

SONOMA VALLEY HEALTH CARE DISTRICT BOARD OF DIRECTORS

AGENDA

THURSDAY, SEPTEMBER 3, 2020

REGULAR SESSION 6:00 P.M.

HELD VIA ZOOM VIDEOCONFERENCE ONLY

To participate via Zoom videoconferencing use the link below:

https://sonomavalleyhospitalorg.zoom.us/j/91274454545?pwd=TIN0TWJPcFIBTTRXaUtjZIM1Skw5UT09

and enter the Meeting ID: 912 7445 4545, Passcode: 910058

To participate via telephone only, dial: 1-669 900 9128 or 1-669 219 2599

and enter the Meeting ID 912 7445 4545 Passcode: 910058

In compliance with the Americans Disabilities Act, if you require special accommodations to participate in a District meeting, please contact District Clerk Vivian Woodall at www.www.www.www.www.www.www.www.www.ww	RECOMMENDATION		
AGENDA ITEM			
MISSION STATEMENT The mission of SVHCD is to maintain, improve, and restore the health of everyone in our community.			
1. CALL TO ORDER	Hirsch		
2. BOARD CHAIR COMMENT	Hirsch		
3. PUBLIC COMMENT At this time, members of the public may comment on any item not appearing on the agenda. It is recommended that you keep your comments to three minutes or less. Under State Law, matters presented under this item cannot be discussed or acted upon by the Board at this time. For items appearing on the agenda, the public will be invited to make comments at the time the item comes up for Board consideration.	Hirsch		
 4. CONSENT CALENDAR a. Board Minutes 08.06.20 b. Quality Committee Minutes 07.22.20 c. Finance Committee Minutes 07.28.20 d. Quality Committee Charter e. Policies and Procedures f. Medical Staff Credentialing 	Hirsch	Action	Pages 3-6 Pages 7-8 Pages 9-12 Pages 13-17 Page 18
5. MARKETING AND STRATEGY UPDATE	Kruse de la Rosa	Inform	Pages 19-44
6. SONOMA VALLEY HOSPITAL FOUNDATION ANNUAL REPORT	Pier	Inform	Pages 45-57

7. CEO SEARCH FIRM RECOMMENDATION	Rymer	Inform/ Action	
8. RESOLUTION NO. 352 SETTING THE GO BOND TAX RATE FOR THE 2020-2021 FISCAL YEAR	Jensen	Inform/ Action	Pages 58-62
9. OUTPATIENT DIAGNOSTIC CENTER TEMPORARY CASH SHORTFALL RECOMMENDATION	Jensen	Inform/ Action	Page 63
10. CMO REPORT	Kidd	Inform	Pages 64-65
11. ADMINISTRATIVE REPORT FOR SEPTEMBER	Mather	Inform	Pages 66-68
12. FINANCIALS FOR THE MONTH ENDED JULY 31, 2020	Jensen	Inform	Pages 69-77
 13. BOARD COMMENTS Legislative Letter in Support of SB 758 Legislative Letter Opposing SB 977 	Hirsch	Inform	Pages 78-79 Pages 80-81
14. ADJOURN	Hirsch		

Note: To view this meeting you may visit http://sonomatv.org/ or YouTube.com.



SONOMA VALLEY HEALTH CARE DISTRICT BOARD OF DIRECTORS' MEETING

MINUTES

Thursday, August 6, 2020

LEY HEALTH CARE DISTRICT Healing Here at Home HELD VIA ZOOM VIDEOCONFERENCE

Healing Here at Home	REG	COMMENDATION
MISSION STATEMENT The mission of SVHCD is to maintain, improve and restore the health of everyone in our community.		
1. CALL TO ORDER	Hirsch	
2. PUBLIC COMMENT ON CLOSED SESSION	Hirsch	
None		
 CLOSED SESSION Calif. Government Code & Health and Safety Code §54956.9(d)(1): Discussion on Existing Litigation (case name unspecified due to patient confidentiality) Calif. Government Code & Health and Safety Code §54956.9(d)(4): Discussion on Anticipated Litigation (claim initiated - one claim) Calif. Government Code & Health and Safety Code §54956.9(d)(2): Discussion on Anticipated Litigation (significant exposure – one claim) 	Board	
4. REPORT ON CLOSED SESSION	Hirsch	
Discussion and review of three potential litigation cases. The session was informational only; no decisions were made.		
5. REPORT ON CLOSED SESSION OF JULY 15, 2020	Hirsch	
The closed session of July 15, 2020, was further discussion regarding the UCSF integration. No decisions have been made, but we are making progress.		
6. BOARD CHAIR COMMENT	Hirsch	
On behalf of the Board Ms. Hirsch congratulated Ms. Mather on her new role and her success at SVH over the past 10 years. Her energy, knowledge, and enthusiasm will be missed. Ms. Hirsch also acknowledged the leadership team Ms. Mather has put together.		
7. PUBLIC COMMENT	Hirsch	
None		
 CONSENT CALENDAR Board Minutes 07.02.20 Finance Committee Minutes 06.23.20 Quality Committee Minutes 06.24.20 Medical Staff Credentialing 	Hirsch	Action

		MOTION : by Rymer to approve, 2 nd by Mainardi. All in favor.
9. APPROVAL OF OUTPATIENT DIAGNOSTIC CENTER PROJECT #3 - MRI	Mather/ Peluso	Action
The capital campaign for the Outpatient Diagnostic Center has been completed for \$21 million. Mr. Peluso reported that Projects 0, 2 and 4 have been closed out. He gave an update of the CT project scope. The CT is expected to go live in October and is projected to cost \$9.3 million. He then reviewed the MRI project. In June there was little subcontractor participation; the bid will be sent out again in August and he hoped for more participation (competitive bidding affecting the cost of the Project). Construction is expected to start in the fall. Board action is recommended to approve the MRI budget at \$9.3 million. Previously the Board approved \$1.6 million, and \$740,000 has been spent to date.		MOTION: by Hirsch to approve, 2 nd by Rymer. All in favor.
10. APPROVAL OF FOUNDATION GUARANTEE	Jensen	Inform/Action
This item was removed from the agenda as it is no longer needed.		No action.
11. APPROVAL OF UNISON ENERGY AGREEMENT FOR ALTERNATIVE POWER	Jensen	Inform/Action
Mr. Jensen said the Hospital had looked at a lot of different energy solutions over the years. Unison would generate electricity on site using natural gas. Their proposal has been reviewed by the Finance Committee, and the agreement has been reviewed by legal counsel. There is a 20 year lease. Some parts of the Hospital do not currently have backup when the generator goes out. This should save us approximately \$110,000 per year going forward. The Finance Committee also recommended a cap of 2.5% escalation per year. Mr. Gatenian indicated the agreement would supply electricity 24/7 using a 360 kilowatt generator. Any extra power needed would be pulled from PG&E, but this should reduce peak draws which are very expensive. SVH has a contract with a natural gas provider which is renegotiated annually. This will also help the Hospital deal with loss		MOTION: by Boerum to approve, 2 nd by Mainardi. All in favor
of air conditioning in patient rooms in the west wing. 12. AMENDMENT #4 TO CEO EMPLOYMENT	Hirsch	Action
Ms. Hirsch reviewed the amendment changes.		MOTION: by Boerum to approve, 2 nd by Rymer. All in favor.
13. CEO SEARCH COMMITTEE	Hirsch	Action
The Board letter for this item recommends a slate of individuals to serve on the Search Committee.		MOTION : by Mainardi to approve, 2 nd by Rymer. All in favor.
14. SELECTION OF SEARCH FIRM FOR CEO REPLACEMENT	Hirsch	Inform

A Request for Proposal went out and proposals have been received from several search firms (Spencer Stuart, Korn Ferry, Heidrick & Struggles, Witt Kiefer, Rokos Group, and Some & Associates). The Search Committee will select and interview two or three firms in August and make a final recommendation to the Board. There may be a special meeting in August.		
15. CMO REPORT	Kidd	Inform
Dr. Kidd gave an update on COVID-19 and the spike seen in July, with Sonoma being a part of that. Deaths are still climbing, and there is a steady trickle of patients. All service lines are open at present, with surgeries at 75% of normal volumes. Inpatient census remains at high normal. A virtual townhall on COVID-19 was held for employees on July 21, and then a second for the community on July 30 with positive feedback. Another virtual townhall is planned in connection with Vintage House in September, and there will be more as need arises. There is a shortage of testing supplies which cannot keep up with cases. Antibody testing is available now in house. We expect in house PCR testing to be available in August.		
The Hospital continues to work on a solution to GI services. New IV pumps and four additional negative pressure rooms have been added to the Med-Surg unit.		
16. ADMINISTRATIVE REPORT FOR AUGUST	Mather	Inform
Ms. Mather thanked the Board for the opportunity to be at SVH. Because the Hospital made major changes in 2019, it is in a much better situation to handle the COVID-19 pandemic. SVH had the best year financially it has ever had. A new director of Emergency Services starts in September. Two primary care practitioner candidates are interested in coming to Sonoma next summer. She thanked the Incident Command Center team, especially Dawn Kuwahara, for the COVID-19 response since February.		
Mr. Rymer asked for a presentation on the Human Experience plan.		
17. FINANCIALS FOR THE MONTH ENDED JUNE 30, 2020	Jensen	Inform
Mr. Jensen reviewed the fiscal year which ended with a net income of \$9.4 million vs. budget of \$4.9 million. Accounts payable at year end were \$2.8 million vs. \$4.2 million for the previous fiscal year. Total cash was \$11 million vs. \$5.6 million for the previous fiscal year.		
He then reviewed patient volumes and the payer mix for June 2020. Cash collections of \$2.5 million were over goal by \$917,597 for the month of June and under goal by (\$776,552) year to date. Days' cash were 81, A/R days were 49.1, A/P were \$2.8 million, and A/P days were 40.7 for the month of June. Gross revenue for the month at \$19.7 million was \$2.5 million short of budget. Total operating revenue was \$3.4 million for the month and \$48 million for the year. Operating expenses were \$4.5 million for the month and \$54.2 million for the year. The operating margin was tracking well until COVID-19 hit around March 15 th and was under budget for both the month and the year. Miscellaneous revenue of \$7.6 million year to date included the sale of the south lot and \$5.4 million in CARES funding. Net income for the month was (\$190,227) or (\$298,724) below budget, and EBDA		

was (8.9%) on a budget of 0.1%. Mr. Jensen briefly reviewed the line of credit which has a \$5 million balance.		
 18. BOARD COMMENTS Legislative Letter in Support of SB 758 Legislative Letter Opposing SB 977 	Hirsch	Inform
Ms. Hirsch briefly reviewed both legislative letters. Dr. Mainardi reported that he and Mr. Boerum met regarding CEO performance for the year. The bonus consideration was tabled due to Ms. Mather's upcoming departure, but evaluations would be sent out this coming week.		
13. ADJOURN	Hirsch	
Adjourned 7:18 p.m.		



SONOMA VALLEY HEALTH CARE DISTRICT QUALITY COMMITTEE

July 22, 2020 5:00 PM

MINUTES

Via Zoom Teleconference

Members Present	Members Present cont.	Excused	Public/Staff
Jane Hirsch via Zoom	Howard Eisenstark, MD via Zoom		Sabrina Kidd, MD, CMO, via Zoom
Susan Idell via Zoom	Michael Mainardi, MD via Zoom		Danielle Jones, RN, Chief Quality
Ingrid Sheets via Zoom	Carol Snyder via Zoom		Officer via Zoom
Cathy Webber (late via Zoom)			Mark Kobe, Chief Nursing Officer
			via Zoom
			Dr. Judith Bjorndahl via Zoom

AGENDA ITEM	DISCUSSION	ACTION
1. CALL TO ORDER/ANNOUNCEMENTS	Hirsch	
	Called to order at 5:01 p.m.	
2. PUBLIC COMMENT	Hirsch	
	None	
3. CONSENT CALENDAR	Hirsch	Action
• QC Minutes, 06.24.20		MOTION: by Eisenstark to approve, 2 nd by Idell. All in favor.
4. SVH QUALITY INDICATOR PERFORMANCE AND PLAN	Jones	Inform
	Ms. Jones reviewed quality indicator performance for the month of June.	
5. UTILIZATION MANAGEMENT	Jones	Inform
	Ms. Jones reviewed utilization management metrics for the month of June.	
6. PATIENT CARE SERVICES DASHBOARD	Kobe	Inform
	Mr. Kobe reported second quarter metrics on the patient care services dashboard. He then discussed transfers to UCSF for a variety of services, averaging 4-5 patients per	

AGENDA ITEM	DISCUSSION	ACTION
	month, with only 0-1 per month for cardiovascular issues or stroke. Transfer time is normally within 45 minutes.	
7. COVID-19 UPDATE	Kidd	Inform
	A townhall presentation on COVID-19 was held July 21 st for SVH employees. Another will be presented for the community on July 30 th . Numbers are on the rise nationally, statewide, and locally. Hospitalizations are at record highs. SVH is still seeing rising costs and scarcity of personal protective equipment. Remdesivir is available on a limited basis (the Hospital did receive treatments for two different patients). SVH is also participating in a convalescent plasma study through the Mayo Clinic. The mini-Incident Command Center is still in place. Surgeries have been at 75% of normal overall, but slightly up and down.	
7. CLOSED SESSION	Hirsch	
 a. Calif. Health & Safety Code § 32155 Medical Staff Credentialing & Peer Review Report b. Government Code §54956.9(d)(2): Discussion Regarding Two Incidents of Significant Exposure to Litigation 	Called to order at 5:56 pm.	
8. REPORT OF CLOSED SESSION	Hirsch	
	Medical Staff credentialing was reviewed.	MOTION: by Mainardi to approve credentialing, 2 nd by Eisenstark, all in favor.
9. ADJOURN	Hirsch	
	6:03 pm	



