

SONOMA VALLEY HOSPITAL Community Report 2017

Main Entrance →
Patient Drop-Off →
North Entrance ↑
Outpatient Services ↑
Visitor Parking ←

EMERGENCY →
Basic Emergency Medical Services
Physician on Duty 24 Hours

SONOMA VALLEY HOSPITAL

Sonoma Valley Health Care District BOARD OF DIRECTORS 2017



Jane Hirsch
Chair



Peter Hohorst
1st Vice Chair



Joshua Rymer
2nd Vice Chair



Sharon Nevins
Treasurer



Bill Boerum
Secretary

SONOMA VALLEY HEALTH CARE DISTRICT

Serves 42,000 Residents

5 Publicly Elected Board Members

Finance, Quality and Governance
Committees

Public Board Meetings On First
Thursday Of Each Month

The **Sonoma Valley Health Care District** was formed in 1946 to provide health care services to residents of Sonoma Valley. The new District decided a new hospital was needed, a task that was accomplished in 1957 when Sonoma Valley Hospital opened at its present location. The Hospital is governed under the bylaws of the District with oversight by a publicly elected Board of Directors. Directors serve four-year terms, with elections taking place during general elections for local, state or national offices.

The District's mission is to maintain, improve and restore the health of everyone in the District, which encompasses the entire Sonoma Valley except for Kenwood.

The Hospital is supported primarily by revenues from services, augmented by taxpayer support in the form of a parcel tax, and by charitable bequests and donations. The Sonoma Valley Hospital Foundation plays an integral role in Hospital fundraising efforts.

Looking Back At 2017

As 2017 comes to an end, I've come to a deeper appreciation for how much our community cares about its hospital. I knew this from my five years on the board, but there were several times this year when it was certainly reinforced. As we close the year, I'd like to review several important highlights.

The Parcel Tax. Clearly, the big item for the District and the hospital this year was the Parcel Tax vote. I speak for the board and hospital administration when I say we're extremely grateful to our community for passing it. Without it, the hospital could not maintain current services, including the Emergency Department. The fact is all community hospitals in California require additional financial support, given the realities of health care regulation and declining government payments, and many depend on a parcel tax to provide this support.

South Lot Decision. The board's decision on the South Lot also received community attention this year. The District purchased the South Lot through a two-year loan from a private lender which is due next June. We considered a number of options for the additional 2.83 acres of land beyond the parking lot, which we are retaining. The board decided in June to sell this portion of the South Lot, allowing the District to pay off the loan and reduce hospital debt. We selected a builder who can provide quality homes that are needed in Sonoma, including the affordable units required by the city.

Revenue Growth. Due to increases in surgeries and in many outpatient areas, and success in marketing certain hospital services regionally, hospital revenues have increased in the past year. While this growth is important, it is not enough to sustain the hospital financially as expenses have also increased. We continue to rely on the parcel tax revenue each year to help offset increased utilization and lower reimbursements from Medicare and Medi-Cal, which together account for more than 70 percent of SVH's patient volume.

CIHQ Accreditation. As we've mentioned before, our hospital is held to the same standards as larger hospitals and we're proud that Medicare recognizes us each year for our quality and safety. This spring, SVH had a very successful accreditation visit from the Center for Improvement in Health Care Quality (CIHQ). These accreditation visits occur on an unannounced schedule every three years to ensure that the hospital's quality and safety standards remain high at all times.

In closing, I'd like to say that the board remains committed to the high level of transparency our community expects. This year, we've increased the frequency of board communications, providing a highlights report after each board meeting available on the website or by email. We invite residents to attend and comment at board and committee meetings which are always open, or view board meetings on our local cable station, SVTV. We believe it's important for the board to provide the information that enables our community to ask timely and informed questions.

Jane Hirsch, RN, MS, Chair of SVHCD Board of Directors

**Agendas and reports
for all District board
and committee meetings
can be found at svh.com
under Health Care District,
Meeting Calendar and
Agenda Packages.**



Kelly Mather
President, CEO

Emphasizing Satisfaction One Patient At A Time

One of the joys of my work are the emails, letters and phone calls I receive each week from patients who report having a wonderful experience at Sonoma Valley Hospital. It's one of the reasons why I love small hospitals. Our size enables us to be more responsive, reflecting a culture rooted in a sense of community.

We understand that we are in the business of healing, but we also remember that the art of healing takes many forms including that most traditional one – a warm smile and a caring touch. Patient satisfaction is more than just good business, it's also good medicine, and that's why we work so hard to achieve it.

An Engaged Staff Is Critical

One way we increase patient satisfaction is to focus on staff satisfaction, understanding that staff members engaged by their work are more likely to provide excellent service to patients.

We're fortunate to have a highly engaged staff. SVH ranks among the top 20 percent of all hospitals nationally for staff satisfaction, according to an outside firm we use that tracks hospital staff satisfaction nationally each year.

It pays off in another way as well. We're able to retain good staff members, and patients see familiar friendly faces when they visit and benefit from the commitment and skills of long-term staff. Our overall turnover rate in recent years has been below 10 percent. Amazingly, 27 percent of our staff has been here for 10 years or more, and 10 percent have worked here for 20 years or more.

Immediate Patient Feedback

We subscribe to several industry services that survey patients about their experience at the hospital. While valuable, it's also frustrating because patient feedback typically does not get to us for weeks, and sometimes months; certainly too late to address any problems a patient encountered.

This year, we became one of the first hospitals in California to subscribe to RateMyHospital, a new service that provides patient feedback in hours, not weeks. We began the service in July for patients using our Emergency Department, Hand and Physical Therapy Department, Medical Imaging and Outpatient Surgery.

For most patients except Outpatient Surgery, within two hours after leaving the hospital the patient receives a text on their phone asking them to take a quick survey about their experience. If someone reports an issue with their visit, we can quickly follow up to address their concerns.

It's a great system and our staff love it as it lets them know daily that they are doing a great job.

We started using RateMyHospital in July, and in the first three months the hospital overall has averaged a 4.7 rating out of a possible 5.0, with some departments running higher than that.

So when you need to visit us, I hope you will take a minute to let us know how we're doing.

