior Month		Prior Year	
	Assets							
	Current Assets:							
1	Cash	\$	2,177,242	\$	1,739,015	\$	1,255,535	
2	Trustee Funds		1,825,643		1,825,643		762,010	
3	Net Patient Receivables		7,061,014		7,344,678		7,888,038	
4	Allow Uncollect Accts		(620,633)		(599,908)		(1,740,680)	
5	Net A/R		6,440,382		6,744,770		6,147,358	
6	Other Accts/Notes Rec		3,932,731		3,991,709		2,980,819	
7	3rd Party Receivables, Net		1,587,264		1,593,172		1,937,910	
8	Due Frm Restrict Funds		-		-		-	
9	Inventory		748,486		747,898		743,867	
10	Prepaid Expenses		888,146		870,127		909,717	
11	Total Current Assets	\$	17,599,894	\$	17,512,333	\$	14,737,216	
12	Board Designated Assets	\$	_	\$	_	\$	5,399	
13	Property,Plant & Equip, Net	Ψ	55,341,279	Ψ	55,611,181	Ψ	20,667,608	
14	Hospital Renewal Program						31,801,877	
14	Unexpended Hospital Renewal Funds		_		_		4,024,455	
15	Investments		-		-		4,024,455	
10	Specific Funds		403,430		43,942		- (3,459,216)	
17	Other Assets		403,430 143,164		43,942		436,558	
18 19	Total Assets	\$		\$		\$	68,213,897	
19	Total Assets	φ	73,487,766	φ	73,310,619	φ	00,213,097	
	Liabilities & Fund Balances							
	Current Liabilities:							
20	Accounts Payable	\$	3,708,759	\$	3,258,421	\$	4,471,747	
21	Accrued Compensation		4,145,169		3,808,448		3,892,725	
22	Interest Payable		235,858		117,929		285,340	
23	Accrued Expenses		1,041,494		1,377,813		1,261,871	
24	Advances From 3rd Parties		668,079		501,283		(191,739)	
25	Deferred Tax Revenue		2,229,055		2,631,380		1,317,172	
26	Current Maturities-LTD		1,658,687		1,709,727		910,496	
27	Line of Credit - Union Bank		6,273,734		6,273,734		3,973,734	
28	Other Liabilities		144,549		144,549		230,806	
29	Total Current Liabilities	\$	20,105,384	\$		\$	16,152,152	
30	Long Term Debt, net current portion	\$	39,387,264	\$	39,433,416	\$	37,707,628	
50	Long Term Deor, het earrent portion	Ψ	00,007,201	Ψ	00,100,110	Ŷ	57,707,020	
31	Fund Balances:							
32	Unrestricted	\$	12,092,301	\$	12,440,516	\$	13,229,305	
33	Restricted		1,902,816		1,613,403		1,124,812	
34	Total Fund Balances	\$	13,995,117	\$	14,053,919	\$	14,354,117	
35	Total Liabilities & Fund Balances	\$	73,487,766	\$	73,310,619	\$	68,213,897	

Sonoma Valley Health Care District Statement of Revenue and Expenses Comparative Results For the Period Ended March 2015