SVHCD FINANCE COMMITTEE MEETING

MINUTES

TUESDAY, JULY 28, 2019

Via Zoom Teleconference

Present			Staff	Public	
Joshua Rymer via Zoom	Art Grandy via Zoo Bruce Flynn via Zo Susan Porth via Zo	om	Kelly Mather, CEO via Zoom Ken Jensen, CFO, via Zoom Sarah Dungan, Controller, via Zoom Dawn Kuwahara, via Zoom	Luis Sarmiento, Vertran Assoc	., via Zoom
AGENDA ITEM			DISCUSSION	ACTIONS	FOLLOW-UP
MISSION & VISION STATEMENT The mission of SVHCD is to maintain, restore the health of everyone in our co	improve and				
1. CALL TO ORDER/ANNOUNC	CEMENTS	Nevins			
		Called to	o order at 5:12 pm		
2. PUBLIC COMMENT SECTION	N	Nevins			
		None			
3. CONSENT CALENDAR		Nevins			
		The min	utes of 06.23.20 were reviewed.	MOTION: by Flynn to approve, 2 nd by Grandy. Vote taken by roll call with 5 ayes. All in favor.	
4. OUTPATIENT DIAGNOSTIC OUPDATE	CENTER	Mather/S	Sarmiento		
		on the O is now eand old O	her and Mr. Sarmiento gave a brief report utpatient Diagnostic Center. The CT project expected to go live in October. Both the new CTs will need to be run simultaneously until is granted by CDPH.	7	
5. APPROVAL OF OUTPATIENT CENTER PROJECT #3 - MRI	DIAGNOSTIC	Mather			

	Regarding the MRI project, draft costs were higher than budgeted, partially due to a scarcity of bidders and partially due to redesign requests by OSHPD. The MRI project is expected to be completed in summer 2021. Ms. Mather asked the Committee to support the full cost of the MRI project. This project request is \$9.3 million, with contingency at \$913,000, and will go to the Board in August. \$750,000 was removed from	support the MRI Project moving forward to the Board. Vote taken by roll call with 6 ayes. All in favor.	
	building four cardiology rooms (which will not be done at this time) and added to MRI contingency instead.		
6. FOUNDATION GUARANTEE	Jensen		
	Modify we are responsible for paying the money back if they need to pay operational expenses.		
7. APPROVAL OF UNISON ENERGY AGREEMENT FOR ALTERNATIVE POWER	Jensen		
	Mr. Jensen reported on the changes to the agreement and review by the Hospital's attorneys. After some discussion the Committee agreed to a cap of 2.5% escalation per year and a 20-year agreement.	The Committee recommended that the Agreement move forward to the Board with changes.	
8. ADMINISTRATIVE REPORT JULY 2020	Mather		
	Ms. Mather reported that the Hospital had increased its COVID testing and should have onsite testing available by the end of August. All symptomatic patients, all with MD orders, all ER patients, and any staff as needed are being tested. The Hospital is also moving forward with the new brand strategy.		
9. FINANCIAL REPORT MONTH ENDED JUNE 30, 2020	Jensen		

10. REVIEW PRE-AUDITED FY 2020	Mr. Jensen reviewed the payer mix for the month of June 2020. Cash collections for June were over goal by \$917,597; year-to-date collections were under goal by \$776,552. Days' cash were 81, A/R days were 49.1, A/P were \$2.8 million, and A/P days were 40.7. Total operating revenue for June was \$3.4 million or (\$418,394) under budget. Operating expenses were \$4.5 million or (\$137,984) over budget primarily due to employee benefits. The operating margin was (\$1.1 million) or (\$556,378) over budget. Net income for the month was (\$190,227) or (\$298,724) below budget. EBDA was (8.9%) vs. budget of 0.1%. He also reviewed the cash forecast and said he saw no need at this time to draw on the parcel tax. Jensen	
FINANCIAL REPORT	Jensen	
	For the fiscal year ended June 30, 2020, total operating revenue was \$48 million or (\$2 million) below budget. Operating expenses were nearly on budget at \$54.2 million, and the operating margin was (\$6.1 million) or (\$2 million) under budget. After all activity, net income for the year was \$9.4 million or \$4.5 million over budget. Mr. Jensen indicated the Hospital is subject to an audit or certification that losses were incurred during COVID-19 approximating the \$5.6 million CARES funding received, and there will be a note in the financial statements to that effect.	
11. REVIEW 4TH QUARTER CAPITAL SPENDING	Jensen	
	Ms. Dungan reviewed the 4 th quarter capital spending report.	
12. REVIEW OF HOW RATES ARE NEGOTIATED	Jensen	
	Mr. Jensen said the SVH has little leverage in setting rates because it is so small. Most commercial contracts have a 6% aggregate price increase.	

	Outpatient charges have been increased more than inpatient. The Hospital has different rates for outpatients vs. inpatients and tries to keep within the 75 th percentile of market. SVH tries not to go below 40% reimbursement; however, with Medicare and Medi-Cal we can go down to 23%.	
13. 7. ADJOURN	Nevins	
	Meeting adjourned at 6:29 p.m.	



PAGE 0

DEPARTMENT: ORGANIZATIONAL EFFECTIVE:

REVISED:

NEW POLICY

OWNER:

Chief Quality Officer

AUTHORS/REVIEWERS:

Danielle Jones, MSN, BSN, RN, HACP, Chief Quality Officer

APPROVALS:

Policy & Procedure Team: Board Quality Committee: The Board of Directors:



PAGE 1

DEPARTMENT: ORGANIZATIONAL EFFECTIVE:

REVISED:

PURPOSE:

The Board Quality Committee is responsible for guiding and assisting the Executive Leaders, Medical Staff, and the Governing Board in fulfilling their responsibility to oversee safety, quality, and effectiveness of care at Sonoma Valley Hospital; and to meet or exceed standards and regulations that govern health care organizations.

RESPONSIBILITIES:

The Committee has three broad sets of responsibilities.

- 1. To directly oversee that quality assurance and improvement processes are in place and operating in the hospital.
- 2. To enhance quality across and throughout the patient care, technical, and operations of the Sonoma Valley Hospital. This encompasses all aspects of the interface and experience between patients, families, and the community. This also includes coordination and alignment within the organization.
- 3. To assure continual learning and skills development for risk surveillance, prevention, and continual improvement.

The committee examines all activities against the Institute of Medicine's Six Aims for Improvement: safe, effective, patient/family-centered, efficient, timely, and equitable. These aims are the drivers to the Triple Healthcare Aim: Better Care for patients and positive staff engagement, Better Population Health, Lower Per Capita Cost.

POLICY:

Oversight

As the governing body, the Governance Board is charged by law and by accrediting and regulatory organizations (e.g., Center for Improvement in Healthcare Quality CIHQ) with ensuring the quality of care rendered by hospital through its various divisions and departments. The Committee has the delegated authority to establish accountability in medical staff and management to assure improvement is occurring and targeted outcomes are achieved. To help meet this responsibility, the Board Quality Committee exists to:

• Develop the quality goals and blueprint (priorities and strategies) for Sonoma Valley Hospital, using an inclusive and data driven-process.



PAGE 2

DEPARTMENT: ORGANIZATIONAL EFFECTIVE:

REVISED:

 Review and monitor patient safety, risk mitigation, quality assurance, and improvement plans and progress.

- Have the authority to initiate inquiries, studies, and investigations within the purview of duties assigned to the Committee.
- Perform, on behalf of the Governance Board and Medical Staff Leadership, such other
 activities as are required by the CIHQ, Centers for Medicaid and Medicare Services
 (CMS), and other external accrediting and regulatory bodies.
- Render reports and recommendations to the Executive Leadership Committee of Sonoma Valley Hospital, and Medical Board on its activities.
- Review all new and updated hospital organizational and department policies for adherence to quality and safety priorities.
- Review all Medical Staff credentialing.

Quality Integration

- 1. The Committee monitors the quality assurance and improvement activities of Sonoma Valley Hospital's entities to enhance the quality of care provided throughout the hospital or medical center system and encourage a consistent standard of care. Monitored activities include but are not limited to:
 - a. Quality Performance Indicator Set
 - i. Mortality
 - ii. Preventable Harm Events
 - iii. Healthcare Acquired Infections
 - iv. Medication Events
 - v. Never Events
 - vi. Core Measures
 - vii. Readmissions
 - viii. Utilization Review
 - b. Patient Experience
 - c. Accreditation & Regulatory Standards
 - d. Quality Assurance Performance Improvement
 - e. Culture of Safety
 - f. Risk Event Reports
 - a. Policies & Procedures
 - h. Patient Care Contracts



PAGE 3

DEPARTMENT: ORGANIZATIONAL EFFECTIVE:

REVISED:

• The Committee ensures the coordination and alignment of quality initiatives throughout Sonoma Valley Hospital.

- The Committee may initiate inquiries and make suggestions for improvement.
- The Committee conducts annual reviews of the following key areas:
 - Improvement goal achievement
 - Clinical outcomes (priorities and improvement)
 - o Patient Safety/Event Analysis/Risk Trending
 - o Culture of Patient Safety
 - o Accreditation and Regulatory Reviews
 - o Environment of Care and Disaster Management plans
- The Committee monitors the progress of quality assurance and improvement processes and serves as champion of issues concerning quality to other committees.
- The Committee identifies barriers to improvement for resolution and systematically addresses and eliminates barriers and excuses.

PROCEDURE:

All Committee meetings will have a Standard Agenda, which will include:

- Quality Performance Indicator Set
- Clinical Priorities (clinical outcomes/process improvement), including:
 - Quality Assurance Performance Improvement
 - Patient harm
 - Patient safety (adverse event reduction, healthcare acquired infection reduction, risk mitigation)
 - o Performance to accreditation and regulatory standards and requirements
 - Patient Experience
 - Culture of Safety
 - Policies and Procedures
 - o Environmental safety and disaster management
 - Medical Staff Credentialing



PAGE 4

DEPARTMENT: ORGANIZATIONAL EFFECTIVE:

REVISED:

Rules

Authority to Act In compliance with the Charter and as directed by Executive

Leadership and the District Board

Meeting Schedule At least ten meetings per year

Voting Members: The Board Quality Committee shall have at least seven and no

more than nine voting members.

Two Board members

One of whom shall be the QC chair, the other the vice-chair

One designated position from the Medical Staff leadership

(the Chief or Vice Chief).

At least four and no more than six members of the public

selected by the Governing Board.

Quorum Requirement: Half plus one member present.

Chair One of the appointed Board Members

Composition Voting Committee Members, Presenters, CEO, Chief Medical

Officer (CMO) and Chief Nursing Officer (CNO), Chief Quality

Officer (CQO)

REFERENCES:

www.hginstitute.org

Document Tasks by Committee

Listing of currently pending and/or upcoming document tasks grouped by committee.

Sonoma Valley Hospital

Run by: Woodall, Vivian (vwoodall) Run date: 08/27/2020 12:28 PM

Report Parameters

Filtered by: Document Set: all applicable

Committee: BOD-Board of Directors

Include Current Tasks: Yes

Include Upcoming Tasks: No

Grouped by: Committee

Sorted by: Document Name, Document Location

Report Statistics

Total Documents: 2

Committee: BOD-Board of Directors

Committee Members: Woodall, Vivian (vwoodall)

Current Approval Tasks (due now)

 Document
 Task/Status
 Pending Since
 Days Pending

 Leaves - Organ and Bone Marrow Donor HR8610-172K
 Pending Approval
 8/27/2020
 0

Human Resources Policies (HR)

Summary Of Changes: Updated language to add an additional 30-days of unpaid for organ donation, in accordance with new California legislation,

AB 1223 - Labor Code 1510.

Moderators: Newman, Cindi (cnewman), McKissock, Lynn (Imckissock)

Lead Authors: McKissock, Lynn (Imckissock)

Approvers: McKissock, Lynn (Imckissock) -> P&P Committee - (Committee) -> BOD-Quality Committee of the Board - (Committee) ->

BOD-Board of Directors - (Committee)

Media Communications Pending Approval 8/27/2020 0

Human Resources Policies (HR)

Summary Of Changes: Change in title for clarity; language change from "press" to "news media"

Moderators: Newman, Cindi (cnewman), McKissock, Lynn (Imckissock)

Lead Authors: McKissock, Lynn (Imckissock)

Approvers: McKissock, Lynn (Imckissock) -> P&P Committee - (Committee) -> BOD-Quality Committee of the Board - (Committee) ->

BOD-Board of Directors - (Committee)

Page 1 of 1 HospitalPORTAL

Marketing & Community Outreach Report

January – July 2020

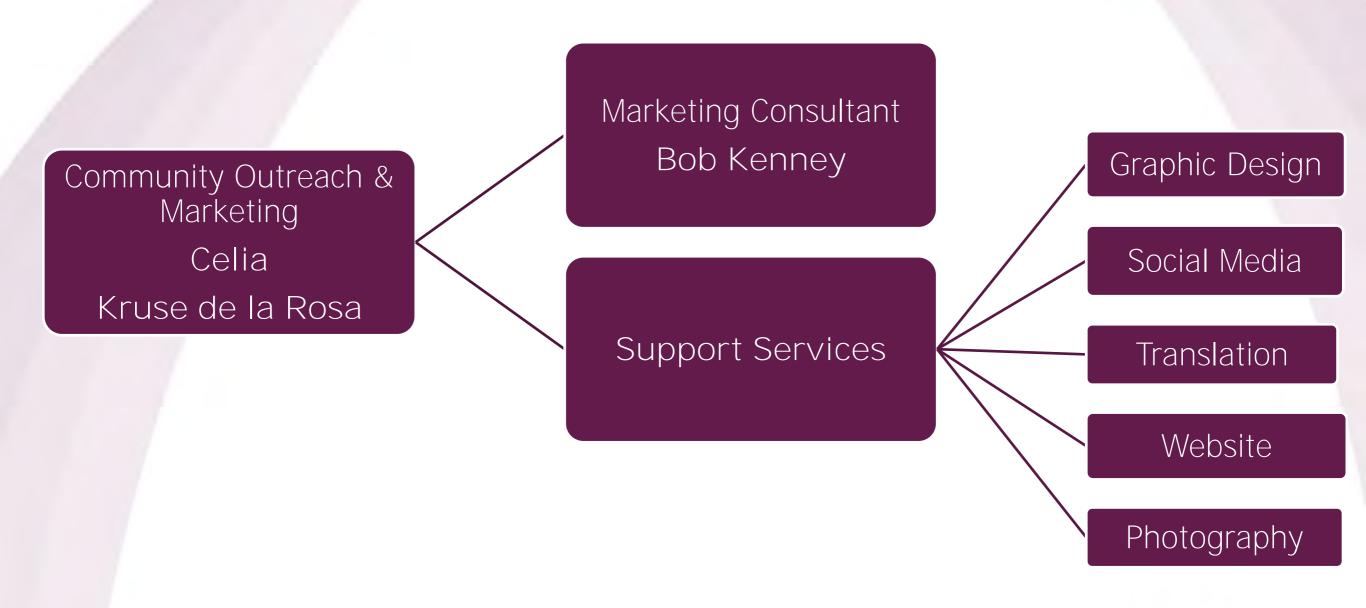
SVHCD Board of Directors September 3, 2020