Kelly Mather, President and CEO
Sonoma Valley Hospital



SONOMA VALLEY HOSPITAL 2017 HIGHLIGHTS

The hospital can report progress in many areas during this past year, including greater use of services, continued high quality and patient satisfaction numbers, successful new revenue strategies based on expansion of services and the addition of new specialists, and improved financial stability.

Following are highlights of the past fiscal year (July 1, 2016 – June 30, 2017).

Expanding Medical Care In Sonoma Valley

Over the past several years the hospital has made it easier for residents to find the care they need right here in our community. We've encouraged many new physicians and surgeons to practice here and opened two clinics to help them do so.

We've recently welcomed new specialists in such areas as Pain Management, Urology, Colorectal Surgery, OB-GYN, Podiatry, ENT, Ophthalmology and Nephrology, and more will be announced in the coming year. To find a physician by name or speciality, visit the **"Find A Doctor"** section of our website at svh.com.

Growth In Physicians

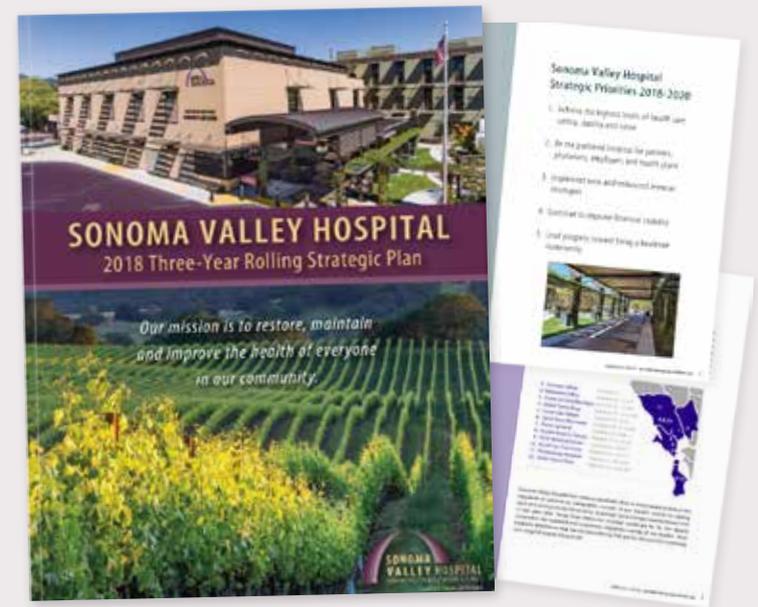
20 Number of **new physicians and surgeons** who have opened a practice in Sonoma Valley in the **past two years**

5 **Medical specialties** that were **not available** here two years ago but **are now**

140 **Physicians** affiliated with the Hospital

3 **General surgeons** at the Hospital

The Unfolding Vision For SVH



Each year the hospital updates its rolling strategic plan, developed through a collaboration of board members, physicians and hospital leaders. Our strategic priorities for 2018-2020 are:

1. Achieve the highest levels of health care safety, quality and value as measured by Patient Satisfaction and National Quality Benchmarks
2. Be the preferred hospital for patients, physicians, employers and health plans as measured by volumes and referrals
3. Implement new and enhanced revenue strategies as measured by increased direct margins in each service area
4. Continue to improve financial stability as measured by operating margin
5. Lead progress toward being a healthier community as measured by community benefit and reduced readmissions

You can find a copy of the 2018 Strategic Plan at svh.com, under the Health Care District section.

SONOMA VALLEY HOSPITAL

(July 1, 2016 – June 30, 2017)

SNAPSHOT 2017

SERVICES

3,820

Mammograms

1,399

MRIs

31,986

PT Treatments (OP)

2,509

Cardiopulmonary Visits

7,670

Occupational Health Visits

3,413

Wound Care Visits

120

Births

HOSPITAL

468

Employees (Full/Part Time)

149

RNs

\$29.9M

Annual Payroll

39

Auxiliary Volunteers



11,400

Home Health Visits



1,225

Inpatient Discharges



168,624

Outpatient Visits



2,333

Surgeries



11,943

Radiology Visits



Committed To Our Community

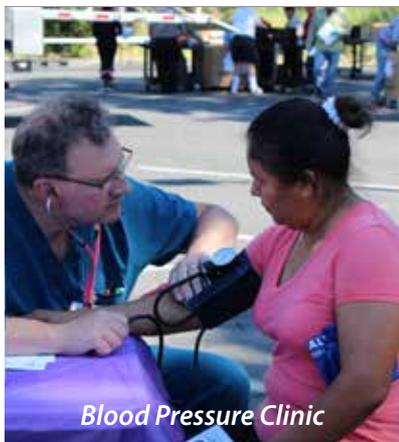
SVH works for a healthy Sonoma Valley through many health and wellness initiatives including health education programs, clinics, workshops and screenings.



Wellness University



GirlTalk



Blood Pressure Clinic



Advance Directive Workshop

SVH sponsored or co-sponsored **17 health events** in 2017 that drew **2,705 community members**

Hospital staff **volunteered 1,424 hours** to benefit our community through **health events** and support for **local nonprofits**

Financial Report

Revenue Growth With A Tight Control On Expenses

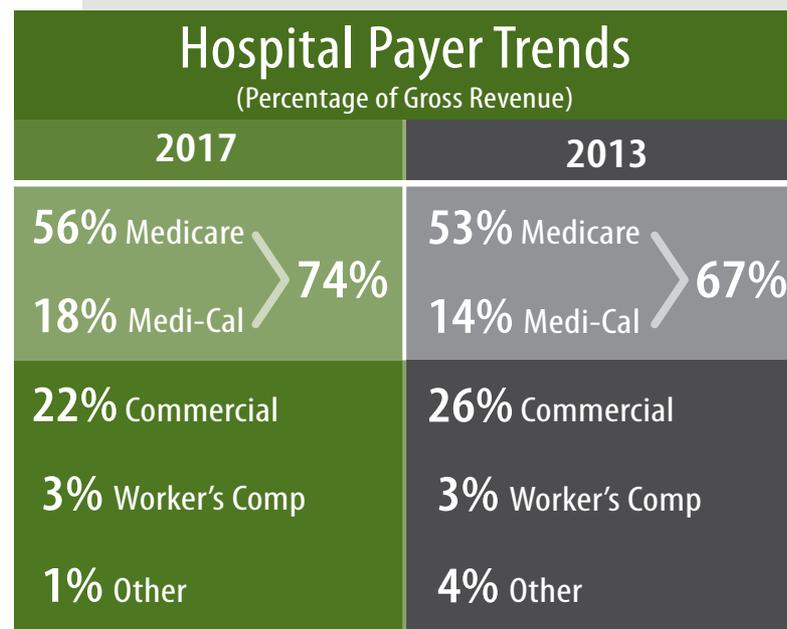
We ended the year in an improved financial position and met budget for the second year in a row, continuing to emphasize efficiencies in expenditures. Our innovative cost management program helps us identify the margins on all service lines and closely manage revenues and costs.