				Month				Year-To- Dat	e			YTD
		•	This Year	r	Variance		This Year		Variar			
			Actual	Budget	\$	%	Actual	Budget	\$	%		Prior Year
	Volume Information											
1	Acute Discharges		113	113	-	0%	925	956	(31)	-3%		883
2	SNF Days		669	712	(43)	-6%	5,568	5,598	(30)	-1%		5,672
3	Home Care Visits		1,232	1,160	72	6%	10,316	9,014	1,302	14%		8,054
4	Gross O/P Revenue (000's)		11,839	10,043	1,797	18%	\$ 99,747 \$	88,507	11,240	13%	\$	85,126
	Financial Results											
	Gross Patient Revenue											
5	Inpatient		\$ 6,222,894 \$	5,975,754	247,140	4%	\$ 47,204,732 \$	50,454,012	(3,249,280)	-6%	\$	45,787,838
6	Outpatient		7,395,239	6,502,989	892,250	14%	59,609,379	56,834,014	2,775,365	5%		54,655,471
7	Emergency		4,071,288	3,185,342	885,946	28%	36,963,730	28,909,416	8,054,314	28%		27,991,214
8	SNF		2,172,164	2,779,687	(607,523)	-22%	18,782,816	22,558,074	(3,775,258)	-17%		21,711,187
9	Home Care		372,892	354,573	18,319	5%	3,173,456	2,763,076	410,380	15%	~	2,479,153
10	Total Gross Patient Revenue		\$ 20,234,477 \$	18,798,345	1,436,132	8%	\$ 165,734,114 \$	161,518,592	4,215,522	3%	Ş	152,624,864
	Deductions from Revenue											
11	Contractual Discounts		\$ (16,150,395) \$	(14,471,294)	(1,679,101)	-12%	\$ (129,813,096) \$	(124,518,939)	(5,294,157)	-4%	Ş	(118,223,441)
12 13	Bad Debt		(100,000)	(174,924)	74,924	43% 77%	(965,000)	(1,502,978)	537,978	36% 29%		(1,808,255)
13	Charity Care Provision Prior Period Adjustments		(6,000)	(26,239)	20,239	0%	(161,100) 1,325,255	(225,448)	64,348 1,325,255	29%		(195,250) 2,107,929
14	Total Deductions from Revenue		\$ (16,256,395) \$	- (14,672,457)	(1,583,938)	11%	\$ (129,613,941) \$	(126,247,365)	(3,366,576)	3%	\$	(118,119,017)
16	Net Patient Service Revenue		\$ 3,978,082 \$	4,125,888	(147,806)	-4%	\$ 36,120,173 \$	35,271,227	848,946	2%	\$	34,505,847
17	Risk contract revenue		\$ 197,226 \$ \$ 4,175,308 \$	288,252 4,414,140	(91,026) (238,832)	-32% -5%	\$ 2,199,483 \$ \$ 38,319,656 \$	2,594,268 37,865,495	(394,785) 454,161	-15% 1%	\$ \$	2,615,222 37,121,068
10	Net Hospital Revenue		\$ 4,175,308 \$	4,414,140	(238,832)	-3%	\$ 38,319,050 \$	37,803,495	454,101	1%	Ş	37,121,008
19	Other Op Rev & Electronic Health Records		\$ 9,032 \$	74,651	(65,619)	88%	\$ 491,728 \$	671,859	(180,131)	-27%	\$	1,129,387
20	Total Operating Revenue		\$ 4,184,340 \$	4,488,791	(304,451)	-7%	\$ 38,811,384 \$	38,537,354	274,030	1%	\$	38,250,455
	Operating Function											
21	Operating Expenses		\$ 2,214,239 \$	2,159,215	(55.024)	-3%	\$ 18,251,795 \$	17.963.499	(200 200)	-2%	\$	17,970,406
21	Salary and Wages and Agency Fees Employee Benefits		\$ 2,214,239 \$ 806,935 \$	2,159,215 766,280	(55,024) (40,655)	-3%	5 18,251,795 5 7,010,563	6,831,151	(288,296) (179,412)	-2%	Ş	6,607,326