Agenda

- Marketing Update
- Community Outreach Update
- Partnerships
- Next Six Months
 - Marketing & Community Priorities

Marketing & Community Outreach



Highlights

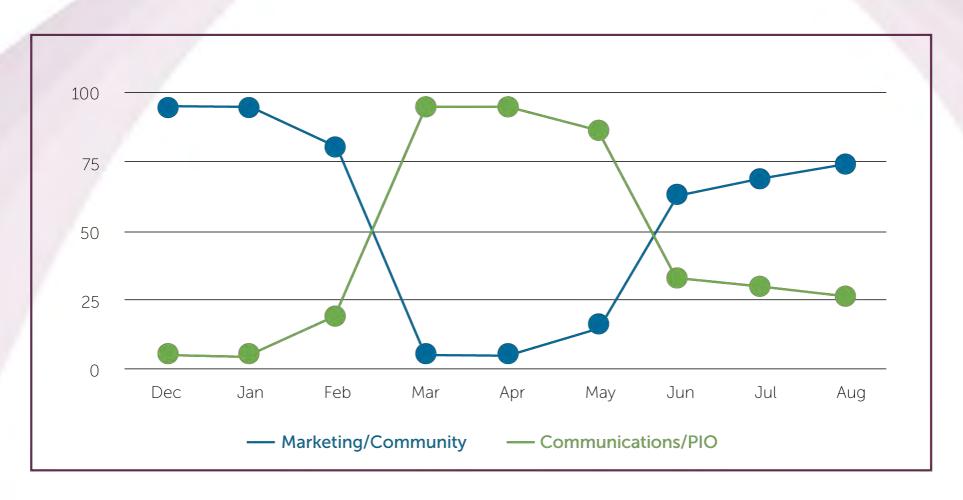
January – July 2020



Overview

- Perceptions of Hospital enhanced in 2020
 - SVH's prominent role during COVID crisis affirmed Hospital's critical importance to community health
 - Expanded & strengthened relationships with community partners
 - Increased outreach to Latinx community, redoubled bilingual communications
 - Expanded marketing partnership with UCSF Health
 - Celebrated 75th Anniversary
 - Testimonials generated during Outpatient Diagnostic Center Campaign

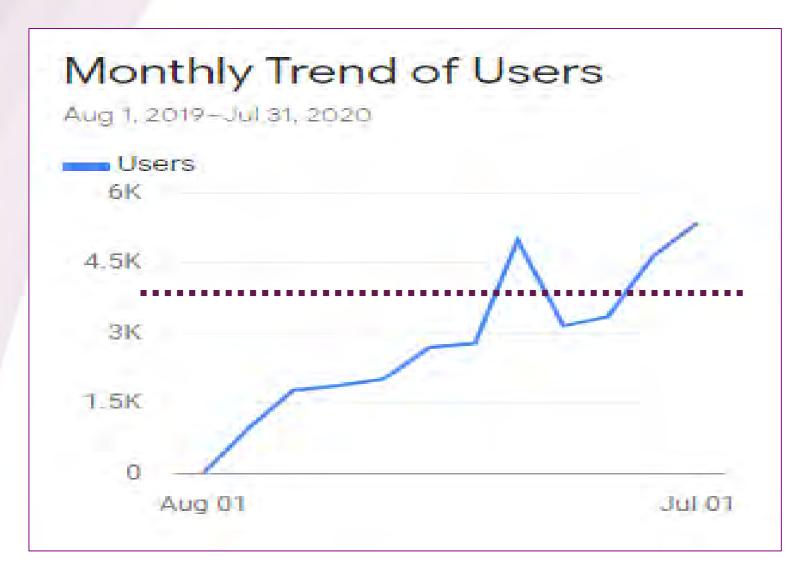
Realignment During COVID



Suspended Most Services – By March, marketing paused

Focus on COVID-19 – Responded to quickly changing communications needs, close coordination with County **Resumed Marketing** – In May and June, but continued community COVID updates

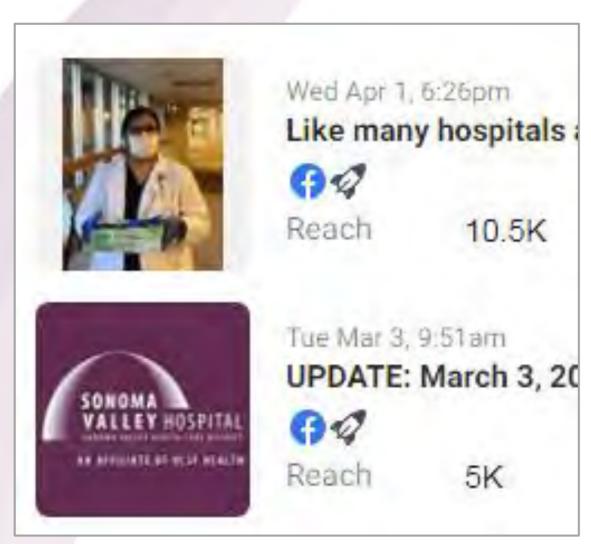
Website – Building from svh.com to sonomavalleyhospital.org
Boost from COVID communications



SVH Website Traffic

New Domain 8/1/2019 – 7/31/2020 Prior year, monthly trend of 4K

Social Media - Maintained at high level during past six months - increased reach, frequency, and bilingual posts



Top Posts

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1,543 'Likes' (+25%)

Twitter

851 Followers (+20%)
Instagram

463 Followers (+30%)
Bilingual Social Media Posts

60% FB (+300%)
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- Marketing Resumed marketing when Hospital was able to restart non-emergent outpatient services in May
- Branding Worked with brand consultant Mission Minded and incorporated their thinking into our messaging and planning for future
- New physicians Continued to promote and introduce new physicians to the community
- Foundation Supported ODC capital campaign (i.e., communications, advertising)
- UCSF Health Participated in marketing campaign with UCSF Health and other affiliates

UCSF Health "United" campaign

Affiliate "United" Campaign Details

Newspaper - 5/31 launch

SF Chronicle
Marin IJ
East Bay Times
Mercury News
Sonoma Index Tribune

TV – Early June launch

Early Morning News Mid-Day News Evening News Late News Cable News



SVH 75th Anniversary



Jan - July 2020

COMMUNITY OUTREACH UPDATE



Community Outreach

Community outreach responded to COVID

- Health Talks Shifted from in-person to virtual
- Community COVID Updates E-blasts and Zoom
- Community-wide COVID Testing Collaboration with SVCHC and DPH

While maintaining community service

- Exceeded goal: 1,332 community service hours
- Created ongoing volunteer opportunities at Hanna (food distribution) and St. Leo's (food distribution and health screenings)

Partnerships

- Increased collaboration with key partners during COVID response
 - Vintage House Health Talks
 - SV Community Health Center & Testing
 - La Luz Center Health Talks
 - City of Sonoma Emergency Operations Council
 - Sonoma County Public Information Officers –
 Joint Information Center
- Increased community talks
 - Chamber of Commerce COVID Updates
 - Rotary COVID Updates
 - City of Sonoma Council COVID Updates

Aug – Jan 2021 FY21: NEXT SIX MONTHS



FY 2021 Marketing Priorities

- Referral Marketing
 - Medical office staff outreach
 - Physician communications (fax blasts, eNewsletters, postcards)
- Direct Marketing
 - Health talks, social media, local media
 - Introduce new physicians
 - Video Series OP Rehab Services, Patient Care
 - Annual Events Project Pink, Heart Health Mo.

FY 2021 Marketing Priorities

- Emergency Services
 - Active Aging, Faces of the ED
- Service Line Marketing:
 - OP Rehabilitation
 - Wound Care
 - Diagnostic Imaging
 - Procedures/Surgeries
 - Cardiology

FY 2021 Community Priorities

- COVID and PIO Communications
- Diagnostic Center Opening
- Monthly Board Chair Report
- CEO Introduction to Community

FY 2021 Community Priorities

- Prepare for parcel tax campaign
 - Increase communications with stakeholders during 2021
 - Share updated messaging with parcel tax committee
 - Create Brand Ambassador Toolkit
 - Field new community perception survey and obtain results by end of Q1 2021

Quarterly Activities

July-Sept	Oct-Dec	Jan-Mar
	Diagnostic Center	Community Survey
	History Display	CEO Introduction
Active Aging Series	Project Pink	Heart Health Month
Service Line Marketing	Service Line Marketing	Service Line Marketing
Physician Marketing	Physician Marketing	Physician Marketing
Community Outreach	Community Outreach	Community Outreach
Monthly Board Report	Monthly Board Report	Monthly Board Report
PIO Communications	PIO Communications	PIO Communications

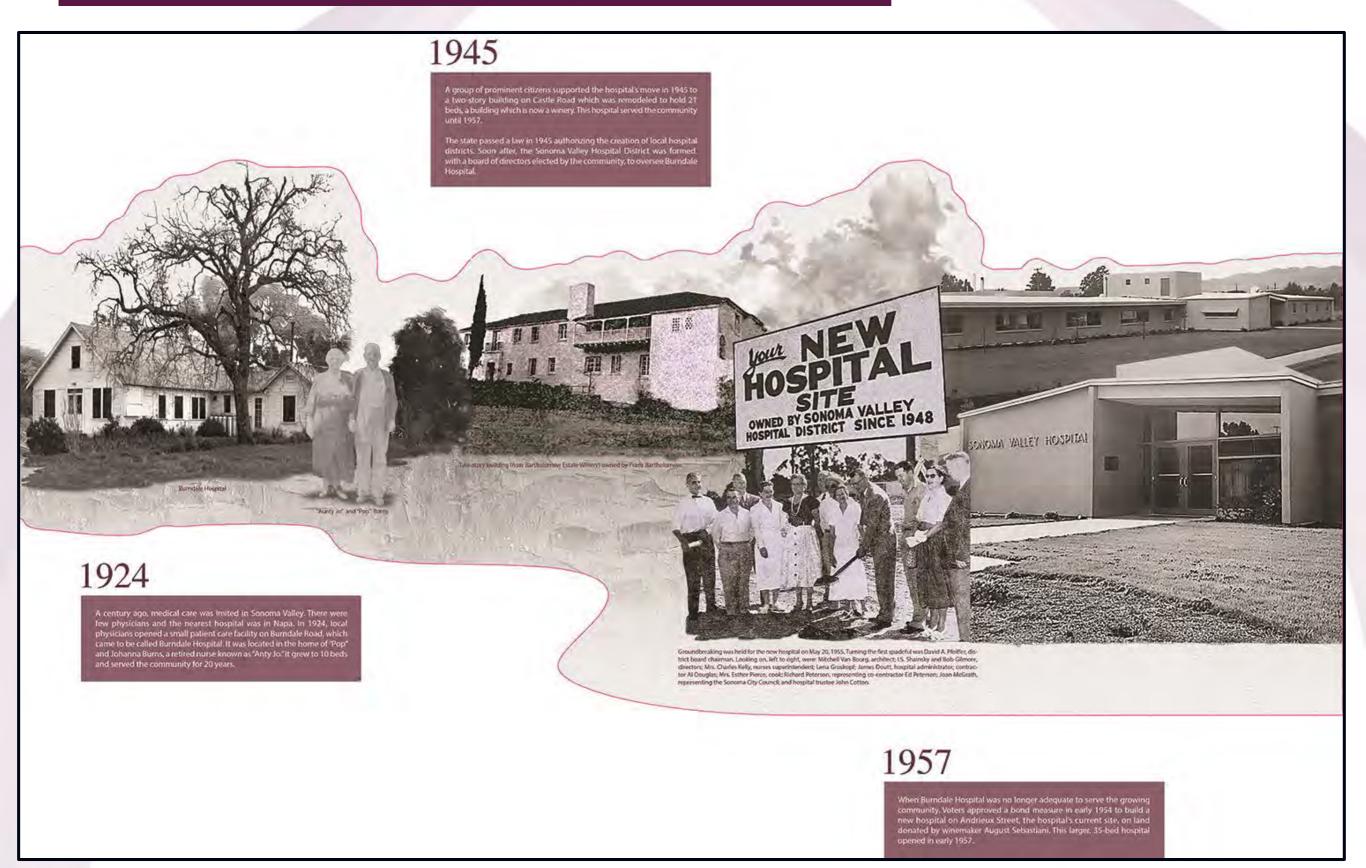
SVH History Display

SONOMA VALLEY HOSPITAL THROUGH THE YEARS A Tradition of Compassionate Care



Generations of Sonoma Valley families have come to depend on their hospital for the care they need. Over the years, Sonoma Valley Hospital has continued to evolve, drawing on community support to modernize and expand services ensuring residents have access to excellent care close to home.

Today, the hospital continues to serve as a compassionate heart for the Sonoma Valley, providing patient-centered care in a modern hospital while growing into a new role as a regional center for healthcare through its expanding relationship with UCSF Health.