We reached an important strategic goal of increasing surgery by 17 percent over the previous year. Outpatient volumes were about the same as last year due to decreased insurance coverage for certain services by health plans.

Over the last few years we've continued to reduce debt mandated by structural retrofitting and information technology requirements. We've also addressed a number of the deferred maintenance issues, contributing to extending the hospital's life.

Increased utilization of services and lower reimbursement from government payers continues to make the parcel tax necessary for hospital financial health. Medicare and Medi-Cal now represent 74 percent of hospital patient volume, coupled with a decrease in commercial volume, continuing a trend that has grown over the past several years (see graphic below).

	2017	2016	2015
Operating Revenues	\$56,546,285	\$55,013,096	\$51,394,060
Operating Expenses	\$61,086,660	\$58,352,771	\$56,073,510
Operating Margin	\$ (4,540,375)	\$ (3,339,675)	\$ (4,679,450)
Net Non-Operating Revenues and Expenses	\$ 4,028,325	\$ 3,696,683	\$ 4,135,951
Capital Campaign/ Restricted Contributions	\$ 974,392	\$ 1,022,734	\$ 1,171,395
Increase in Net Assets	\$ 462,342	\$ 1,379,742	\$ 627,896



Hospital Services Report



Sonoma Valley Hospital continues to upgrade the facilities, blending modern technology with attentive, caring staff. Here is an update on hospital services beginning with our highly regarded Emergency Department.

*Our laboratory provided
146,980 tests this year.*



Emergency Department Sees Increased Use

Our Emergency Department is a vital community service that has seen increases in both patient visits and market share over the past three years while patient satisfaction remains high. ED use was up six percent in the past year.

Our new patient satisfaction survey, RateMyHospital, reports that emergency patients, on average, rate our Emergency Department 4.6 on a scale of 5.

Emergency Services

11,230 Patient visits in 2017

11% Increase since new ED opened in 2014

89% Patients come from immediate area

11% Patients are Sonoma Valley visitors

90% Patients are seen within 15 minutes of arrival

A photograph of two surgeons in an operating room. They are wearing blue scrubs and masks. The surgeon on the right is wearing a clear face shield. They are focused on a patient lying on the table. In the background, there is a surgical light and a chart on the wall.

Strong Growth In Surgery

SVH saw a 17% increase in surgeries in 2017 with 2,333 inpatient and outpatient surgeries. Main increases were in **Pain Management, Total Joint Replacement Bariatric (Weight Loss), General Surgery**
General Surgery added two new surgeons

Inpatient Care *Excellent, Attentive Care On All Levels*

Inpatient care remains a critical part of hospital care and SVH receives high marks from patients for its caring, attentive staff. We also continue to receive high marks from Medicare for our quality of care.

Medical/Surgical – This includes routine medical care and post-operative surgical care in a 23-bed unit, all with private rooms. The entire floor was recently upgraded and remodeled, creating a comfortable, quiet and healing environment for patients. We encourage family and loved ones to be part of patient healing and we make it comfortable for them as well.

Intensive Care – The ICU has six private rooms (one an isolation room) offering 24/7 care by our specialty trained critical care team. We have access to specialists through telemedicine, and the ability to quickly transfer patients to another facility when warranted.



Skilled Nursing Care – Our 27-bed Skilled Nursing Facility, one of the few in the North Bay to receive a top 5-star rating from Medicare, offers round-the-clock professional medical care, including excellent nursing (RN's only, no LVNs) and 24-hour access to two on-site physicians. All rooms are semi-private and have been remodeled.

Maternity Care – Our birth center has been recognized as one of the top 33 “High Performing Hospitals” offering maternity services in California. It has 10 beds, all private rooms, including three rooms for labor and delivery, six for post-partum care, and one OB-dedicated surgical suite.



Hospice Care Room – Our dedicated Hospice Care Room, operated in partnership with Hospice by the Bay, provides patients in the final days of life with a comfortable and private place where they can spend time with family members and friends, attended by trained hospice professionals and hospital staff. It also is available to hospice patients for short periods to provide respite for family members acting as caregivers.

Outpatient Care



Rehabilitation and Physical Therapy

Our Outpatient Rehabilitation and Physical Therapy Department, one of the largest services in our region, provided almost 32,000 patient treatments in the past year, a 12 percent increase over the prior year.

Cardiopulmonary Services

Our Cardiopulmonary Department provides a broad range of services, handling more than 2,500 visits last year.

Services include complete Pulmonary Function Testing, Echocardiograms, Stress Echos, Bubble Study Echocardiograms, Nuclear Cardiac Stress testing, Arterial Blood Gas testing, EKGs, Metered Dose Inhalation Instruction, dispensing of Breathing Treatment Nebulizers, and Pulse Oximetry checks before and after exercise.





Medical Imaging Services

The hospital continues to upgrade the technology in the Medical Imaging Services Department. We recently opened a new Fluoroscopy room which includes new equipment, and completed important upgrades to our MRI (Magnetic Resonance Imaging) equipment.

Currently, we're completing construction of a new area within the hospital for our state-of-the-art 3-D Mammography unit which will be operational in January 2018. This unit was provided by community donors through the Foundation, and we are very grateful.

Services That Make SVH Unique

SVH offers specialized services not found in many hospitals in our region.

Skilled Home Health Care: Healing At Home is a nationally-recognized program providing skilled, medically necessary and individualized care to homebound patients under physician orders delivered by nursing and other professionals in the comfort of a patient's home.