23	Total People Cost	-	\$ 3,021,174 \$	2,925,495	(95,679)	-3%	\$ 25,262,358 \$	24,794,650	(467,708)	-2%	\$	24,577,732
24	Med and Prof Fees (excld Agency)		\$ 353,693 \$	332,423	(21,270)	-6%	\$ 3,163,018 \$	2,901,785	(261,233)	-9%	\$	3,893,893
25	Supplies		456,890	495,635	38,745	8%	4,380,390	4,289,438	(90,952)	-2%	·	4,544,513
26	Purchased Services		397,830	327,002	(70,828)	-22%	3,112,549	2,784,931	(327,618)	-12%		3,682,715
27	Depreciation		282,296	272,198	(10,098)	-4%	2,587,680	2,449,782	(137,898)	-6%		1,531,711
28	Utilities		76,184	80,567	4,383	5%	829,889	725,103	(104,786)	-14%		719,280
29	Insurance		19,298	20,000	702	4%	173,338	180,000	6,662	4%		169,988
30	Interest		36,598	85,679	49,081	57%	388,197	771,111	382,914	50%		298,619
31	Other	-	138,699	149,166	10,467	7%	1,840,289	1,405,022	(435,267)	-31%		1,514,806
32	Operating expenses		\$ 4,782,662 \$	4,688,165	(94,497)	-2%	\$ 41,737,709 \$	40,301,822	(1,435,887)	-4%	\$	40,933,257
33	Operating Margin		\$ (598,322) \$	(199,374)	(398,948)	-200%	\$ (2,926,326) \$	(1,764,468)	(1,161,858)	-66%	\$	(2,682,802)
	Non Operating Rev and Expense											
34	Miscellaneous Revenue		\$ 1,484 \$	933	551	59%	\$ 87,783 \$	8,397	79,386	*	\$	(142,784)
35	Donations		1,728	10,000	(8,272)	-83%	48,587	90,000	(41,413)	46%		3,374
36	Physician Practice Support-Prima		(37,500)	(34,167)	(3,333)	10%	(337,500)	(307,503)	(29,997)	10%		(521,723)
37 38	Parcel Tax Assessment Rev Total Non-Operating Rev/Exp	•	250,000 \$ 215,712 \$	250,000 226,766	- (11,054)	-5%	2,250,000 \$ 2,048,871 \$	2,250,000 2,040,894	- 7,977	0%	\$	2,136,135
20		-				44070/				44 70/		
39	Net Income / (Loss) prior to Restricted Contributions	•	\$ (382,610) \$	27,392	(410,002)	-1497%	\$ (877,455) \$	276,426	(1,153,881)	-417%	Ş	(1,207,800)
40			\$ 2,500 \$	86,250	(83,750)	-97%	\$ 608,782 \$	776,250	(167,468)	-22%	\$	3,706,098
41	Restricted Foundation Contributions	÷	\$ 286,913 \$ \$ (93,197) \$	- 112 C42	286,913	0%	\$ 395,489 \$	-	395,489	100%	\$	-
42	Net Income / (Loss) w/ Restricted Contributions	:	\$ (93,197) \$	113,642	(206,839)	-182%	\$ 126,817 \$	1,052,676	(925,859)	-88%	\$	2,498,298
43	GO Bond Tax Assessment Rev		152,326	150,241	2,085	1%	1,372,622	1,352,169	20,453	2%		1,370,931
44	GO Bond Interest		(117,930)	(140,256)	22,326	-16%	(1,124,949)	(1,262,317)	137,368	-11%		(375,039)
45	Net Income/(Loss) w GO Bond Activity		\$ (58,801) \$	123,627	(182,428)	148%	\$ 374,490 \$	1,142,528	(768,038)	67%	\$	3,494,190
		•	· · ·		(,)	2.5%			(57.70		
		EBIDA		385,269			\$ 2,098,423 \$	3,497,319			\$	622,530
			-1.5%	8.6%			5.4%	9.1%				1.6%