QUESTIONS







SVHF 2020 Objectives

- Finish The Campaign
- Keep and Build Relationships With Existing Donors
- Develop Our 'What Next' Strategy (hospitals always have needs)
- Incorporate Legacy Giving

Project 1: Imaging/CT/Hospitality









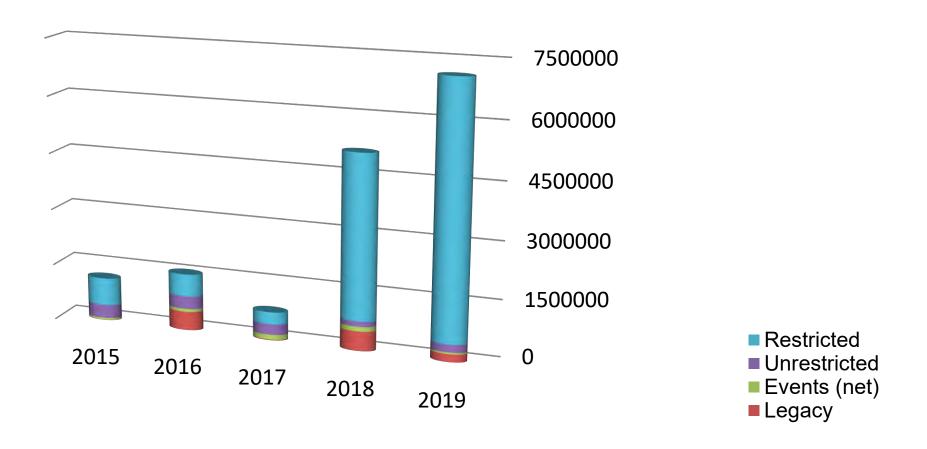
CT SCAN ROOM



How The Foundation Helps SVH

- Collected \$6.66 million in Capital Campaign pledges
- \$1.1 million distributed for ODC Design and Construction
- \$33k continued Education for Nurses, PT's, other SVH Employees, and small equipment
- \$39k <u>additional</u> support for inpatient care move to 3rd floor
- \$75k to fund the Brand Strategy consultants and plan
- \$73k funded the inpatient experience improvements: MDM Journey Patient Education and Engagement Solution
- \$74k Occupational Health EHR and extra exam room remodel
- \$27k SVH Community Opinion Survey
- \$12k Infrared Cameras and training
- \$9k Patient Lift System in ICU
- \$11k Project Pink; free Mammograms

SVHF Revenue



DRAFT Strategic Priorities 2020-2022

- 1. RAISE FUNDS REQUIRED TO MEET THE CAPITAL AND SERVICE NEEDS OF SONOMA VALLEY HOSPITAL
- 2. DEVELOP AND IMPLEMENT MARKETING STRATEGY AND BRAND THAT CREATES CONTINUOUS DIALOGUE WITH TARGETED COMMUNITIES IN SONOMA VALLEY
- 3. PROVIDE PRUDENT FINANCIAL MANAGEMENT OF ALL FOUNDATION RESOURCES
- 4. DEVELOP AND GROW THE BOARD OF DIRECTORS TO MEET THE NEEDS OF THE FOUNDATION
- 5. EMPLOY BEST PRACTICES FOR A 501c (3) HEALTH CARE FOUNDATION



RAISE FUNDS REQUIRED TO MEET THE CAPITAL AND SERVICE NEEDS OF SONOMA VALLEY HOSPITAL:

- Meet the annual budgeted goal for revenue
- Grow philanthropic relationships with major donors
- Maintain an active Ambassador Program and steward our donors
- Enhance Annual Appeal direct mail outreach in fall
- Manage the ODC pledge payment collection process
- Communicate and leverage the growth of the UCSF Health affiliation to deepen existing philanthropic relationships and generate new supporters
- Use Celebration of Women event as leverage for business support
- Conduct Ambassador event(s) annually
- Expand Legacy Giving
- Increase donor base each year
- Facilitate a robust SVH employee campaign

PROVIDE PRUDENT FINANCIAL MANAGEMENT OF ALL FOUNDATION RESOURCES:

- Maintain unrestricted reserves equal to 18 months of Foundation operations (or approximately \$500k due to projected reduction in unrestricted gifts as a result of the capital campaign)
- Develop annual, Board approved budget that supports SVHF expense projections
- Provide oversight of campaign funds distributed to SVH for the diagnostic center project

DEVELOP MARKETING STRATEGY AND BRAND THAT CREATES CONTINUOUS DIALOGUE WITH TARGETED COMMUNITIES IN SONOMA VALLEY:

- Provide resources necessary to achieve the goals of multi-year Marketing Plan
- Support and leverage the SVH branding initiative rollout
- Develop Grateful Patient testimonials for marketing purposes
- Advertise the UCSF Health affiliation to ensure broad understanding
- Ensure SVH leadership transition process is understood by our stakeholders
- Develop and distribute collateral for marketing purposes to support goals for giving platforms
- Use Celebration of Women event as platform for targeted message
- Increase website traffic and social media use to enhance our message and expand our reach to targeted segments of the donor community. Utilize social media proactively



SONOMA VALLEY RESIDENTS
WILL HAVE ACCESS TO ONE
OF THE MOST ADVANCED
IMAGING DIAGNOSTIC
CENTERS IN THE NORTH
BAY THIS FALL.

outstanding care close to home

Thanks to the generosity of our community, Sonoma Valley Hospital Foundation's capital campaign reached its goal of raising \$21 million to cover all costs for building a state-of-the-art Outpatient Diagnostic Center in our hospital.

The first phase, encompassing a new 128- slice CT scanner, will be operational by November. The second phase, which includes a new 3 Tesla MRI suite, will be ready to accept patients in the second half of 2021.





Sonoma Valley Hospital Foundation 347 Andrieux Street • Sonoma, CA 95476 Phone: 707.935.5070 • svhfoundation.com Thank You for your support!
Page 54 of 81



DEVELOP AND GROW THE BOARD OF DIRECTORS TO MEET THE NEEDS OF THE FOUNDATION:

How To Accomplish

- Ensure a pipeline of key community leaders as potential board candidates
- Recruit Board candidates with a focus on fundraising and networking capability
- Continue Board oversight of adherence to strategic objectives
- Recognize Board member achievements and contributions

EMPLOY BEST PRACTICES FOR A 501c(3) HEALTH CARE FOUNDATION:

- Align with industry standards per the Association for Healthcare Philanthropy for Foundation and Hospital partnership
- Maintain regular and ongoing communication with SVH CEO, administrative team, and physicians
- Utilize audit recommendations for ongoing best practices
- Use annual Association for Healthcare Philanthropy to benchmark SVHF key performance metrics

SVHF Teamwork

- Board and Volunteers
- Team
- Relationship with SVH

Questions?





Meeting Date: September 3, 2020

Prepared by: Ken Jensen, CFO

Agenda Item Title: Resolution No. 352 - Setting the Tax Rate for the 2020-21 Fiscal Year for

GO Bonds

Recommendation:

The Finance Committee recommends to the District Board the approval of the General Obligation Bonds tax rate of \$28.70 per \$100,000 of the assessed value of the secured property in the District.

Background and Reasoning:

This is consistent with prior year resolutions. The total assessed value of the secured property in the District is \$11,041,944,276. The tax required to assure payment of the principle, interest, and reasonable reserve for the Bonds for Fiscal Year 2020-2021 is \$2,946,123. The rate, calculated per the Sonoma County's approved formula is \$28.70 per \$100,000 of assessed valuation. This will generate \$3,159,184. The required principle and interest portion is \$2,938,776. The trustee reserve is \$220,408.

Consequences of Negative Action/Alternative Actions:

Without the resolution, the County cannot collect the General Obligation Bond tax.

Financial Impact:

The resolution will instruct the County to collect the General Obligation Bond tax to be paid to the bond holders.

Selection Process and Contract History:

The Hospital has done similar resolutions in the past.

Board Committee:

Finance

Attachments:

Resolution No. 352

SONOMA VALLEY HEALTH CARE DISTRICT

RESOLUTION No. 352

RESOLUTION SETTING THE TAX RATE FOR THE 2020-21 FISCAL YEAR FOR THE PAYMENT OF INTEREST ON THE SONOMA VALLEY HEALTH CARE DISTRICT (SONOMA COUNTY, CALIFORNIA) GENERAL OBLIGATION BONDS, ELECTION OF 2008, SERIES A (2009)

WHEREAS, by resolution, adopted by the Board of Directors (the "Board") of the Sonoma Valley Health Care District (the "District") on August 6, 2008, the Board determined and declared that public interest and necessity demanded the need to raise moneys for the expansion, improvement, acquisition, construction, equipping and renovation of health facilities of the District (the "Project"), and the Board called an election to be held within the boundaries of the District in accordance with the California Elections Code;

WHEREAS, a special municipal election was held in the District on November 4, 2008 and thereafter canvassed pursuant to law;

WHEREAS, an election there was submitted to and approved by the requisite two-thirds (2/3) vote of the qualified electors of the District a question as to the issuance and sale of general obligation bonds of the District for the purpose of raising money for the Project in the maximum aggregate principal amount of \$35,000,000, payable from the levy of an *ad valorem* tax against all taxable property in the District;

WHEREAS, pursuant to Chapter 4 of Division 23 (commencing with section 32300) of the California Health and Safety Code (the "Act"), the District is empowered to issue general obligation bonds;

WHEREAS, the District sold, on January 27, 2009, an initial series of bonds for the purpose of raising funds needed for the Project and for other authorized costs in the aggregate principal amount of \$12,000,000, identified as the "Sonoma Valley Health Care District (Sonoma County, California) General Obligation Bonds, Election of 2008, Series A (2009)" (the "Bonds"); and

WHEREAS, the District sold, on August 1, 2010, an additional series of bonds for the purpose of raising funds needed for the Project and for other authorized costs in the aggregate principal amount of \$23,000,000, identified as the "Sonoma Valley Health Care District (Sonoma County, California) General Obligation Bonds, Election of 2008, Series B (2010)" (the "Bonds"); and

WHEREAS, the District sold, on January 28, 2014, a refunding series of bonds for the purpose of refunding the Sonoma Valley Health Care District (Sonoma County, California) General Obligation Bonds, Election of 2008, Series A (2009)" in the aggregate principal amount of \$12,437,000, identified as the "Sonoma Valley Health Care District (Sonoma County, California) 2014 General Obligation Refunding Bonds" (the "Bonds"); and

WHEREAS, the County has requested that the District provide to the County the tax rate required for Fiscal Year 2020-21 to pay interest on the Bonds and to provide a reasonable reserve;

NOW, THEREFORE, THE BOARD OF DIRECTORS OF SONOMA VALLEY HEALTH CARE DISTRICT DOES HEREBY RESOLVE, DETERMINE AND ORDER AS FOLLOWS:

Section 1. Recitals. All of the recitals herein are true and correct. To the extent that the recitals relate to findings and determinations of the Board, the Board declares such findings or determinations to be made thereby.

Section 2. Tax Rate; Remittance.

- (a) Based upon the County's estimate of assessed valuation of all secured property in the District (\$11,041,944,276) the tax rate required to assure payment of the principal of, interest on and a reasonable reserve for the Bonds for Fiscal Year 2020-2021 is \$28.70 per \$100,000 of assessed valuation. It is the intent of the District to provide to the County, by resolution, the tax rate required to assure payment of the principal of, interest on and a reasonable reserve for the Bonds for Fiscal Year 2020-21 and each Fiscal Year thereafter, so long as the Bonds remain outstanding. However, in the event the District fails to provide a tax rate in any year, the County is directed to apply the most recently provided tax rate in such year.
- (b) The District hereby delegates to the County Board of Supervisors the authority to annually levy and collect the annual *ad valorem* property taxes required for the payment of the principal of and interest on the Bonds.
- (c) The District hereby requests that such amounts, as collected, be remitted directly to The Bank of New York Mellon Trust Company, N.A., the District's paying agent for the Bonds.
- Section 3. Request for Necessary County Actions. The County Board of Supervisors and the County Auditor-Controller-Treasurer-Tax Collector, and other officials of the County, are hereby directed to take whatever action that may be necessary pursuant to law to provide for the levy and collection of a property tax on all taxable property within the District at the tax rate specified in Section 2(a) above.

Section 4. General Authority. The Chair, the Secretary, the Chief Executive Officer and the Chief Financial Officer, and their respective designees, are each hereby authorized, empowered and directed in the name and on behalf of the District to take any and all steps which they or any of them might deem necessary or appropriate in order to give effect to this resolution.

adoption.	, and the second
* * * * * *	* *
PASSED AND ADOPTED this 3rd day of Se	eptember 2020, by the following vote:
AYES:	
NAYS:	
ABSTAIN:	
ABSENT:	
ATTEST:	Jane Hirsch Chair, Board of Directors Sonoma Valley Health Care District
Bill Boerum Secretary, Board of Directors Sonoma Valley Health Care District	

Section 5. Effective Date. This resolution shall take effect immediately on and after its

EXHIBIT D

Payment Date February 1, 2021 (Series B) February 1, 2021 (2014) August 1, 2021 (Series B) August 1, 2021 (2014)		Principal - 1,190,000.00 672,000.00		Interest 354,377.50 184,010.40 354,377.50 184,010.40	Total 354,377.50 184,010.40 1,544,377.50 856,010.40	
Amount Needed for 2021 Debt	Servic	ce			2,938,775.80	
County Collection Fee (Sect 29	142)			0.0025	7,346.94	
Amount Needed To be paid	by F	/ 2021 Propert	у Та	ixes	2,946,122.74	Α
Assessed Value - Unsecured 95% of Unsecured Assessed V Prior Year Rate	alue				313,208,594 297,548,164	B1 B2 = .95xB1 B3
Paid by Assessment on Unsecu	ıred P	roperty			 <u>-</u>	B = B2xB3
Remaining Amount Needed					2,946,122.74	C=A-B
Assessed Value - Secured + Ut Assessed Value - "HOPTR" Assessed Value - Total	ility				10,997,562,539 44,381,737 11,041,944,276	D1 D2 D = D1+D2
Tax Rate Calculation					0.000267	E = C/D
Tax Rate per \$100 of Assessed	l Value	е			0.0267	F = Ex100
Tax Rate Adjustment Factor Tax Rate Adjustment					7.5% 0.0020	G H = FxG
Tax Rate on Secured Property,	as ref	lected on tax b	ill (pe	er \$100 of AV)	0.0287	I = F+H
Tax Rate as reflected in Board	Resol	ution (per \$100	,000	of AV)	28.70	= 1000 x I
		2014		B Series	Total	
Debt Service	\$	1,040,021	\$	1,898,755	\$ 2,938,776	
Adjustment Factor - 7.5%		78,002		142,407	220,408	
	\$	1,118,022	\$	2,041,162	\$ 3,159,184	

	Total District Assessed Value					
	Assumed	Actual				
FY 2015	7,716,050,681					
FY 2016	8,339,515,321					
FY 2017	8,883,032,347					
FY 2018	9,448,733,253					
FY 2019	9,944,701,074					
FY 2020	10,552,740,965					
FY 2021	11,041,944,276					
Increase	-4.43%	-100.00%				

Note: County of Sonoma supplied assessed value information. Format for calculations prepared by SVH Controller.



Healing Here at Home

To: SVHCD Board of Directors

Meeting Date: September 3, 2020

Prepared by: Ken Jensen, CFO

Agenda Item Title: Outpatient Diagnostic Center Temporary Cash Shortfall Recommendation

Finance Committee Recommendation to the Board:

At the request of Management, the Finance Committee recommends to the Board of Directors to restrict \$1 million as a contingency for the purpose of funding a possible temporary cash flow shortfall toward the end of the Outpatient Diagnostic Center project completion.