Bariatric (Weight Loss) Surgery: We offer several different surgical procedures to help patients lose excess weight and transform their health by resolving and improving obesity-related medical conditions.

Speech Therapy: Providing language, cognitive and swallowing treatment for stroke, head injury and dementia; voice therapy; children's articulation and language therapy.

Hand Therapy: Certified hand therapy, splinting and arthritic care.

Wound Care: Outpatient treatment to heal acute and chronic wounds in the shortest time with minimal pain, discomfort and scarring.

Travel Medicine: Up-to-date information on the latest travel risks and disease information; provides necessary inoculations and medications for travelers.

Occupational Health: Prompt access to medical treatment for a wide variety of employers who have personnel with work-related injuries.

For more information about these services, visit svh.com. Contact information is available on p23.

SONOMA VALLEY HOSPITAL FOUNDATION

Meeting The Needs of SVH!

The past year was again one of considerable progress and growth for The Sonoma Valley Hospital Foundation. Thanks to the generous investments from our community, we have been able to provide significant support for the Hospital in several areas.

- Because of you we have installed a state-of-the-art 3-D mammography system that will be fully operational by January.
- Because of you a new Stryker Integration System is installed in the three surgery suites, upgrading the surgical capabilities at SVH and allowing OR staff to better focus on patient care.
- Because of you the Hospital now has a TruClear hysteroscope that advances the capabilities of OBGyn procedures at SVH.

Having Sonoma Valley Hospital thrive in our community and serve everyone with the best possible health care is crucial to the wellbeing of our Valley. Your investment in SVH ensures excellent outcomes for patients, improves equipment through technological advances, and maintains the Hospital's relevance as a critical safety net for the entire community.

Annual giving is essential to the continued success of the Hospital and we encourage you to consider a gift to the SVH Foundation in the coming year. Each donation helps the Hospital provide the best care for everyone in Sonoma Valley.

Dave Pier
Executive Director

Kevin Jaggie
Board Chair

INSPIRING SUPPORT for Sonoma Valley Hospital



Thank you to our **Board of Directors and Advisory Council** for their time, enthusiasm, generosity and expertise.

BOARD OF DIRECTORS

Kevin Jaggie, Chair	Marcia Levy
Simon Blattner	Roger Nelson
David Good	Buddy Pepp
Cherie Hughes	Steve Sangiacomo
Jim Lamb	Jerome Smith, MD

ADVISORY COUNCIL:

Suzanne Brangham, Gerry Brinton, Tom Landy, Gary Nelson

The Mission of the Sonoma Valley Hospital Foundation is to cultivate community support and raise funds for Sonoma Valley Hospital.



**SONOMA VALLEY HOSPITAL
FOUNDATION**
Inspiring Support for Sonoma Valley Hospital

Celebration of Women 2017

The Sonoma Valley Hospital Foundation held its 12th annual Celebration of Women luncheon on May 11, 2017 at Hanna Boys Center in Sonoma. Proceeds benefit women's health and wellness programs at Sonoma Valley Hospital. The event honored Donna Halow and Judy Vadasz with a Pulse Award which is given each year to recognize outstanding Sonoma Valley women who have made significant contributions to the community through their volunteerism, community involvement and philanthropy.



Dave Pier and Dr. Jerome Smith



Les Vadasz and Jeff Vadasz



Dr. Lizellen LaFollette



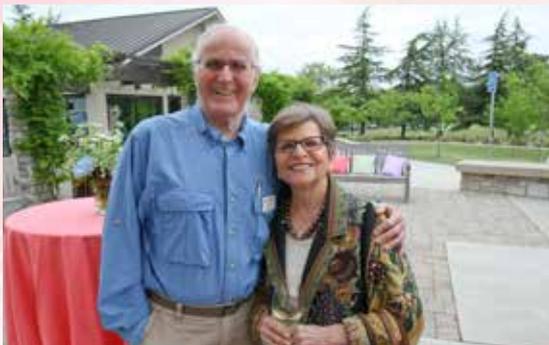
Kelly Mather, Marck Zuehlsdorff and Steve Sangiacomo



Donna Halow and Judy Vadasz



Kathy Witkowitz, Lucy Weiger and Marcia Nelson



Jim Lamb and Jane Hirsch



John Burns and Roger Nelson



Donna and Judy receiving their Pulse Awards

Your Generosity Provides Our Hospital With The Latest Medical Technology

Our New Stryker Surgical System

The Hospital's new state-of-the-art Surgery Center became even more state-of-the-art thanks to generous support from the Sonoma Valley community enabling the purchase of a \$400,000 Stryker A/V Integration System with a Stryker iSuite.

Found in many of the country's leading hospitals, the Stryker system provides greater efficiency and control for the surgeon and surgical team, enabling enhanced focus on patient care during surgery.

The A/V Integration System creates improved overhead visual capability for the surgeon, and the iSuite contains a full range of operating room technologies and medical equipment systems that integrate multiple systems through one point of contact.



Shown with the new Stryker system are, from left, SVH CEO Kelly Mather, Bill and Gerry Brinton, lead donors for the system who provided a matching grant, and Dave Pier, SVHF Executive Director.

"One of the things that makes Sonoma Valley Hospital unique is that I can honestly say that we are able to deliver true state-of-the-art care in an intimate community hospital setting. Thanks to our Foundation, we are now using a fantastic new arthroscopy system that will allow us to go even further in advancing arthroscopic or minimally invasive surgery. There are truly very few reasons for an Orthopedic patient to leave Sonoma Valley."

- Noah D. Weiss, MD, Orthopedic Surgery

Our New 3D Mammography System

Beginning in January 2018, women in the Sonoma Valley will have access to a state-of-the-art 3-D Hologic Mammography System thanks to the generosity of community members and private foundations who donated \$535,000 through the Sonoma Valley Hospital Foundation for its purchase and installation.

3-D mammography, also known as digital breast tomosynthesis (DBT), is an FDA-approved process that utilizes the newest technology to take multiple images that create a 3-D image of the breast, allowing for more careful examination of breast tissue. This makes it easier to detect breast cancer and avoid false positives compared with traditional 2-D mammography.