Days in A/R	Sep'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15
Actual days in A/R	48.4	50.7	51.5	48.9	51.2	50.2	47.3
Goal	50.0	50.0	50.0	50.0	50.0	50.0	50.0



Days in A/P	Sep'14	Oct'14	Nov'14	Dec'14	Jan'15	Feb'15	Mar'15
Actual days in Vendor A/P	55.4	62.5	57.8	55.3	53.0	42.9	49.0
Goal	60.0	60.0	60.0	60.0	60.0	60.0	60.0

Sonoma Valley Hospital Statistical Analysis FY 2015

	ACTUAL	BUDGET		ACTUAL											
	Mar-15	Mar-15	Feb-15	Jan-15	Dec-14	Nov-14	Oct-14	Sep-14	Aug-14	Jul-14	Jun-14	May-14	Apr-14	Mar-14	Feb-14
Statistics															
Acute															
Acute Patient Days	401	418	372	390	406	364	363	291	376	335	362	358	303	407	300
Acute Discharges (w/o Newborns)	113	113	98	104	111	96	107	87	104	105	91	100	94	117	79
SNF Days	669	712	607	654	596	580	527	597	687	651	613	605	674	750	641
HHA Visits	1,232	1,160	1,109	1,097	1,103	1,090	1,319	1,111	1,109	1,146	992	1,135	1,218	1,106	872
Emergency Room Visits	954	757	845	988	824	761	863	851	868	889	867	909	788	769	655
Gross Outpatient Revenue (000's)	\$11,839	\$10,043	\$10,541	\$11,804	\$10,084	\$10,956	\$11,748	\$11,149	\$10,410	\$10,879	\$10,111	\$10,237	\$9,918	\$9,999	\$8,604
Equivalent Patient Days	2,579	2,426	2,455	2,667	2,227	2,457	2,347	2,603	2,510	2,447	2,433	2,461	2,415	2,585	2,136
Births	16	16	11	11	18	15	13	21	9	16	11	16	6	19	14
Surgical Cases - Inpatient	34	43	33	22	31	30	35	30	41	26	28	32	34	43	26
Surgical Cases - Outpatient	103	113	103	107	86	88	120	92	92	109	93	110	113	113	95
Total Surgical Cases	137	156	136	129	117	118	155	122	133	135	121	142	147	156	121
Medicare Case Mix Index	1.42	1.40	1.46	1.46	1.42	1.41	1.52	1.51	1.65	1.56	1.76	1.47	1.57	1.63	1.77
Income Statement	_														
Net Revenue (000's)	4,175	4,414	4,618	4,448	4,080	3,861	4,641	3,727	4,422	4,261	4,563	3,853	3,957	3,449	3,449
Operating Expenses (000's)	4,783	4,689	5,046	4,634	4,472	4,457	4,629	4,461	4,778	4,626	4,854	4,486	4,600	4,273	4,273
Net Income (000's)	(59)	124	(104)	202	87	102	338	(289)	134	(37)	567	(240)	(360)	401	(12)
Due bestelte															
Productivity	-														
Total Operating Expense Per Equivalent Patient Day	\$1,854	\$1,933	\$2,055	\$1,738	\$2,008	\$1,814	\$1,972	\$1,714	\$1,903	\$1,890	\$1,995	\$1,823	\$1,905	\$1,937	\$1,925
Productive FTEs	284	278	278	246	258	278	272	267	274	268	266	276	285	292	266
Non-Productive FTE's	26	34	278	53	42	278	32	36	32	42	37	32	26	292	34
Total FTEs	310	312	303	299	300	303	304	303	305	309	303	309	311	318	301
FTEs per Adjusted Occupied Bed	3.79	3.99	3.46	3.48	4.12	3.93	4.01	3.49	3.77	3.92	3.74	3.89	3.86	3.81	3.94
Balance Sheet															
	7														
Days of Expense In General Operating Cash	15		12	17	13	9	11	14	12	14	7	8	12	8	8
Net Days of Revenue in AR	47	50	48	51	49	51	51	48	45	46	47	46	48	49	49