Proposal:

That the Board of Directors elect to restrict \$1 million for the purpose of temporarily funding any cash flow shortfalls to cover the approved Outpatient Diagnostic Center costs resulting from timing shortfalls in the Foundation collection of committed funds. The Board of Directors may, after restricting this cash, release the restriction for any other purposes as it deems necessary. This commitment will end once all pledges and other funding sources made through the Foundation have been fulfilled and paid to the hospital.

Background:

The Foundation and the CEO have completed their efforts to raise commitments to fund the approved Outpatient Diagnostic Center at Sonoma Valley Hospital. The \$21 million of commitments have been in the form of cash payments and pledges made through the Foundation. The Foundation has scheduled the pledge payments over a period of time that extends beyond the completion of the project. To assure cash is available to pay for construction costs, the Foundation has obtained a line of credit (LOC) to cover any anticipated temporary shortfalls in cash as a result of pledge payment timing. The LOC expires in August of 2022 and at this point in time it cannot be assured of an extension. It has been determined that at this point in time there may be an approximately \$1 million temporary shortfall in cash needed to pay for construction costs. This shortfall in cash flow will require reimbursable temporary funding until all of the pledges have been collected and distributed.



Healing Here at Home

To: SVHCD Board of Directors

From: Sabrina Kidd, MD

Meeting Date: September 3, 2020

Subject: CMO Report

1. August Highlights included:

- a. COVID-19: The Incident Command Center (ICC) remains open and has added the regional fires to the weekly and as needed agenda. Census remains steady with an average of 10 inpatients, 2-6 of whom are being treated for COVID-19 daily. Testing supplies and N95 supplies remain limited. Recent highlights include:
 - i. PPE (Personal protective equipment) / Supplies
 - 1. We continue all re-use protocols.
 - 2. We continue a universal masking policy for all staff and visitors.
 - 3. N95: no consistent supply chain
 - a. Re-use protocols
 - b. State recycling/sterilization program
 - c. Limit use to high risk / aerosolizing situations
 - d. Received limited supply from 1 vendor and county (smalls)
 - e. Elastomerics explored and will not work
 - 4. We purchased a 4th ventilator (which has not arrived) and have 3 ventilators on loan from the state for a current total of 6.

ii. Testing

- 1. Aries Machine for in house testing arrived on August 24. If reagents and cartridges arrive as planned, we expect in house testing to begin early September.
- 2. We continue drive thru testing for pre-op patients for SVH and UCSF. Due to supply shortages we are not currently able to perform testing for the general community / outpatients.
- 3. PCR testing continues to be processed at UCSF with 24-48 hour turnaround times.
- 4. In house antibody testing is now available for diagnostic purposes.

iii. Therapies

- 1. Remdesivir: stable supply with weekly option to purchase
- 2. Convalescent: now offered via the EUA (no longer through Mayo Study)

- 3. Dexamethasone
- 4. Flu vaccinations will occur earlier this year for all staff and physicians

iv. Communications

1. Active Aging Series on 9/10/2020 will be Dr. Kidd speaking on COVID-19.

v. Fires:

- 1. No immediate threat for evacuation
- 2. County meeting to discuss evacuation plans if needed
- 3. Monitoring air quality through Purple Air
- 4. Air Scrubbers deployed within hospital

b. GI Services:

i. Meeting with MarinHealth & Marin GI in September

c. ED:

- i. ED Manager started September 1. Welcome Phillip Brown!
- d. Med-Surg / ICU Updates:
 - i. Numerous preparations relating to construction which require moving of patients for crane picks and planned power outages.
- e. Dialysis:
 - i. On-going discussions for possible use of 2nd floor.
- f. New Order sets created / updated:
 - i. ARDS (Acute Respiratory Distress Syndrome)
 - ii. COVID-19 convalescent plasma

2. Medical Staff:

- a. Quarterly meeting was held virtually on August 11.
- b. Bio-Ethics Committee held first regular meeting and has established a new working charter and process for processing inquiries.

3. Quality Events:

a. We reported an operative event to CDPH.



Healing Here at Home

To: SVHCD Board of Directors

From: Kelly Mather Date: 8/27/2020

Subject: Administrative Report

Summary

We had a positive first month of the new fiscal year 2021 as volumes are higher than expected. Inpatient volumes were high these past few weeks due to COVID-19. The teams have done an excellent job managing through the increased workload and level of acuity. We also have our new PCR COVID testing machine to provide testing on site in September. This will improve turnaround to less than two hours and will allow us to test outpatient symptomatic patients again.

Update from 2025 Strategic Plan:

Strategic Priorities	Update
Create UCSF Health	➤ The CT (Project 1) will be complete in October. The MRI project should have the
Outpatient Center	permit to begin construction by October. The MRI should open in summer 2021
	and with UCSF referrals, we should increase MRI volumes significantly.
	➤ We have completed the Capital Campaign and have raised \$21 million needed to
	bring in the advanced imaging state-of-the-art technology.
	We anticipate Dr. Carroll starting his telemedicine clinic for Sonoma in
	September.
	We hope to move Cardiology into the Outpatient Diagnostic Center area once
	the MRI project costs are clear, including the need for contingency dollars.
Exceed Community	Volumes are going back up, so we are pleased that patients no longer seem to
Expectations especially in	be delaying care due to the pandemic.
Emergency Services	The CEO blog was sent out in August with a focus on our new brand.
	The new Emergency Services Director starts September 1 st .
	We are offering another community town hall COVID-19 update on September
	10 th with Vintage House and Dr. Schmidt will also be presenting in this series.
Become a 5 Star Hospital	The new approach to patient and staff satisfaction called "Human Experience"
	action plan is underway starting with rounding on all Inpatients.
	We did an overhaul on hospital orientation to make it more focused on our
	mission, values, quality and service excellence.
	We have added a great new Infection Preventionist to the Quality team.
	We have prioritized refurbishment of the ICU as our next big project to be
	funded by Sonoma Valley Hospital Foundation.
Provide Access to	We have two excellent candidates for the PCP position starting in 2021 and
Excellent Physicians	meet with Marin Health Medical Network on 8/31/20.
	We are working with MarinHealth (UCSF affiliate) directly on the
	Gastroenterology solution.
	We are looking at more telehealth solutions to provide access to care.
	UCSF is looking at the possibility of doing surgeries in Sonoma.
Healthy Hospital	We continue to offer free meals on Wednesday to staff to thank them for their
	service in these difficult times. We also rolled out Wellness Wednesday each
	month to decrease stress and improve balance while at work.
	The gym and playground are now complete in the basement conference room.

Patient Experience Current Performance FY 2020 Goal Benchmark Would Recommend Hospital Inpatient Q Review Rating 4.77 4.55 3.8 Outpatient Services 4.82 4.5 3.8 Emergency Department 4.6 4.5 3.8 Quality & Safety YTD Performance FY 2020 Goal Benchmark Central Line Infection 0 <1 <51 Catheter Infection 0 <1 <1.0 Surgery Site Infection – Joint 0 <1.5 N/A Surgery Site Infection – Joint 0 <1.3 <1.1 MRSA Bacteremia 0 <1.3 <1.7 <1 C. Difficile 1 3.5 2.7/10,000 pt days Patient Safety Indicator .76 <1 <1 <1 Heart Failure Mortality Rate 11.7% 12% 12.9% Pneumonia Mortality Rate 15.5% 20% 15.6% Stroke Mortality Rate 15.1% 15 2.5% Serious Safety Events 0 </th <th>JULY 2020</th> <th></th> <th></th> <th></th>	JULY 2020			
Would Recommend Hospital Inpatient Q Review Rating 80% > 70 percent Inpatient Q Review Rating 4.77 4.5 3.8 Outpatient Services 4.82 4.5 3.8 Guality & Safety YTD Performance FY 2020 Goal Benchmark Central Line Infection 0 -1 <.51 Catheter Infection – Colon 1 -1 1.04 Surgery Site Infection – Joint 0 <1.3 <.13 Cupation Safety Indicator 76 -1 <.13 Patient Safety Indicator 76 -1 <1 Heart Failure Mortality Rate 11.7% 12% 12.9% Pneumonia Mortality Rate 17.5% 20% 15.6% Stroke Mortality Rate 15.1% 15.8 12.8 Sepsis Mortality Rate 15.1% 15.3% <15.6% Stroke Mortality Rate 15.1% 15.3% <15.6% Serious Safety Events 0 0 0 Sepis Mortality Rate 7.3% -18. -25% Serious Safety Events				National
Inpatient Q Review Rating 4.77 4.5 3.8 Outpatient Services 4.82 4.5 3.8 Emergency Department 4.66 4.5 3.8 Quality & Safety YTD Performance FY 2020 Goal Benchmark Central Line Infection 0 <1	Patient Experience	Current Performance	FY 2020 Goal	Benchmark
Outpatient Services 4.82 mergency Department 4.6 mergency Department 4.6 mergency Department 4.6 mergency Department 3.8 mergency Department 4.6 mergency Department 4.6 mergency Department 3.8 mergency Department 4.6 mergency Department 4.6 mergency Department 4.6 mergency Department 4.6 mergency Department 4.8 mergency Department 4.6 mergency Department 4.5 mergency Department 3.8 mergency Department 4.5 mergency Department 4.10 mergency Department 4.11 mergency Department 4.12 mergency Department 4.12 mergency Department 4.12 mergency Department 4.12 mergency Department	Would Recommend Hospital	80%	> 70 percent	50th percentile
Emergency Department 4.6 4.5 3.8 Qualit & Safety YTD Performance FY 2020 Goal Benchmark Central Line Infection 0 <1	Inpatient Q Review Rating	4.77	4.5	3.8
Quality & Safety YTD Performance FY 2020 Goal Benchmark Central Line Infection 0 -1 <.51	Outpatient Services	4.82	4.5	3.8
Central Line Infection 0 <1	Emergency Department	4.6	4.5	3.8
Catheter Infection 0 <1	Quality & Safety	YTD Performance	FY 2020 Goal	Benchmark
Surgery Site Infection – Colon 1 <1	Central Line Infection	0	<1	<.51
Surgery Site Infection – Joint 0 <1.5% N/A MRSA Bacteremia 0 <.13	Catheter Infection	0	<1	<1.04
MRSA Bacteremia 0 <.13	Surgery Site Infection – Colon	1	<1	N/A
C. Difficile 1 3.5 2.7/10,000 pt days Patient Safety Indicator .76 <1	Surgery Site Infection – Joint	0	<1.5%	N/A
Patient Safety Indicator .76 <1	MRSA Bacteremia	0	<.13	<.13
Heart Failure Mortality Rate 11.7% 12% 12.9% Pneumonia Mortality Rate 17.5% 20% 15.6% Stroke Mortality Rate 15.1% 15% 13.8% Sepsis Mortality Rate 7.3% <18%	C. Difficile	1	3.5	2.7/10,000 pt days
Pneumonia Mortality Rate 17.5% 20% 15.6% Stroke Mortality Rate 15.1% 15% 13.8% Sepsis Mortality Rate 7.3% <18%	Patient Safety Indicator	.76	<1	<1
Stroke Mortality Rate 15.1% 15% 13.8% Sepsis Mortality Rate 7.3% <18% 25% 30 Day All- Cause Readmissions 14.1% <15.3% <15% Serious Safety Events 0 0 0 0 Falls 2 <2.3 2.3 Pressure Ulcers 4.5 <3.7 3.7 Injuries to Staff 0 <10 17 Adverse Drug Events with Harm 0 0 0 Reportable HIPAA Privacy Events 0 0 0 Case Mix Index 1.5 1.4 1.3 Hospital Star Rating 4 4 3 Staff Satisfaction Performance FY 2020 Goal Benchmark Staff Pulse Survey 4.05 out of 5 >3.8 75% Turnover 2.1%/25% <15% <20% Financial Stability YTD Performance FY 2020 Goal Benchmark EBDA -8% >3% 3% Paid FTE's 225 <235	Heart Failure Mortality Rate	11.7%	12%	12.9%
Sepsis Mortality Rate 7.3% <18% 25% 30 Day All- Cause Readmissions 14.1% < 15.3 %	Pneumonia Mortality Rate	17.5%	20%	15.6%
Sepsis Mortality Rate 7.3% <18% 25% 30 Day All- Cause Readmissions 14.1% <15.3%	Stroke Mortality Rate	15.1%	15%	13.8%
Serious Safety Events 0 0 0 Falls 2 < 2.3 2.3 Pressure Ulcers 4.5 < 3.7 3.7 Injuries to Staff 0 < 10 17 Adverse Drug Events with Harm 0 0 0 Reportable HIPAA Privacy Events 0 0 0 Case Mix Index 1.5 1.4 1.3 Hospital Star Rating 4 4 3 Staff Satisfaction Performance FY 2020 Goal Benchmark Staff Pulse Survey 4.05 out of 5 >3.8 75% Turnover 2.1%/25% <15% <20% Financial Stability YTD Performance FY 2020 Goal Benchmark EBDA -8% >3% 3% Paid FTE's 225 <235 235 Days Cash on Hand 73 >30 30 Days In Accounts Receivable 40 <45 50 Length of Stay \$21.1 million \$21 million \$1 million	•	7.3%	<18%	25%
Serious Safety Events 0 0 0 Falls 2 < 2.3 2.3 Pressure Ulcers 4.5 < 3.7 3.7 Injuries to Staff 0 < 10 17 Adverse Drug Events with Harm 0 0 0 Reportable HIPAA Privacy Events 0 0 0 Case Mix Index 1.5 1.4 1.3 Hospital Star Rating 4 4 3 Staff Satisfaction Performance FY 2020 Goal Benchmark Staff Pulse Survey 4.05 out of 5 >3.8 75% Turnover 2.1%/25% <15% <20% Financial Stability YTD Performance FY 2020 Goal Benchmark EBDA -8% >3% 3% Paid FTE's 225 <235 235 Days Cash on Hand 73 >30 30 Days In Accounts Receivable 40 <45 50 Length of Stay \$21.1 million \$21 million \$1 million	30 Day All- Cause Readmissions	14.1%	< 15.3 %	< 15%
Falls 2 < 2.3 2.3 Pressure Ulcers 4.5 < 3.7		0	0	0
Injuries to Staff	·	2	< 2.3	2.3
Adverse Drug Events with Harm 0 0 0 Reportable HIPAA Privacy Events 0 0 0 Case Mix Index 1.5 1.4 1.3 Hospital Star Rating 4 4 4 3 Staff Satisfaction Performance FY 2020 Goal Benchmark Staff Pulse Survey 4.05 out of 5 >3.8 75% Turnover 2.1%/25% <15%	Pressure Ulcers	4.5	<3.7	3.7
Adverse Drug Events with Harm 0 0 0 Reportable HIPAA Privacy Events 0 0 0 Case Mix Index 1.5 1.4 1.3 Hospital Star Rating 4 4 4 3 Staff Satisfaction Performance FY 2020 Goal Benchmark Staff Pulse Survey 4.05 out of 5 >3.8 75% Turnover 2.1%/25% <15%	Injuries to Staff	0	< 10	17
Reportable HIPAA Privacy Events 0 0 0 Case Mix Index 1.5 1.4 1.3 Hospital Star Rating 4 4 4 3 Staff Satisfaction Performance FY 2020 Goal Benchmark Staff Pulse Survey 4.05 out of 5 >3.8 75% Turnover 2.1%/25% < 15% < 20% Financial Stability YTD Performance FY 2020 Goal Benchmark EBDA -8% >3% 3% Paid FTE's 225 <235 235 Days Cash on Hand 73 >30 30 Days in Accounts Receivable 40 <45 50 Length of Stay 4.3 <4.0 4.03 Funds raised by SVHF \$21.1 million \$21 million \$1 million Strategic Growth FY 2020 Goal FY 2020 Inpatient Discharges 75/900 900 862 Outpatient Visits 4124/49,488 50,000 47,802 Emergency Visits 735/882	•	0	0	0
Case Mix Index 1.5 1.4 1.3 Hospital Star Rating 4 4 3 Staff Satisfaction Performance FY 2020 Goal Benchmark Staff Pulse Survey 4.05 out of 5 >3.8 75% Turnover 2.1%/25% <15%	-	0	0	0
Hospital Star Rating 4 4 3 Staff Satisfaction Performance FY 2020 Goal Benchmark Staff Pulse Survey 4.05 out of 5 >3.8 75% Turnover 2.1%/25% <15%		1.5	1.4	1.3
Staff Satisfaction Performance FY 2020 Goal Benchmark Staff Pulse Survey 4.05 out of 5 >3.8 75% Turnover 2.1%/25% < 15%	Hospital Star Rating		4	3
Turnover 2.1%/25% < 15% < 20% Financial Stability YTD Performance FY 2020 Goal Benchmark EBDA -8% >3% 3% Paid FTE's 225 <235		Performance	FY 2020 Goal	Benchmark
Financial Stability YTD Performance FY 2020 Goal Benchmark EBDA -8% >3% 3% Paid FTE's 225 <235	Staff Pulse Survey	4.05 out of 5	>3.8	75%
EBDA -8% >3% 3% Paid FTE's 225 <235	Turnover	2.1%/25%	< 15%	< 20%
Paid FTE's 225 <235	Financial Stability	YTD Performance	FY 2020 Goal	Benchmark
Days Cash on Hand 73 >30 30 Days in Accounts Receivable 40 <45	EBDA	-8%	>3%	3%
Days in Accounts Receivable 40 <45	Paid FTE's	225	<235	235
Length of Stay 4.3 <4.0 4.03 Funds raised by SVHF \$21.1 million \$21 million \$1 million Strategic Growth FY 2020 Goal FY 2020 Inpatient Discharges 75/900 900 862 Outpatient Visits 4124/49,488 50,000 47,802 Emergency Visits 735/8820 10,000 9784 Surgeries + Special Procedures 152/1824 2000 2226	Days Cash on Hand	73	>30	30
Funds raised by SVHF \$21.1 million \$21 million \$1 million Strategic Growth FY 2020 Goal FY 2020 Inpatient Discharges 75/900 900 862 Outpatient Visits 4124/49,488 50,000 47,802 Emergency Visits 735/8820 10,000 9784 Surgeries + Special Procedures 152/1824 2000 2226	Days in Accounts Receivable	40	<45	50
Strategic Growth FY 2020 Goal FY 2020 Inpatient Discharges 75/900 900 862 Outpatient Visits 4124/49,488 50,000 47,802 Emergency Visits 735/8820 10,000 9784 Surgeries + Special Procedures 152/1824 2000 2226	Length of Stay	4.3	<4.0	4.03
Inpatient Discharges 75/900 900 862 Outpatient Visits 4124/49,488 50,000 47,802 Emergency Visits 735/8820 10,000 9784 Surgeries + Special Procedures 152/1824 2000 2226	Funds raised by SVHF	\$21.1 million	\$21 million	\$1 million
Outpatient Visits 4124/49,488 50,000 47,802 Emergency Visits 735/8820 10,000 9784 Surgeries + Special Procedures 152/1824 2000 2226	Strategic Growth		FY 2020 Goal	FY 2020
Emergency Visits 735/8820 10,000 9784 Surgeries + Special Procedures 152/1824 2000 2226	Inpatient Discharges	75/900	900	862
Surgeries + Special Procedures 152/1824 2000 2226	Outpatient Visits	4124/49,488	50,000	47,802
	Emergency Visits	735/8820	10,000	9784
Community Benefit Hours 42.5/510 800 1332	Surgeries + Special Procedures	152/1824	2000	2226
	Community Benefit Hours	42.5/510	800	1332