“We’re proud to start offering tomosynthesis to our patients at Sonoma Valley Hospital. Tomosynthesis has been shown to increase detection of invasive breast cancer by over 40 percent. There is also a reduction of up to 40 percent in the number of women called back from screening mammography for additional imaging. Fewer women called back translates into less patient anxiety, less additional imaging, and fewer biopsies.”
- Natalya Lvoff, MD



3-D Mammography System



SONOMA VALLEY HOSPITAL FOUNDATION

Legacy Society

Planned Giving for a Healthy Sonoma

Planned Gifts Secure Our Future



“We love Sonoma Valley Hospital and all it has done for our family and this community. We are happy to be able to include the Hospital in our estate plans so that it can continue to provide the best health care for everyone in Sonoma.”

- Kevin and Sanette Jaggie

You can make a meaningful contribution that lasts beyond your lifetime. By making a planned gift to our Hospital, you are investing in the health of Sonoma.

Join our Legacy Society by letting us know if you have already named SVHF in your estate plans.

Please contact Dave Pier, Executive Director
707.935.5070 • dpier@svh.com • svhfoundation.com

Foundation Donors THANK YOU!

Supporting the hospital is an investment in our community, one that benefits everyone in the Sonoma Valley. Doing so helps ensure we all have prompt access both to emergency care and a range of needed health care services. We gratefully recognize the following donors for their gifts to SVH Foundation. Our **Champions and Benefactors** have given lifetime gifts that exceed \$1 million and \$500,000 respectively. We are immensely grateful for their belief in and support of the Hospital, enabling significant positive impact on medical care in Sonoma Valley.

CHAMPIONS \$1,000,000+

Francis O. Fink*
The McQuown Family
Gary and Marcia Nelson
Les and Judy Vadasz
Sanford and Joan Weill

BENEFACTORS \$500,000 - 999,999

Bill and Gerry Brinton

LEGACY GIFTS & PLEDGES HERITAGE CIRCLE MEMBERS

Paula Davis
Francis O. Fink*
June Graham*
Judith Groff*
Shirlene Harrington*
Kevin and Sanette Jaggie
Jim Lamb
Lorraine Lentz*
George Lentz*
Jim and Marcia Levy
Nancy D. Lilly
Kelly Mather
Dick and Madge Miller
Marion Miller*
Dave Pier
Henry Ratz
Lynn Woodward
Phil and Connie Woodward
Chuck and Judy Young

*denotes deceased

Gifts and pledges made from July 1, 2016 to August 31, 2017

GIFTS OF CASH \$100,000+

Bill and Gerry Brinton
Jim Lamb
Gary and Marcia Nelson

\$50,000-99,999

Darius and Sarah Anderson
Mac and Leslie McQuown
North Bay Cancer Alliance
Buddy and Arline Pepp
Lynn Woodward

\$20,000-49,999

Simon and Kimberly Blattner
Diane and Peter Donnici/
Hillblom Foundation
David and Kathleen Grieve
Mary Clark Janis
Mary's Pizza Shack
in memory of Mary Fazio
Sangiaco Family

\$10,000-19,999

Anesthesiology Consultants
of Marin, Inc
Richard and Mary Blanchard
Mike and Joan Buckley
Lewis and Susan Cook
Keith and Cherie Hughes
John and Sandra Leland
Tony and Nancy Lilly
Tommy Mensing and
Brenda Buckerfield

Thomas and JaMel Perkins
Rita Muscat Trust
Union Bank Foundation
Vadasz Family Foundation

\$5,000-9,999

Anonymous (1)
Bank of Marin
Dagmar Dolby
David and Cathy Good Family
Bob Kowal and Mark Sipes
Jack Leahy and Martha Murphy
Maryon D. Lewis
Andrew and Mitsuyo McDermott
Bill Jasper and Kristen McFarland
McKesson Corporation
Kenneth and Patricia McTaggart
Chris and Barbara Montan
Roger and Monica Nelson
Ken and Betsy Niles
Joel Peterson and Mady Deininger
Rotary Club of Sonoma Valley
Michael and Mary Schuh
Jonathan and Carol Sebastiani
Frederick J. Simoons
Sound Inpatient Physicians, Inc.
Jeff Splitgerber and Jane Hirsch
Valley Emergency Physicians
Medical Group, Inc

\$2,500-4,999

Tom and Julie Atwood
California Advanced Medical Imaging
Comprehensive Pharmacy Solutions
Victor de Beck
Harriet Derwingson
Ronald Franklin and

Hilda Teran-Franklin
Bill and Laurie Friedeman
Gaia Fund
Robert and Gretchen Gardner
Maud Hallin
Paul Luca and Donna Halow
Bob and Deborah Kweller
Paul and Sheila Leach
Lisa Lee
Meritage Medical Network
Michel and Mekhala Oltramare
Prima Medical Group
James and Diane Rebolini
Edward and Rose Mary Schmidt
David and Vicki Stollmeyer
To Celebrate Life
Dr. and Mrs. Noah Weiss
Western Health Advantage

\$1,000-2,499

Anonymous (2)
Dr. Peter Allen and Trish L. Allen
Stephen and Victoria Berezin
Joann Bertolucci
Bill and Nancy Boerum
Peter Boyer and Terry Gamble Boyer
Hank and Nancy Bruce
Nancy Caton
Robbie and Janine Cohen
Dennis and Mollie Collins
Paula Davis
Wim de Wit and Nancy Troy de Wit
John and Michelle Donaldson
Lisa Duarte
Dr. and Mrs. Jad Elkhoury
Dr. and Mrs. John Emery

Whitney and Jeanette Evans
Dick and Carolyn Fogg
Michael and Jette Franks
Friedman's Home Improvement
Claude and Lynn Ganz
Byron Hancock and Len Handeland
Katherine Hanes
Michael Hedley and Nancy Blankinship
Roger and Kay Heigel
Glenn and Jane Hickerson
Steve and Troy Hightower
Daniel and Nana Howell
Richard and Susan Idell
Kevin and Sanette Jaggie
Joanna Kemper
Richard and Catherine Krell
Steven and Maribelle Leavitt
James Ledwith and Cathy Gellepis
Jim and Marcia Levy
Susan Lowe
Susan MacMillan
Rick and Kelly Mather
Manuel R. Merjil and Paul P. Curreri
Midstate Construction
Michael and Elizabeth Minigan
Richard and Sharon Nevins
Richard and Susan Olness
William Oran and Paulette Lutjens
Victoria Parker
Dave Pier
Mike and Mia Pucci
Stephanie A. Pugash
Russell Schweickart and Nancy Ramsey
Barry and Ann Reder
Steven and Connie Sangiacomo
John and Elizabeth Sheela