Sonoma Valley Hospital

Statement of Cash Forecast FY 2015

	FY 2015													
		Actual	Actual	Actual	Forecast	Forecast	Forecast	Forecast						
	-	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
	Sources													
1	Patient Payments Collected	4,172,973	4,067,228	4,171,850	3,918,828	3,736,152	3,698,080	3,670,606	3,434,793	4,315,265	3,890,808	4,188,570	3,827,022	47,092,175
2		174,782	169,048	174,633	161,642	167,479	186,147	156,206	170,065	163,141	170,135	170,135	118,122	1,981,534
3	Napa State	200,000			400,000	200,000		600,000		200,000	118,117	118,117	170,139	2,006,373
4	Other Operating Revenue	11,703	121,430	92,554	1,678	70,434	15,339	106,207	69,036	68,800	15,965	15,965	15,965	605,076
5	Other Non-Operating Revenue	11,017	933	6,996	2,262	-	1,093	2,531		1,303	933	933	933	28,934
6		7,063	10,000	-	-	128,142		230	-	1,728	10,000	10,000	10,000	177,163
7	Line of Credit		500,000						575,000		(575,000)			500,000
8	Restricted Donations					100,042	(100,042)							-
9	Loan/Lease Proceeds	41,110	105,811		(105,811)									41,110
10) Parcel Tax Revenue	78,743					1,649,029				1,157,853			2,885,625
	Other:													-
11	I LIHP *													-
12	2 AT&T Lease			57,000										57,000
13	B PG&E		49,542											49,542
14	Electronic Health Record							548,594				80,000		628,594
15	5 RAC Settlement						316,756							316,756
16	6 IGT				1,049,453						1,043,598			2,093,051
17	7 IGT - Add'l *								603,729			350,000		953,729
	Total Sources	4,697,391	5,023,992	4,503,034	5,428,052	4,402,248	5,766,402	5,084,374	4,852,623	4,750,237	5,832,409	4,933,720	4,142,181	59,416,663
	Uses													
18	3 Operating Expenses	2,723,611	3,634,037	2,656,718	2,841,530	3,284,240	2,460,259	2,463,732	3,802,616	2,879,666	4,512,624	4,678,056	4,472,502	40,409,592
19	9 Salaries	1,298,774	1,269,094	1,338,174	1,928,284	1,306,744	1,329,374	1,295,566	1,352,362	1,335,152				12,453,524
	Less Depreciation										(272,198)	(272,198)	(272,198)	(816,594)
20	Add Capital Lease Payments	218,307	86,999	76,452	228,509	126,571	150,653	214,722	89,935	97,192	135,094	135,739	199,446	1,759,618
21	Additional AP	,	330,993	,	910,919	,	1,330,174	128,054	378,608	,	800,000	,	,	3,878,748
22	2 Capital - Board Approved Spending		28,416		65,479		,,	-,	,		,		148,950	242,845
23	3 Napa State		,		,			295,532			100,000	100,000	100,000	595,532
	Total Uses	4,240,692	5,349,539	4,071,344	5,974,722	4,717,555	5,270,460	4,397,606	5,623,521	4,312,010	5,275,520	4,641,597	4,648,700	58,523,265
	Net Sources/Uses	456,699	(325,547)	431,690	(546,670)	(315,307)	495,942	686,769	(770,898)	438,227	556,889	292,123	(506,519)	
			(,)		(,)	(1 0,001)			(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			,_,	(100,010)	
	Cash and Equivalents at beginning of period	1,626,337	2,083,036	1,757,489	2,189,179	1,642,509	1,327,202	1,823,144	2,509,913	1,739,015	2,177,242	2,734,131	3,026,254	
	Cash and Equivalents at end of period	2,083,036	1,757,489	2,189,179	1,642,509	1,327,202	1,823,144	2,509,913	1,739,015	2,177,242	2,734,131	3,026,254	2,519,735	YTD Cash Goal 2,007,768
		,	, . ,	,, -	,- ,	,- ,	,, -	,,- -	, ,	, ,	, - ,	-,,	,, , ,	

 * These sources of income are not in the 2015 budget $_{\text{note 1:}}$ In April 2015 the IGT received will be \$1,043,598, of which \$575k will pay back the LOC

As Of 3/31/15 Prior Year LOC - Operations 4,473,734 Current Year LOC - Operations 1,075,000 5,548,734 Total Prior Year LOC - Project Current Year LOC - Project 500,000 225,000 Total 725,000