Note: Colors demonstrate comparison to National Benchmark



Healing Here at Home

TRENDED MONTHLY RESULTS

MEASUREMENT	Goal FY 2021	Jul 2020	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun 2020
FY YTD Turnover	<15%	2.1	2.6	3.9	3.9	4.8	5.6	5.6	6	7.3	7.3	8.2	8.2
Leave of Absences	<12	6	13	8	11	15	16	13	9	11	13	13	9
EBDA	>3%	-8	4	-1.1	3	.4	4.5	16.1	10.5	25.7	-13.9	253	-8.9
Operating Revenue	>3.5m	3.58	3.7	3.6	3.8	3.7	4.0	5.4	4.1	8.3	2.8	1.3	3.4
Expense Management	<4.5m	4.4	4.2	4.2	4.3	4.2	4.4	5.1	4.4	6.8	3.7	3.8	4.5
Net Income	>50k	418	-93	36	-76	101	180	873	307	2351	-297	3600	-565
Days Cash on Hand	>30	73	36	28	22.5	16.9	17.9	20.4	15.7	15.6	43.1	87.1	81
Receivable Days	<50	40	42	44	46.2	44	44	38	42.5	36.9	35.5	44	49
Accounts Payable Days	>50	35	40	41	45	43	43	42	42.2	53.4	41.9	35.2	40.7
Accounts Payable	<\$3m	2.3	2.6	2.7	3.1	2.9	2.9	2.9	3.0	3.7	2.9	2.4	2.8
Total Paid FTE's	<235	230	226	235	233	230	230	230	231	236	190	205	225
Inpatient Discharges	>80	75	76	71	90	90	87	79	86	63	39	44	65
Patient Days	>300	324	240	312	351	319	336	321	286	218	156	179	238
Observation Days	<20	20	19	17	21	18	29	12	16	16	13	9	16
Average Daily Census	>10	10.5	7.7	10.4	11.3	10.6	10.8	10.4	9.9	7	5.2	5.8	7.9
Outpatient Revenue	>\$15m	16.1	15.7	16.4	16.1	15.9	16.3	17.3	16.3	12.3	7.1	10.5	14.6
Surgeries	>150	115	160	143	187	193	152	150	145	80	17	34	116
Special Procedures	>75	37	81	74	74	72	57	58	79	43	1	8	46
Emergency Visits	>900	735	975	939	973	880	984	953	972	745	529	645	695
MRI	>120	93	127	138	147	145	159	138	146	70	39	68	116
Cardiology (Echos)	>65	63	67	74	107	46	85	83	68	52	35	52	70
Laboratory	>11	12.6	11.3	10.4	11.0	11.3	11.3	11.6	10.9	8.7	5.5	8.5	11.1
Radiology	>900	883	983	980	1035	888	1033	1113	934	684	420	572	797
Rehab	>2000	2206	2928	2135	2010	2207	2181	2422	2119	1626	566	1182	1984
СТ	>350	382	433	378	406	356	433	429	388	335	263	367	401
Mammography	>200	213	243	222	250	219	216	172	243	243	15	87	228
Ultrasound	>250	228	270	280	244	255	251	234	238	198	110	163	272
Occupational Health	>550	580	737	530	753	535	660	517	572	544	392	380	462
Wound Care	>275	191	316	247	226	237	294	252	233	201	140	112	164



To: SVH Finance Committee

From: Ken Jensen, CFO and Sarah Dungan, Controller

Date: August 25, 2020

Subject: Financial Report for the Month Ending July 31, 2020

During the month of July the hospital experienced higher than budgeted volumes in inpatient, outpatient and emergency services. July's actual loss of (\$856,873) from operations was \$521,538 favorable to the budgeted loss of (\$1,378,411). After accounting for all other activity; the net gain for July was \$418,116 vs. the budgeted net loss of (\$584,327) with a monthly EBDA of -8.0% vs. a budgeted -27.4%.

Gross patient revenue for July was \$21,848,427; \$5,174,670 over budget. Inpatient gross revenue was over budget by \$1,501,852. Inpatient days were over budget by 102 days and inpatient surgeries were at budget at 17 cases. Outpatient revenue was over budget by \$2,184,128. Outpatient visits were over budgeted expectations by 639 visits, outpatient surgeries were at budget at 98 cases, and special procedures were under budget by (19) cases. The Emergency Room gross revenue was over budget by \$1,488,690 with ER visits over budgeted expectations by 49 visits.

Deductions from revenue were unfavorable to budgeted expectations by (\$4,529,353) due primarily to gross revenue being over budget.

After accounting for all other operating revenue, the **total operating revenue** was favorable to budgeted expectations by \$693,891.

Operating Expenses of \$4,437,829 were unfavorable to budget by (\$172,353). Salaries and wages and agency fees were over budget by (\$115,371) primarily in nursing and clinical departments due to the higher than budgeted volumes and the higher acuity of inpatients. Supplies were over budget in July by (\$95,054) primarily due to surgical implants (\$80,072).

After accounting for all income and expenses, but not including Restricted Contributions and GO bond activity, the net loss for July was(\$544,796) vs. a budgeted net loss of (\$1,058,836). The hospital received \$782,578 in restricted contributions from the Sonoma Valley Hospital Foundation in July for the Outpatient Diagnostic Center construction costs. The total net income for July after all activity was \$418,116 vs. a budgeted net loss of (\$584,327).

EBIDA for the month of July was -8.0% vs. the budgeted -27.4%.

Patient Volumes – July

	ACTUAL	BUDGET	VARIANCE	PRIOR YEAR
Acute Discharges	75	59	16	72
Acute Patient Days	324	222	102	269
Observation Days	20	0	20	11
OP Gross Revenue	\$15,573	\$11,900	\$3,673	\$16,096
Surgical Cases	115	116	-1	156

Gross Revenue Overall Payer Mix - July

	ACTUAL	BUDGET	VARIANCE	YTD ACTUAL	YTD BUDGET	VARIANCE
Medicare	40.4%	42.2%	-1.8%	40.4%	42.2%	-1.8%
Medicare Mgd						
Care	15.2%	13.3%	1.9%	15.2%	13.3%	1.9%
Medi-Cal	19.6%	17.7%	1.9%	19.6%	17.7%	1.9%
Self Pay	3.4%	1.9%	1.5%	3.4%	1.9%	1.5%
Commercial	18.9%	21.4%	-2.5%	18.9%	21.4%	-2.5%
Workers Comp	2.4%	2.6%	-0.2%	2.4%	2.6%	-0.2%
Capitated	0.1%	0.9%	-0.8%	0.1%	0.9%	-0.8%
Total	100.0%	100.0%		100.0%	100.0%	

Cash Activity for July:

For the month of July the cash collection goal was \$2,248,039 and the Hospital collected \$3,395,945 or over the goal by \$1,147,906.

	CURRENT MONTH	PRIOR MONTH	VARIANCE	PRIOR YEAR
Days of Cash on Hand - Avg.	73.0	81.0	-8.0	48.2
Accounts Receivable Days	40.4	49.1	-8.7	41.8
Accounts Payable	\$2,298,513	\$2,817,952	-\$519,439	\$3,528,128
Accounts Payable Days	34.6	40.7	-7.2	53.2

ATTACHMENTS:

- -Attachment A is the Payer Mix Analysis which includes the projected collection percentage by payer.
- -Attachment B is the Operating Indicators Report
- -Attachment C is the Balance Sheet
- -Attachment D (two pages) is the Statement of Revenue and Expense. The first page breaks out the hospital operations and page two includes all other activity.
- --Attachment E is the Variance Analysis
- --Attachment F is the Cash Projection

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Sonoma Valley Hospital Payer Mix for the month of July 31, 2020

YTD

17.8%

19.0%

-1.2%

-6.3%

					110			
Gross Revenue:	Actual	Budget	Variance	% Variance	Actual	Budget	Variance	% Variance
Medicare	8,814,218	7,017,423	1,796,795	25.6%	8,814,218	7,017,423	1,796,795	25.6%
Medicare Managed Care	3,317,818	2,212,539	1,105,279	50.0%	3,317,818	2,212,539	1,105,279	50.0%
Medi-Cal	4,278,323	2,959,441	1,318,882	44.6%	4,278,323	2,959,441	1,318,882	44.6%
Self Pay	743,619	312,655	430,964	137.8%	743,619	312,655	430,964	137.8%
Commercial & Other Government	4,166,892	3,734,477	432,415	11.6%	4,166,892	3,734,477	432,415	11.6%
Worker's Comp.	527,557	437,222	90,335	20.7%	527,557	437,222	90,335	20.7%
Total	21,848,427	16,673,757	5,174,670		21,848,427	16,673,757	5,174,670	
Net Revenue:	Actual	Budget	Variance	% Variance	Actual	Budget	Variance	% Variance
Medicare	1,035,304	863,844	171,460	19.8%	1,035,304	863,844	171,460	19.8%
Medicare Managed Care	352,899	243,822	109,077	44.7%	352,899	243,822	109,077	44.7%
Medi-Cal	453,904	318,140	135,764	42.7%	453,904	318,140	135,764	42.7%
Self Pay	337,291	130,002	207,289	159.5%	337,291	130,002	207,289	159.5%
Commercial & Other Government	1,177,869	1,167,322	10,547	0.9%	1,177,869	1,167,322	10,547	0.9%
Worker's Comp.	94,034	82,854	11,180	13.5%	94,034	82,854	11,180	13.5%
Prior Period Adj/IGT	-	_	0	*	-	_	0	*
Total	3,451,301	2,805,984	645,317	23.0%	3,451,301	2,805,984	645,317	23.0%
Percent of Net Revenue:	Actual	Budget	Variance	% Variance	Actual	Budget	Variance	% Variance
Medicare	30.0%	30.8%	-0.8%	-2.6%	30.0%	30.8%	-0.9%	-2.9%
Medicare Managed Care	10.2%	8.7%	1.5%	17.2%	10.2%	8.7%	1.5%	17.2%
Medi-Cal	13.2%	11.3%	1.9%	16.8%	13.2%	11.3%	1.9%	16.8%
Self Pay	9.8%	4.6%	5.2%	113.0%	9.8%	4.6%	5.2%	113.0%
Commercial & Other Government	34.1%	41.6%	-7.5%	-18.0%	34.1%	41.6%	-7.5%	-18.0%
Worker's Comp.	2.7%	3.0%	-0.3%	-10.0%	2.7%	3.0%	-0.3%	-10.0%
Prior Period Adj/IGT	0.0%	0.0%	0.0%	*	0.0%	0.0%	0.0%	*
Total =	100.0%	100.0%	0.0%	0.0%	100.0%	100.0%	-0.1%	-0.1%
Projected Collection Percentage:	Actual	Budget	Variance	% Variance	Actual	Budget	Variance	% Variance
Medicare	11.7%	12.3%	-0.6%	-4.9%	11.7%	12.3%	-0.6%	-4.9%
Medicare Managed Care	10.6%	11.0%	-0.4%	-3.6%	10.6%	11.0%	-0.4%	-3.6%
Medi-Cal	10.6%	10.8%	-0.2%	-1.9%	10.6%	10.8%	-0.2%	-1.9%
Self Pay	45.4%	41.6%	3.8%	9.1%	45.4%	41.6%	3.8%	9.1%
Commercial & Other Government	28.3%	31.3%	-3.0%	-9.6%	28.3%	31.3%	-3.0%	-9.6%

-1.2%

-6.3%

17.8%

Worker's Comp.