Sonoma Arts Live
 Sonoma Valley Community
 Health Center
 John and Pamela Story
 Jeannette C. Tarver
 Vintage House
 David and Marcie Waldron
 Ron Wallachy and
 Judith Bjorndal, M.D.
 Jeffrey Walter and Valerie Pistole
 George and Judy Weiner
 Wells Fargo
 Philip and Connie Woodward
 Rick and Patsy Wynne
 Chuck and Judy Young
 Jeff and Laura Zimmerman

Up to \$999

Anonymous (26)
 Richard and Patricia Adam
 Roger and Suzanne Adams
 Antonia Adezio
 Richard and Madolyn Agrimonti
 Bob and Marilyn Albright
 Barbara Aliza
 Anderson's Tree Service/
 Bob and Sue Anderson
 Jean Arnold Group
 Richard and Alis Arrowood
 Robert R. Avrit
 Jim and Elaine Babcock
 Richard and Sandra Baggelaar
 Russell Bair
 Kon and Arlene Balin
 Earl and Linda Behrens
 Chris and Janet Bensick
 Maria Biasetto
 Howard and Kathy Bilkiss
 Dr. B.J. Bischoff
 Ellen Black
 Selma Blanusa
 David and Mandy Bolling
 Roger Brandt
 Leanna Breese
 Stephen and Robin Brett

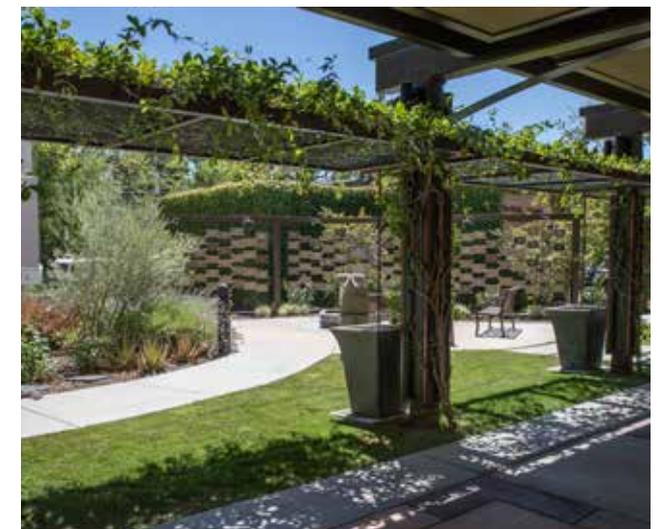
Mark and Linda Brewer
 Patricia Brooks
 Alden and Elaine Brosseau
 David Brown and Eva Bertran
 Joanna Brown
 Lee Morgan Brown
 Harrison Brownell
 Mindy Bruskrud
 Buehler and Buehler
 Jim and Nancy Bundschu
 John Burns
 Ronnie and Linda Burris
 Leland and Karen Bushnell
 Mike and Nancy Buti
 Ana Byerly
 Carolyn Cadigan
 Gary Campbell
 Linda Cano
 Lisa Capretta
 Curt and Marchelle Carleton
 Louann Carlomagno
 Leslie Carlson
 Peter and Laura Carroll
 Kevin and Claudia Carruth
 Elvin and Alycia Case
 Graziano and Diana Cerchiai
 Francine Clayton
 Paul Cleveland and
 Deborah Lawson
 Kathleen M. Cole
 Michael Colhouer
 Mike and Mary Colhoun
 Barbara Collins
 Terence Colloty
 James Conyers
 Irene Cook
 Randall Cook
 Maureen Cottingham
 John and Christy Coulston
 Bob Crane and Lucy Weiger
 Paul and Christine Crowley
 Gina Cuclis
 Tom and Katherine Culligan
 Arleen Curry and Ann Weeks
 Jim and Janine De Martini

Lynne Deegan-McGraw
 Marcelo DeFreitas and
 Scott Smith
 Elizabeth Delappe-Seslar
 Georgette Delclaux
 Bill and Cynthia Denton
 Kelly and Laverne Dicker
 Carol DiGiulio
 Lorelle Dinwiddie
 Gregory DiPaolo and
 Barbara Hughes
 Una Dockery
 Christine Dohrmann
 Raj Dosanjh
 Donald Douglas
 Richard and Sandra Drew
 Joe and Susan DuCote
 Laura Dunkle
 David and Torina Duplantier
 Gary and Ruth Edwards
 Vreny Eicher
 Kathleen Eilertsen
 Dr. Howard M. Eisenstark
 Ted Eliot
 The Ellin-Aiken Fund
 Melissa Evans
 Todd and Margaret Evans
 Don and Beth Ann Farris
 Molly Fedorchak
 Gary and Linda Felt
 Ricardo and Letizia Fernandez
 Thomas Ferrando
 Jason M. Fish and
 Courtney Benoist
 Mary P. Fleming
 Julie Ford
 Myron London and Lucinda Ford
 Shafigheh Fotouhi
 David and Ginny Freeman
 Mike and Peggy Fuson
 Christopher and Sally Gallo
 Grigory and Elena Gatenian
 Elinor Gatto
 Gayle Geary
 Thad and Tracy Geldert

Phil and Cheryl Genet
 John Gibbs and
 Geeta Malik, M.D.
 Mark and Pamela Gibson
 Fred and Pamela Gilbert
 Priscilla Gilbert
 Stephanie Gilmour
 Victoria Goepfert
 Norman and Susan Goldstein
 David and Ann Gordon
 Jonathan Gordon
 Richard and Wendy Grahman
 Arthur and Margaret Grandy
 Reya Grossmann
 John and Phyllis Gurney
 Nicolaos Hadjiyianni
 Laurie Hake
 Yvonne Hall
 James and Gina Halow
 Michael Halow
 Richard and Carol Hanna
 Dorthie Hardy
 Sherry Harrington
 Robert Harrison
 Peter Haywood and
 Maggie Salenger
 Alison Heil
 Herbert and Nancy Heil
 Cheryl Heller
 Kray and Pattie Hensley
 Doryce Hills
 Susan Hoeffel
 Peter and Lorraine Hohorst
 Lance and Chelsey Holdsworth
 Bette Holloway
 Doug and Arlene Holt
 Christian Horan and
 Eliza Pier Horan
 US Consul General Lucius Horiuchi
 and Family
 Marie Howarth
 Kimberly Hubenette
 Gary and Polly Hultquist
 Margaret Hunter
 Joanne K. Hurley