Total LOC 6,273,734

511,967

Sonoma Valley Hospital Long Term Cash Forecast FY 2015

FY 2015														
	July - Dec 2014	Actual Jan	Actual Feb	Actual Mar	Forecast Apr	Forecast May	Forecast Jun	Forecast July	Forecast Aug	Forecast Sept	Forecast Oct	Forecast Nov	Forecast Dec	Forecast TOTAL
Sources					•				Ŭ	•				
1 Patient Payments Collected	23,765,111	3,670,606	3,434,793	4,315,265	3,890,808	4,188,570	3,827,022	4,298,162	4,189,245	4,297,006	4,036,393	3,848,236	3,809,022	71,570,238
2 Capitation Revenue	1,033,731	156,206	170,065	163,141	170,135	170,135	118,122	170,135	170,135	170,135	170,135	170,135	170,135	3,002,345
3 Napa State	800,000	600,000	-	200,000	118,117	118,117	170,139	118,117	118,117	118,117	118,117	118,117	118,117	2,715,075
4 Other Operating Revenue	313,138	106,207	69,036	68,800	15,965	15,965	15,965	15,965	15,965	15,965	15,965	15,965	15,965	700,866
5 Other Non-Operating Revenue	22,301	2,531	-	1,303	933	933	933	933	933	933	933	933	933	34,532
6 Unrestricted Contributions	145,205	230	-	1,728	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	237,163
7 Line of Credit	500,000		575,000		(575,000)									500,000
8 Restricted Donations	-													-
9 Loan/Lease Proceeds	41,110													41,110
10 Parcel Tax Revenue	1,727,772				1,157,853			80,000					1,500,000	4,465,625
Other:	-													-
11 LIHP	-								623,000					623,000
12 AT&T Lease	57,000													57,000
13 PG&E	49,542													49,542
14 Electronic Health Record	-	548,594				80,000								628,594
15 RAC Settlement	316,756													316,756
16 IGT	1,049,453				1,043,598									2,093,051
17 IGT - Add'l	-		603,729			350,000								953,729
Total Sources	29,821,118	5,084,374	4,852,623	4,750,237	5,832,409	4,933,720	4,142,181	4,693,312	5,127,395	4,612,156	4,351,543	4,163,386	5,624,172	87,988,626
Uses														
18 Operating Expenses	17,600,396	2,463,732	3,802,616	2,879,666	4,512,624	4,678,056	4,472,502	4,143,057	5,050,225	4,114,739	4,912,909	4,728,714	3,903,322	67,262,556
19 Salaries	8,470,444	1,295,566	1,352,362	1,335,152										12,453,524
Less Depreciation	-	-			(272,198)	(272,198)	(272,198)	(272,198)	(272,198)	(272,198)	(272,198)	(272,198)	(272,198)	(2,449,782)
20 Add Capital Lease Payments	887,490	214,722	89,935	97,192	135,094	135,739	199,446	218,307	86,999	76,452	228,509	126,571	150,653	2,647,109
21 Additional AP	2,572,086	128,054	378,608		800,000								1,500,000	5,378,748
22 Capital - Board Approved Spending	93,895	-					148,950			200,000			200,000	642,845
23 Napa State	-	295,532			100,000	100,000	100,000							595,532
Total Uses	29,624,311	4,397,606	5,623,521	4,312,010	5,275,520	4,641,597	4,648,700	4,089,166	4,865,026	4,118,993	4,869,220	4,583,086	5,481,777	86,530,532
Net Sources/Uses	196,807	686,769	(770,898)	438,227	556,889	292,123	(506,519)	604,147	262,369	493,163	(517,678)	(419,700)	142,395	
Cash and Equivalents at beginning of period	1,626,337	1,823,144	2,509,913	1,739,015	2,177,242	2,734,131	3,026,254	2,519,735	3,123,881	3,386,251	3,879,414	3,361,736	2,942,036	
Cash and Equivalents at end of period	1,823,144	2,509,913	1,739,015	2,177,242	2,734,131	3,026,254	2,519,735	3,123,881	3,386,251	3,879,414	3,361,736	2,942,036	3,084,431	YTD Cash Goal 2,007,768

1,076,663

* These sources of income are not in the 2015 budget note 1: In April 2015 the IGT received will be \$1,043,598, of which \$575k will pay back the LOC note 2: This presumes the Hospital will not receive anymore IGT monies. note 3: July through Decembers are not budgeted numbers, but a 3% increase from last FY actual.