19.0%

SONOMA VALLEY HOSPITAL OPERATING INDICATORS For the Period Ended July 31, 2020

	CURRENT MONTH			Y	YTD				
•			Favorable				Favorable	le Prior	
	Actual	Budget	(Unfavorable)		Actual	Budget	(Unfavorable)	Year	
	07/31/20	07/31/20	Variance		07/31/20	07/31/20	<u>Variance</u>	07/31/19	
				Inpatient Utilization					
				Discharges					
1	62	47	15	Med/Surg	62	47	15	56	
2	13	12	1	ICU	13	12	1	16	
3	75	59	16	Total Discharges	75	59	16	72	
				Patient Days:					
4	221	161	60	Med/Surg	221	161	60	187	
5	103	61	42	ICU	103	61	42	82	
6	324	222	102	Total Patient Days	324	222	102	269	
7	20	-	20	Observation days	20	-	20	11	
				Average Length of Stay:					
8	3.6	3.4	0.1	Med/Surg	3.6	3.4	0.1	3.3	
9	7.9	5.1	2.8	ICU	7.9	5.1	2.8	5.1	
10	4.3	3.8	0.6	Avg. Length of Stay	4.3	3.8	0.6	3.7	
				Average Daily Census:					
11	7.1	5.2	1.9	Med/Surg	7.1	5.2	1.9	6.0	
12	3.3	2.0	1.4	ICU	3.3	2.0	1.4	2.6	
13	10.5	7.2	3.3	Avg. Daily Census	10.5	7.2	3.3	8.7	
				Other Utilization Statistics					
	50.5		10	Emergency Room Statistics	50.5		40	005	
14	735	686	49	Total ER Visits	735	686	49	925	
15	4 124	2 405	(20)	Outpatient Statistics:	4 124	2.405	(20)	4.000	
15	4,124	3,485	639	Total Outpatients Visits	4,124	3,485	639	4,098	
16 17	17 98	18 98	(1)	IP Surgeries OP Surgeries	17 98	18 98	(1)	27 131	
18	37	56	(19)	Special Procedures	37	56	(19)	85	
19	261	310	(49)	Adjusted Discharges	261	310	(49)	395	
20	1,127	774	353	Adjusted Patient Days	1,127	774	353	1,032	
21	36.3	25.0	11.4	Adj. Avg. Daily Census	36.3	25.0	11.4	33.3	
22	1.5505	1.4000	0.151	Case Mix Index -Medicare	1.5505	1.4000	0.151	1.4750	
23	1.5070	1.4000	0.107	Case Mix Index - All payers	1.5070	1.4000	0.107	1.4926	
				Labor Statistics					
24	208	202	(6)	FTE's - Worked	208	202	(6.4)	201	
25	230	225	(4)	FTE's - Paid	230	225	(4.2)	226	
26	46.64	44.62	(2.02)	Average Hourly Rate	46.64	44.62	(2.02)	43.59	
27	6.32	9.03	2.71	FTE / Adj. Pat Day	6.32	9.03	2.71	6.79	
28	36.0	51.4	15.4	Manhours / Adj. Pat Day	36.0	51.4	15.4	38.7	
29	155.5	128.3	(27.2)	Manhours / Adj. Discharge	155.5	128.3	(27.2)	101.0	
30	20.0%	23.7%	3.7%	Benefits % of Salaries	20.0%	23.7%	3.7%	24.8%	
•				Non-Labor Statistics					
31	16.8%	17.3%		Supply Expense % Net Revenue	16.8%	17.3%	0.5%	12.2%	
32	2,226	1,565	(661)	Supply Exp. / Adj. Discharge	2,226	1,565	(661)	1,142	
33	17,381	14,054	(3,327)	Total Expense / Adj. Discharge	17,381	14,054	(3,327)	10,879	
24	72.^			Other Indicators					
34	72.0	50.0	(0.0	Days Cash - Operating Funds	40.4	50.0	(0.0)	41.0	
35	40.4	50.0	(9.6)	Days in Net AR	40.4	50.0	(9.6)	41.8	
36 37	152% 34.6	55.0	(20.4)	Collections % of Net Revenue Days in Accounts Payable	152% 34.6	55.0	(20.4)	95.3% 42.1	
20	15.00/	17.007	, ,	•			, ,		
38 39	15.8% 16.2%	16.9%	-1.0%	% Net revenue to Gross revenue % Net AR to Gross AR	15.8% 16.2%	16.9%	-1.0%	17.0% 19.9%	
-					·v				

ATTACHMENT C

Sonoma Valley Health Care District Balance Sheet As of July 31, 2020

		<u>C</u> u	irrent Month]	Prior Month		Prior Year
	Assets						
	Current Assets:						
1	Cash	\$	1,469,443	\$	1,818,218	\$	2,869,461
2	Cash - Money Market		8,236,372		9,236,012		3,258,551
3	Net Patient Receivables		4,858,880		4,841,200		6,779,817
4	Allow Uncollect Acets		(932,384)		(920,518)		(1,324,701)
5	Net A/R		3,926,496		3,920,682		5,455,116
6	Other Accts/Notes Rec		149,027		1,142,323		50,829
7	Parcel Tax Receivable		3,800,000		3,914,617		3,800,000
8	GO Bond Tax Receivable		3,309,180		3,309,180		3,104,782
9	3rd Party Receivables, Net		192,029		196,630		1,166,589
10	Inventory		837,989		864,337		898,870
11	Prepaid Expenses		1,018,074		764,657		885,522
12	Total Current Assets	\$	22,938,610	\$	25,166,656	\$	21,489,720
13	Property, Plant & Equip, Net	\$	50,051,552	\$	49,267,901	\$	49,553,498
14	Trustee Funds - GO Bonds		5,528,299		5,528,299		5,016,479
15	Other Assets		-		-		
16	Total Assets	\$	78,518,461	\$	79,962,856	\$	76,059,697
	I'al'Pra 0 E al Dalance						
	Liabilities & Fund Balances						
17	Current Liabilities:	Φ	0.000.540	Φ	0.040.007	Φ	2 520 420
17	Accounts Payable	\$	2,298,513	\$	2,818,987	\$	3,528,128
18	Accrued Compensation		3,360,927		4,096,086		3,609,479
19	Interest Payable - GO Bonds		572,571		477,140		604,593
20	Advances English 2nd Posting		1,478,758		1,553,810		1,383,663
21	Advances From 3rd Parties		-				297,936
22	Deferred Parcel Tax Revenue		3,483,321		3,799,988		3,483,325
23	Deferred GO Bond Tax Revenue		3,033,420		3,309,185		2,846,057
24	Current Maturities-LTD		307,231		339,750		608,272
25	Line of Credit - Union Bank		5,473,734		5,473,734		5,473,734
26	Other Liabilities		121,966		148,936		1,251,386
27	Total Current Liabilities	\$	20,130,441	\$	22,017,616	\$	23,086,573
28	Long Term Debt, net current portion	\$	28,652,966	\$	28,628,302	\$	30,538,725
29	Fund Balances:						
30	Unrestricted	\$	19,657,543	\$	20,022,005	\$	15,223,446
31	Restricted	Ψ	19,037,543	Ψ	9,294,933	Ψ	7,210,953
32	Total Fund Balances	\$	29,735,054	\$	29,316,938	\$	22,434,399
33	Total Liabilities & Fund Balances	<u></u> \$	78,518,461	\$	79,962,856	φ \$	
55	Total Liaumiues & Fund Dalances	φ	70,010,401	φ	1 3,302,000	φ	76,059,697

Sonoma Valley Health Care District Statement of Revenue and Expenses Comparative Results For the Period Ended July 31, 2020

ATTACHMENT D

			Month	1					Year-To- D	ate		YTD
		This Y	'ear	Varian	ice			This Yea	ar	Varian	се	
		Actual		\$	%			Actual	Budget	\$	%	 Prior Year
						Volume Information						
1		75	59	16	27%	Acute Discharges		75	59	16	27%	72
2		324	222	102	46%	Patient Days		324	222	102	46%	269
3		20	-	20	0%	Observation Days		20	-	20	*	11
4		15,573	11,900	3,673	31%	Gross O/P Revenue (000's)		15,573	11,900	3,672	31%	\$ 16,077
						Financial Results Gross Patient Revenue						
5	\$	6,275,637	\$ 4,773,785	1,501,852	31%	Inpatient	\$	6,275,637 \$	4,773,785	1,501,852	31%	\$ 5,664,851
6		9,176,632	6,992,504	2,184,128	31%	Outpatient		9,176,632	6,992,504	2,184,128	31%	8,950,057
7		6,396,158	4,907,468	1,488,690	30%	Emergency		6,396,158	4,907,468	1,488,690	30%	7,171,932
8	\$	21,848,427	\$ 16,673,757	5,174,670	31%	Total Gross Patient Revenue	\$	21,848,427 \$	16,673,757	5,174,670	31%	\$ 21,786,840
						Deductions from Revenue						
9		(18,214,126)	(13,654,665)	(4,559,461)	-33%	Contractual Discounts	\$	(18,214,126) \$	(13,654,665)	(4,559,461)	-33%	\$ (17,888,300)
10		(150,000)	(200,000)	50,000	25%	Bad Debt		(150,000)	(200,000)	50,000	25%	(250,000)
11		(33,000)	(13,108)	(19,892)	-152%	Charity Care Provision		(33,000)	(13,108)	(19,892)	-152%	(4,900)
12		-	-	-		Prior Period Adj/Government Program Revenue		-	-	-		 56,500
13	\$	(18,397,126)	\$ (13,867,773)	(4,529,353)	33%	Total Deductions from Revenue	\$	(18,397,126) \$	(13,867,773)	(4,529,353)	33%	\$ (18,086,700)
14	\$	3,451,301	\$ 2,805,984	645,317	23%	Net Patient Service Revenue	\$	3,451,301 \$	2,805,984	645,317	23%	\$ 3,700,140
15	\$	129,655	\$ 81,081	48,574	60%	Other Op Rev & Electronic Health Records	\$	129,655 \$	81,081	48,574	60%	\$ 45,241
16	\$	3,580,956	\$ 2,887,065	693,891	24%	Total Operating Revenue	\$	3,580,956 \$	2,887,065 \$	693,891	24%	\$ 3,745,381
						Operating Expenses						
17	\$	1,891,655	\$ 1,776,284	(115,371)	-6%	Salary and Wages and Agency Fees	\$	1,891,655 \$	1,776,284	(115,371)	-6%	\$ 1,740,377
18		638,840	\$ 659,070	20,230	3%	Employee Benefits		638,840	659,070	20,230	3%	 691,997
19	\$		\$ 2,435,354	(95,141)	-4%	Total People Cost	\$	2,530,495 \$	2,435,354	(95,141)	-4%	\$ 2,432,374
20	\$	413,521	. ,	3,314	1%	Med and Prof Fees (excld Agency)	\$	413,521 \$	416,835	3,314	1%	\$ 416,717
21		580,568	485,514	(95,054)	-20%	Supplies		580,568	485,514	(95,054)	-20%	451,640
22		373,266	384,000	10,734	3%	Purchased Services		373,266	384,000	10,734	3%	329,530
23		257,919	266,953	9,034	3%	Depreciation		257,919	266,953	9,034	3%	247,411
24		118,409	108,143	(10,266)	-9%	Utilities		118,409	108,143	(10,266)	-9%	107,984
25		47,006	42,599	(4,407)	-10%	Insurance		47,006	42,599	(4,407)	-10%	42,476
26		16,581	23,821	7,240	30%	Interest		16,581	23,821	7,240	30%	51,849
27		100,064	102,257	2,193	2%	Other		100,064	102,257	2,193	2%	106,498
28	_	-	-	-	*	Matching Fees (Government Programs)	_		-	-	*	 0
29	\$	4,437,829	\$ 4,265,476	(172,353)	-4%	Operating expenses	\$	4,437,829 \$	4,265,476	(172,353)	-4%	\$ 4,186,479
30	\$	(856,873)	\$ (1,378,411) \$	521,538	38%	Operating Margin	\$	(856,873) \$	(1,378,411)	521,538	38%	\$ (441,098)

2

Sonoma Valley Health Care District Statement of Revenue and Expenses Comparative Results For the Period Ended July 31, 2020