Helen Issel
 Diane Jacobson
 Francoise Jacot
 Eric and Gina Jacquez
 Ken and Bernadette Jensen
 Papa Joe
 Alan and Donna Johnson
 Cheryl Johnson
 Lynne Joiner
 Julie Jones
 Leah Jones
 Joseph Kanon and Larry Beyer
 Dan and Barbara Kaplan
 Dorothy Keck
 Kathy Kennett
 Bob and Elaine Kenney
 Keysight Technologies
 Meghan Marsh King
 Kyle and Nancy Kirwan
 Robert and Carol Kiser
 Dr. and Mrs. Daniel Kittleson
 Nancy Kivelson and
 Tom Angstadt
 Mark Kobe
 Kerry Kong
 Pam Koppel

Barbara A. Kully
 Chris and Elisa Kutza and Family
 Dawn Kuwahara
 Lizellen La Follette, MD
 Thomas and Ellen Labruce
 Marie Lambert
 Dr. Clinton Lane
 Patricia Langley
 Paula Lattimore
 Thomas Laughlin and
 Bob Holloway
 Judy Lee
 Mr. and Mrs. Vernon Lenhardt
 Neil and Judi Leslie
 Hsien Ling
 Douglas and Susan Lobsinger
 Ann Loftus
 Mary Logasa
 Teresa Lopez
 Florence Lose
 Jeanne Lucq
 Nancy Kivelson and
 Suzanne Brangham
 Steven and Thale MacRostie
 Penney Magrane
 Amy Maher



Lewis Manchester
 Mileva Marcy
 Robert and Barbara Marek
 Dr. Doreen Marino
 Dr. and Dr. Rosemarie Marks
 Lolita V. Martin
 Feliciano Mata
 Henry and Diane Mayo
 Kathy Mazza*
 Andrea McGinty
 John and Joanne McIlwraith
 Doug and Penny McKesson
 Rachael McKinney
 Lynn Mckissock
 Dennis and Susan McQuaid
 Kalliope Mead
 Christine Medeiros
 Richard and Fran Meininger
 Brunhilde Merrill
 Ronald and Doris Middlebrook
 Mike Thompson
 Jean Miller
 Joanne Miller
 Kathy Miller
 Miracle Hill Vineyards
 John and Joyce Moldovan
 Suzi Molofsky
 Moore Recycling Assoc Inc.
 Antoinette Morgan
 William and Emilie Mulvihill
 John and Mirja Muncy
 Miner and Helen Munk
 Ted and Karen Nagel
 Gary Neville and Linda Rockstroh
 Cynthia Newman and
 Nicole Marshall
 Jeanette Newman
 Vagn and Karen Nielsen
 Denise Nilsen
 Jack and Hope Nisson
 Salvatore and Cleopatra Nogara
 Bob and Cindy Nolan
 Frank Novak
 Patty Ochoa
 David and Lisa O'Hara
 Lee Jay Olness
 Leticia Ontiveros
 Donald and Judith Orr

Mary Anne Oshea
 Richard C. Otter
 Chad Overway and
 Jeanne Montague
 Steve and Judy Page
 Terrie Palmieri
 Dorinda Parker
 Jon Parker and Kathy Witkowicki
 Steve and Joyce Pease
 Patricia Pena-Sam
 Gillian Pendleton
 Lew and Beverly Perlson
 Pat and Nan Perrott
 Bucky and Wendy Peterson
 Les and Peggy Peterson
 William and Anna Pier
 Les and Donna Pinsof
 Richard and Sandy Pollack
 Jeanne Pope
 Mary Poppic-Reeves
 Rosemary Pryszmant
 Pat Pulvirenti
 Mrs. Beverly Raaka
 Sonoma Raceway
 Mick and Genie Ramsey
 Jim and Whitney Reese
 Dale and Carla Reinking
 Roger and Diana Rhoten
 Bob Rice
 Diane Richards
 Harold Richards
 John Riley and Barbara Talbott
 Kay Riper
 James and Julie Rosen
 Rebecca Rosenberg
 Gail Ross
 Paul Rozanski
 Josh Rymer and Timothy Frazer
 Frank and Michele Samson
 Michael and Ingrid Sandbach
 Bill and Mabeth Sanderson
 Dr. Andrew Sawicki
 David Saxon
 Cynthia Scarborough
 Margot Schaal
 Kathi Schneider
 Leslie and Kim Schuh
 Danielle Schwaderer

Dr. Brian Sebastian and
 Mr. Richard Mabe
 Thomas and Laurie Sebesta
 Richard and Mary-Ann Shafer
 Ellen Shannahan
 Joseph and Anne Shea
 Stephen and Betty Sherer
 Bettina Sichel
 Ian and Tia Sidey
 Rey and Denise Silver
 George Simms
 Robert and Linda Simon
 Satendra Singh
 James and Gloria Smith
 Dr. Jerome C. Smith
 J. Nevin Smith, M.D.
 Smoke Family Charitable Fund
 Joanne Solberg
 Sharon Somogyi
 Sonoma Community Foundation
 Sonoma Valley Mentoring
 Alliance
 Dan Sooter and Beth Fox
 Holly Sorkin
 Kris and Carol Sowolla
 Jessica Spring
 Craig Squires
 Mrs. Jackolyn Stadtman
 Rhonda Stallings
 Hans and Margret Steuck
 Linda Stevenson
 Carolyn J. Stone
 James and Gail Stroupe
 David and Jackie Stubbs
 Swiss Hotel
 Michael and Mary Szykowny
 Joseph Tassano
 L. C. Spaulding Taylor
 Julie Terraciano
 Steve Tiller
 Erica Tuohy
 Owen and Leslie Tuttle
 David Vadasz
 Margaret Van Camp
 Seymour Van Deursen
 John Van Dyke and Laura Chenel
 Edward Van Tries
 Vera C. Hendry Foundation