10.

CEO BOARD REPORT APRIL 2015



To: From: Date: Subject: SVHCD Board of Directors Kelly Mather 3/26/15 Administrative Report

Financial Summary

We are now 8 months into Fiscal Year 2015 and while we are still behind the budget, we have a positive EBIDA of \$2,162,139. Productivity continues to be positive as the staff has done an excellent job of flexing up without adding much in staffing costs during these busy times. Surgeries, Emergency visits, Home Care and Outpatient Revenue are all favorable to budget and higher than the prior year. Our efforts are paying off as days in accounts payable is now down to 42 which is better than goal of 60 days at \$3,258,421 down from \$4,876,954 last year. Accounts receivable is back to goal at 50 days, but we continue to work on cash collections. We've been very careful about spending capital this year so that we could improve our cash flow. But, thanks to our wonderful donors, we were able to purchase two new ultrasound machines.

Dashboard Results

The great news is that staff satisfaction survey participation was excellent again for 2015 at 77% and we came in at the **91st percentile**. This means our staff are more satisfied than 91% of the hospitals in the nation who use Press Ganey. These excellent results are due to our incredible staff engagement, teamwork and great leaders who have a passion in making SVH a great place to work. A few areas for continued improvement are offering educational opportunities and staff feeling safe to express concerns and/or feeling they are asked their opinion and have influence decisions. We continue to improve in staff satisfaction with pay, benefits and staffing. As also demonstrated by the February dashboard, we are back to the usual inpatient satisfaction scores and reviewed the percentage of surveys returned to find that we have a very good response rate of 28.8% for inpatient satisfaction and 22.8% for Emergency satisfaction. The rolling average is 5 out of 8 above the 50th percentile.

Strategic Update

We are in the final stages of completing Fiscal Year 2016 rolling strategic plan. The major focus is:

- a. Continuing to excel at our mission of providing excellent patient care through offering high quality, having a culture of safety, focusing on service excellence for all patients and maintaining high staff satisfaction.
- b. Improve hospital margins for financial stability
- c. Anticipate and prepare for continued changes in healthcare regulations and payment models through physician alignment and partnering larger hospital systems and health plans
- d. Support Sonoma Valley in becoming a healthy community

Our community health education and outreach has succeeded with excellent attendance at the aches & pains seminars from our Rehab team, selling out Girl Talk and having a great turnout for the talks on the importance of advance directives with Vintage House. In addition, we have over 50 participants in our Employer Wellness program from the Sonoma Valley Community Health Center and the Boys & Girls Club.



FEBRUARY DASHBOARD

PILLAR	PERFORMANCE GOAL	METRIC	ACTUAL RESULT	GOAL LEVEL
Service Excellence	Highly satisfied Inpatients	Maintain at least 5 out of 8 HCAHPS domain results above the 50 th percentile	5 out of 8 (Nov) Rolling 3 month average = 5 out of 8	>7 = 5 (stretch) 6 = 4 5 = 3 (Goal) 4 = 2 <4=1
Service Excellence	Highly satisfied Emergency Patients	Maintain a year to date average of at least 75 th percentile	83rd (rolling three month average)	>85th = 5 (stretch) >80th=4 >75th =3 (Goal) <75 th = 2 <70 th = 1
Quality	Excellent Clinical Outcomes	Value Based Purchasing Clinical Score at 68 or higher	78	>72 = 5 (stretch) >70 =4 >68 =3 (Goal) >66=2 <66 =1
People	Highly Engaged and Satisfied Staff	Press Ganey percentile ranking of 75 th percentile or higher	2013 76% mean score at 77 th percentile	>80 th = 5 (stretch) >77th=4 >75th=3 (Goal) >72nd=2 <70 th =1
Finance	Financial Viability	YTD EBIDA	6%	>10% (stretch) >9%=4 >8% (Goal) >7%=2 <7%=1
	Efficiency and Financial Management	FY 2014 Budgeted Expenses (excluding IGT)	\$36,381,641 (actual) \$35,613,657 (budget)	<2% =5 (stretch) <1% = 4 <budget=3 (goal)<br="">>1% =2 >2% = 1</budget=3>
Growth	Surgical Cases	Increase surgeries by 2% over prior year	1044 YTD FY2015 1027 YTD FY2014	>3% = 5 >2% = 4 <mark>>1% = 3</mark> (Goal)
	Outpatient & Emergency Volumes	2% increase (gross outpatient revenue over prior year)	\$85.1 mm YTD \$76.1 mm prior year	>5% = 5 (stretch) >3% = 4 >2% = 3 (Goal) <2% = 2
Community	Community Benefit Hours	Hours of time spent on community benefit activities per year	1175 hours for 8 months	>1500 = 5 >1200 = 4 >1000 = 3 >750 = 2 >500 = 1