ATTACHMENT D

	Month							YTD				
	This Year		Variar	nce		 This Yea	r	Variar	nce			
		Actual		\$	%		 Actual	Budget	\$	%		Prior Year
						Non Operating Rev and Expense						
31	\$	(4,590) \$	2,908	(7,498)	-258%	Miscellaneous Revenue/(Expenses)	\$ (4,590) \$	2,908	(7,498)	-258%	\$	1,991,529
32		-	-	=	0%	Donations	-	-	=	0%		1,214
33		-	-	-	0%	Physician Practice Support-Prima	-	-	-	0%		(13,416)
34		316,667	316,667	-	0%	Parcel Tax Assessment Rev	316,667	316,667	-	0%		316,667
35		-	-	-	0%	Extraordinary Items	-	-	-	0%		0
36	\$	312,077 \$	319,575	(7,498)	-2%	Total Non-Operating Rev/Exp	\$ 312,077 \$	319,575	(7,498)	-2%	\$	2,295,994
37	\$	(544,796) \$	(1,058,836)	514,040	-49%	Net Income / (Loss) prior to Restricted Contributions	\$ (544,796) \$	(1,058,836)	514,040	-49%	\$	1,854,896
38	\$	- \$	-	=	0%	Capital Campaign Contribution	\$ - \$	-	=	0%	\$	-
39	\$	782,578 \$	294,175	488,403	0%	Restricted Foundation Contributions	\$ 782,578 \$	294,175	488,403	100%	\$	342,251
40	\$	237,782 \$	(764,661)	1,002,443	-131%	Net Income / (Loss) w/ Restricted Contributions	\$ 237,782 \$	(764,661)	1,002,443	-131%	\$	2,197,147
41		180,334	180,334	-	0%	GO Bond Activity, Net	180,334	180,334	-	0%		157,964
42	\$	418,116 \$	(584,327)	1,002,443	-172%	Net Income/(Loss) w GO Bond Activity	\$ 418,116 \$	(584,327)	1,002,443	-172%	\$	2,355,111
	\$	(286,877) \$ -8.0%	(791,883) -27.4%	505,006		EBDA - Not including Restricted Contributions	\$ (286,877) \$ -8.0%	(791,883) -27.4%	505,006		\$	2,102,307 56.1%

* Operating Margin without	Depreciation expense:
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\$ (856,873) \$ (1,378,4	11) \$ 521,	38 38%	Operating Margin	\$ (856,873) \$	(1,378,411) \$	521,538	38%
257,919 266,9	53 9,0	3%	Add back Depreciation	257,919	266,953	9,034	3%
\$ (598,954) \$ (1,111,4	58) \$ 530,	572 46%	Operating Margin without Depreciation expense	\$ (598,954) \$	(1,111,458) \$	530,572	46%

Sonoma Valley Health Care District Variance Analysis For the Period Ended July 31, 2020

	VED 14 :	Month	
Operating Expenses	YTD Variance	Variance	
Salary and Wages and Agency Fees			
			Salaries and wages and agency fees were over budget by (\$115,371) primarily in nursing and clinical
	(115,371)	(115,371)	departments due to the higher than budgeted volumes and the higher acuity of inpatients
Employee Benefits	20,230	20,230	
Total People Cost	(95,141)	(95,141)	
Med and Prof Fees (excld Agency)	3,314	3,314	
Supplies	(95,054)	(95,054)	Supplies were over budget in July by (\$95,054) primarily due to surgical implants (\$80,072)
Purchased Services	10,734	10,734	
Depreciation	9,034	9,034	
Utilities	(10,266)	(10,266)	
Insurance	(4,407)	(4,407)	
Interest	7,240	7,240	
Other	2,193	2,193	
Matching Fees (Government Programs)	-	-	
Operating expenses	(172,353)	(172,353)	

Sonoma Valley Hospital Cash Forecast FY 2021

	F1 2021													
		Actual July	Forecast Aug	Forecast Sept	Forecast Oct	Forecast Nov	Forecast Dec	Forecast Jan	Forecast Feb	Forecast Mar	Forecast Apr	Forecast May	Forecast Jun	TOTAL
	Hospital Operating Sources		Aug	СОРГ		1101	200	ou.i	1 00	iviu:	- Api	may	- Cuii	TOTAL
1	Patient Payments Collected	3,655,695	3,042,562	3,547,784	3,984,991	3,868,884	3,828,430	3,992,041	3,859,339	4,059,205	3,979,608	4,041,302	4,011,761	45,871,602
2	Other Operating Revenue	38,268	81,081	81,081	81,081	81,081	81,081	81,081	81,081	81,081	81,081	81,081	81,081	930,159
3	Other Non-Operating Revenue	73,172	23,796	23,796	23,796	23,796	23,796	23,796	23,796	23,796	23,796	23,796	23,796	334,928
4	Unrestricted Contributions	-												-
5	Line of Credit				4 000 000			1 222 212			100110=	4 4 4 0 4 2 0		
	Sub-Total Hospital Sources	3,767,135	3,147,439	3,652,661	4,089,868	3,973,761	3,933,307	4,096,918	3,964,216	4,164,082	4,084,485	4,146,179	4,116,638	47,136,689
	Hospital Uses of Cash													
6	Operating Expenses	5,534,264	4,001,525	4,135,348	4,365,825	4,276,632	4,283,621	4,403,115	4,222,842	4,539,772	4,243,227	4,422,890	4,370,188	52,799,249
7	Add Capital Lease Payments	7,854												7,854
8	Additional Liabilities/LOC	704 400	004.475	004.475	004.475	004.475	004.475	004.475	004.475	004.475	004.475	004.475	004.475	4 000 050
9	Capital Expenditures Total Hospital Uses	784,428 6,326,547	294,175 4,295,700	294,175 4,429,523	294,175 4,660,000	294,175 4,570,807	294,175 4,577,796	294,175 4,697,290	294,175 4,517,017	294,175 4,833,947	294,175 4,537,402	294,175 4,717,065	294,175 4,664,363	4,020,353 56,827,457
	Total Hospital Oses	0,320,347	4,295,700	4,429,525	4,000,000	4,570,007	4,377,790	4,697,290	4,517,017	4,033,347	4,557,402	4,717,003	4,004,303	30,027,437
	Net Hospital Sources/Uses of Cash	(2,559,412)	(1,148,261)	(776,862)	(570,132)	(597,046)	(644,489)	(600,372)	(552,801)	(669,865)	(452,917)	(570,886)	(547,725)	(9,690,768)
	Non-Hospital Sources													
10	Restricted Cash/Money Market	1,000,000	1,000,000							1,900,000	(5,000,000)			(1,100,000)
11	Restricted Capital Donations	784,428	294,175	294,175	294,175	294,175	294,175	294,175	294,175	294,175	294,175	294,175	294,175	4,020,353
	Parcel Tax Revenue	86,141					2,100,000				1,600,000			3,786,141
13	Other Payments - South Lot/Ins. Claims/HHS	340,068												340,068
14 15	Other: IGT			108,000	(163,000)			1,100,000			4,470,424		120,000	5,635,424
16	IGT - AB915			100,000	(103,000)			1,100,000	250,000		4,470,424		120,000	250,000
17	PRIME PUB3172			270,000					200,000					270,000
	Sub-Total Non-Hospital Sources	2,210,637	1,294,175	672,175	131,175	294,175	2,394,175	1,394,175	544,175	2,194,175	1,364,599	294,175	414,175	13,201,986
	Non-Hospital Uses of Cash													
18	Matching Fees		135,000					425,000		1,900,000	104,217			2,564,217
	Sub-Total Non-Hospital Uses of Cash		135,000	-	-	-	-	425,000	-	1,900,000	104,217	-	•	2,564,217
	Net Non-Hospital Sources/Uses of Cash	2,210,637	1,159,175	672,175	131,175	294,175	2,394,175	969,175	544,175	294,175	1,260,382	294,175	414,175	10,637,769
			.,,		,		_,,	,			1,-01,01-		,	,,
	Net Sources/Uses	(348,775)	10,914	(104,687)	(438,957)	(302,871)	1,749,686	368,803	(8,626)	(375,690)	807,465	(276,711)	(133,550)	
	Operating Cash at beginning of period	1,818,218	1,469,443	1,480,357	1,375,670	936,713	633,842	2,383,528	2,752,331	2,743,705	2,368,015	3,175,480	2,898,769	
						,	,				, ,			
	Operating Cash at End of Period	1,469,443	1,480,357	1,375,670	936,713	633,842	2,383,528	2,752,331	2,743,705	2,368,015	3,175,480	2,898,769	2,765,219	
	Money Market Account Balance	8,236,372	7,236,372	7,236,372	7,236,372	7,236,372	7,236,372	7,236,372	7,236,372	5,336,372	10,336,372	10,336,372	10,336,372	
	Total Cash at End of Period	9,705,815	8,716,729	8,612,042	8,173,085	7,870,214	9,619,900	9,988,703	9,980,077	7,704,387	13,511,852	13,235,141	13,101,591	
	Average Days of Cash on Hand	73.0	63.2	62.4	59.3	57.1	69.8	72.4	72.4	55.9	98.0	96.0	95.0	
		. 5.0	JU.2	V=T	55.5	V	55.6			00.0	00.0	00.0	00.0	



July 27, 2020

The Honorable Jim Wood, D.D.S., Chair Assembly Health Committee State Capitol, Room 6005 Sacramento, CA 95608

SUBJECT: SB 758 (Portantino) – SUPPORT

Dear Dr. Wood:

Sonoma Valley Health Care District dba Sonoma Valley Hospital has continued to meet the challenges of the COVID-19 pandemic. When COVID-19 hit, our hospital responded quickly by:

- Converting physical space and purchasing furniture and supplies for patient surge rooms, bringing total capacity to 59 from an existing 24
- Opening and stocking physical space for a second overflow emergency department
- Suspending procedures and services
- Purchasing additional personal protective equipment for all employees and staff
- Setting up and staffing drive-through testing seven days a week for symptomatic community members
- Setting up and staffing a daytime screening desk for all employees and patients entering the hospital
- Creating a health platform website providing COVID-19 information, protocols, and training for employees, and
- Purchasing additional laptops and IT equipment to enable administrative team managers to work remotely.

This response was unprecedented, and it has come at a high cost for all hospitals at the front lines of the COVID-19 fight. Kaufman Hall, a national, independent consulting firm with extensive health care finance expertise, <u>has found</u> that the COVID-19 pandemic is likely to lead to long-term changes to financial stability and care delivery in California hospitals. For our hospital this has meant incredible and continued revenue loss, while managing increased expenses.

However, the next seismic mandate looms. Our hospital has met the first requirement to withstand a major earthquake — the highest level of safety possible. Now that our building is safe for patients and employees, we must focus on the 2030 requirement to be *operational* after a major earthquake. Understanding the challenge our hospital is currently facing, **our hospital** supports SB 758, which would extend the deadline for the 2030 mandate to 2037 and create

The Honorable Jim Wood, D.D.S., Chair Assembly Health Committee July 27, 2020 Page Two

a stakeholder advisory committee to examine how California's health care delivery system prepares and responds to disasters of all kinds.

A recent <u>RAND Corporation report</u> analyzed hospital seismic mandate costs to meet the 2030 seismic requirement. The price tag is estimated to be more than \$100 billion but may even be higher after factoring in financing and other costs. As the study notes, hospitals bear the entire financial burden for the required upgrades. For our hospital, the costs are significant and are currently estimated to be \$120 million.

Planning for massive infrastructure projects of this size must start now. At this time when hospitals' budgets have been crippled by the pandemic, an extension of the mandate is critical given the extensive work and expense that need to be considered. More importantly, we strongly support a state-led advisory committee to re-examine the state's response to all disasters, including a seismic event. We have learned many incredible lessons as the state is facing the current pandemic, as well as from other disasters over the past few years.

Sonoma Valley Hospital requests your support for SB 758 in Assembly Health Committee. Please feel free to contact me if you have any questions or would like to discuss this request. Thank you.

Sincerely,

Kelly Mather

President and Chief Executive Officer

Cc: Senator Anthony Portantino

Members, Assembly Health Committee

Lara Flynn, Consultant, Assembly Health Committee

Joe Shinstock, Consultant, Republican Caucus



August 13, 2020

The Honorable Marc Levine State Capitol, Room 5135 Sacramento, CA 94249-0010

SUBJECT: SB 977 (Monning) – OPPOSE

Dear Assemblymember Levine:

California's hospitals are dedicated to providing care to their communities 24/7 and to building a health care system that prioritizes the access to care on which patients and communities rely. Sometimes, ensuring that access requires hospitals to affiliate with another hospital to create efficiencies or transfer hospital assets to another organization. These approaches prioritize what's best for patients — and that flexibility has never been more important than now, as hospitals like ours react to the enormous financial strain imposed by the unprecedented COVID-19 pandemic.

Senate Bill (SB) 977 (Monning) would strain access to the health care system by creating an extreme and burdensome process for transactions like mergers and affiliations. This comes at a time when hospitals are already fighting to be there for their communities and it would result in hospital closures and the loss of health care services throughout California.

Although financial distress is a common reason for hospitals to merge or affiliate, these arrangements also occur for myriad other reasons — financial efficiency, expanded access to services, clinical integration, better-coordinated patient care, and bolstered support for nurses and physicians. Over the past decade, Sonoma Valley Hospital (SVH) has greatly expanded community access to physicians through its relationship with Prima Medical Group and Marin General Hospital, which has helped bring primary care and specialist physicians to Sonoma Valley. In 2018 SVH formed an affiliation with UCSF Health, the top rated medical center in California and one of the top five in the nation. While this relationship is still developing, it is already providing benefits. We have increasing access to many specialty services through telemedicine and expect to have some UCSF physicians holding clinics in Sonoma in the future. SVH's Outpatient Diagnostic Center (currently under construction) will be a hub in the North Bay for UCSF which will increase hospital volumes and revenues. Affiliations and relationships like these are absolutely vital to the existence of small community hospitals like SVH.

SB 977 would create a presumption that these transactions are anticompetitive, placing the burden of proof on the purchaser without due process, and effectively establishing a "guilty until proven innocent" system. Sales, affiliations, and mergers are complex and expensive investments

The Honorable Marc Levine August 13, 2020 Page Two

that require thousands of hours of work from legal, financial, operational, and clinical experts. Because of this substantive investment of time and resources, purchasers need some degree of certainty surrounding the process before undertaking such a risk. The bill gives arbitrary and absolute discretion to the attorney general to determine whether criteria are met, without clear definitions or parameters.

Such an uncertain and highly political process is certain to deter and halt these important transactions.

For these reasons, we urge you to vote "NO" on SB 977.

Sincerely,

Kelly Mather

President and Chief Executive Officer