Vertran Associates- Kevin D. Coss
 Gene and Jocelyn Vick
 Aubrey Viesca
 Timothy and Patsy Wallace
 John and Judith Walsh
 Maryjane Walsh
 Tim and Robin Wann
 Libby Ward
 Tom and Robbie Warfield
 Jim and Siga Weber
 Brandon and Barbara Wells
 Kitty Whitaker
 Mary Whitaker
 Heidi Williams
 Richard Winston
 Cherise Wong
 Leland Wood
 Vivian A. Woodall
 Jimmy and Jennifer Yamakawa
 Rand Yazzolino and
 Lorin Loughlin
 Carol York
 Frank Zona
 Marck Zuehlsdorff

Gifts in Kind

3 Badge Beverage Corporation
 Buena Vista Winery
 Ana Byerly
 Cuvee Wine Country Events - Catherine
 Venturini-Burdick
 Della Santina
 Depot Hotel Restaurant
 El Dorado Hotel and Kitchen
 Ronald Franklin and Hilda Teran-Franklin
 G3 Women's Conference
 and Speaker Series
 Gloria Ferrer Caves and Vineyards
 Roger and Kay Heigel
 Highway 12 Vineyards and Winery
 Idaho State University
 Robert Kowal and Mark Sipes
 Jack Lundgren and Suzanne Brangham
 Mini Music
 Richard and Sharon Nevins
 Oakland Athletics - Keith Wolff
 Ramekins Culinary School, Events
 and Inn

Ravenswood Winery
 Rhoten Productions
 Sangiacomo Family Vineyards
 Edward and Rose Mary Schmidt
 Sing with Savannah
 Sandy Smart
 Sonoma Aquatic Club
 Sonoma County Parks and Sonoma
 County Parks Foundation
 Sonoma Ecology Center
 Sonoma Golf Club
 Sonoma Grille & Bar
 Sonoma Index-Tribune
 Sonoma Market
 Sonoma Naturopathic Medicine
 Sonoma Plein Air Foundation
 Sonoma Raceway
 Sonoma Stompers Baseball Club
 Sonoma Valley International
 Film Festival
 Sonoma Valley Museum of Art
 Stone Edge Farms Estate, Vineyards
 & Winery
 Suite D
 Sweet Scoops
 The Panel
 The Red Grape
 Transcendence Theatre Company
 Yoga Community

**denotes deceased*

*Recognizes gifts/pledges received
 July 1, 2016 to August 31, 2017.*



Contact Information For Hospital Services

Visit our website at svh.com for more information.

SONOMA VALLEY HOSPITAL

347 Andrieux Street, Sonoma, CA 95476

General Number 707.935.5000

Fax 707.935.5027

Admitting 707.935.5022

Preregistration 707.935.5025

Fax 707.935.5439

Emergency Department

Phone 707.935.5100 • Fax 707.935.5110

The Birthplace At Sonoma Valley Hospital

Call to arrange a tour or for classes for expecting parents and new moms.

Phone 707.935.5301 • Fax 707.935.5305

Cardiopulmonary Services

Phone 707.935.5045 • Fax 707.935.5046

After Hours 707.935.5000

Cardiopulmonary Department is open 7:00 am to 4:00 pm, Monday through Friday.

There is a Respiratory Therapist on staff 24 hours a day, 7 days a week. You can reach the Respiratory Therapist during off hours by calling the main hospital telephone number: 707.935.5000.

Healing At Home – Skilled Home Health Care

Phone 707.935.5135

Monday through Friday, 9:00 am to 5:00 pm

Email: healingathome@svh.com

Hospice Care Room

Contact Hospice By The Bay

Phone 888.720.2111

Laboratory

Phone 707.935.5185 • Fax 707.935.5437

Pre-register by calling 707.935.5025.

Monday through Friday, 7:00 am to 5:00 pm, and Saturdays 8:00 am until noon. Check in with Admitting prior to going to the Lab.

Medical Imaging

Front Desk open Monday to Friday, 7:30 to 5:00 pm

Phone: 707.935.5235 • Fax 707.935.5438

All outpatient medical imaging services except X-Ray are by appointment only. For an appointment or available hours for **CT Scan, MRI, Ultrasound, Nuclear Medicine** and **Mammography**, please call 707.935.5235

X-Ray: No appointment needed. It is open 24/7. After Medical Imaging Front Desk closes, register with Emergency Department receptionist.

Medical Records

Phone 707.935.5250 • Fax 707.935.5434

Nurse Navigator for Total Joint Replacement and Elective Surgeries

Phone 707.935.5378 • Fax 707.935.5026

Nutrition Counseling

Phone 707.935.5287 • Fax 707.935.5427

Occupational Health

Phone 707.935.5470 • Fax 707.935.5461

Patient Accounting

Phone 707.935.5325 • Fax 707.935.5319

Rehabilitation & Physical Therapy

Hand and Physical Therapy

19312 Sonoma Hwy, Sonoma

Monday to Friday, 7:00 am to 5:00 pm

Phone 707.935.5345 • Fax 707.935.5423

Speech Therapy is located within Hospital

Phone 707.935.5375

Skilled Nursing Facility

Phone 707.935.5120 • Fax 707.935.5123

Travel Medicine

Phone 707.935.5470 • Fax 707.935.5461

Weight Loss/Bariatric Surgery

Phone 707.938.3870 • Fax 707.938.3076

Wound Care Clinic

Phone 707.935.5270 • Fax 707.935.5272

Monday to Friday, 8:00 am to 4:30 pm

Sonoma Valley Hospital Foundation

Dave Pier, Executive Director

Phone 707.935.5070

Email: dpier@svh.com

347 Andrieux Street, Sonoma, CA 95476

svhfoundation.com



Thank You!



We provide health care in our community
thanks to your support of the Hospital
through the parcel tax.



SONOMA VALLEY HOSPITAL
347 ANDRIEUX STREET • SONOMA, CA 95476
WWW.SVH.COM • 707-935-5000  