FY 2015 TRENDED RESULTS

MEASUREMENT	Goal FY	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2014	Apr 2014	May 2014	Jun 2014
	2015												
Inpatient Satisfaction	5/8	5	6	5	6	4	5	3	5				
Emergency Satisfaction	>75 th	79	79	80	76	78	81	82	83				
Value Based Purchasing	>68	68	71	70	70.88	69	68	78	78				
Clinical Score													
Staff Satisfaction	>75th	76	76	76	76	76	76	76	91				
FY YTD Turnover	<10%	1.6	1.9	2.6	3.6	4.6	4.9	5.5	6.5				
YTD EBIDA	>8%	7	7	4.9	7.3	6.5	6.7	6.9	6.2	6	9	4	3
Net Operating Revenue	>4.1m	4.26	4.6	3.8	4.7	4.0	4.1	4.4	4.6	5.54	3.9	3.9	4.9
Expense Management	<4.5m	4.6	4.7	4.4	4.6	4.4	4.3	4.6	5.0	5.0	4.4	4.4	4.8
Net Income	>75	-8	35	-381	304	67	-1	29	-211	401	-360	-240	567
Days Cash on Hand	>15	14	12	14	11	10	13	17	12	11	17	8	7
A/R Days	<50	47	45	48	51	51	49	53	48	51	55	46	48
Total FTE's	<301	309	305	303	304	303	300	299	303	318	320	309	303
FTEs/AOB	<4.0	3.92	3.77	3.49	4.01	4.1	4.12	4.12	3.46	3.81	3.86	3.89	3.74
Inpatient Discharges	>100	105	104	87	107	96	111	104	98	117	94	100	91
Outpatient Revenue	>\$10m	10.8	10.4	11.1	11.7	10.9	10.1	11.8	10.5	9.99	9.91	10.2	10.1
Surgeries	>130	135	133	122	155	118	117	129	136	156	147	142	121
Home Health	>1000	1146	1109	1111	1319	1090	1103	1097	1109	1106	1218	1135	992
Births	>15	16	9	21	13	16	18	11	11	19	6	16	11
SNF days	>660	651	687	597	527	580	596	654	607	750	674	605	613
MRI	>120	132	139	143	221	116	100	108	116	122	103	118	124
Cardiology (Echos)	>70	49	53	62	67	66	67	62	56	55	62	61	57
Laboratory	>12.5	12.6	12.8	13.0	13.0	11.5	11.4	12.5	11.5	13.3	12.4	13.1	13.9
Radiology	>850	968	988	900	1047	856	890	1111	1053	851	868	918	888
Rehab	>2587	3030	2859	2468	3028	2634	3010	2478	2751	2903	3394	2877	2945
СТ	>300	376	345	323	368	295	316	392	309	334	301	332	335
ER	>800	889	868	851	863	761	824	988	845	769	788	909	716
Mammography	>475	414	417	433	605	462	339	487	444	447	404	519	429
Ultrasound	>325	348	361	367	372	238	299	309	317	438	424	497	339
Occupational Health	>575	656	678	758	739	602	648	653	588	534	595	600	618