

### **SVHCD FINANCE COMMITTEE**

### **AGENDA**

WEDNESDAY, DECEMBER 2, 2020 5:00 p.m. Regular Session

### TO BE HELD VIA ZOOM VIDEOCONFERENCE

To Participate via Zoom Videoconferencing, use the link below:

https://sonomavalleyhospital-

org.zoom.us/j/94677268141?pwd=ZGlXbUI0YVZJcnZxY3VHSmp00UNhUT09

and Enter the Meeting ID: 946 7726 8141

**Password: 086166** 

To Participate via Telephone only (no video), dial: 1-669-900-9128 or 1-669-219-2599

and Enter the Meeting ID: 946 7726 8141

**Password: 086166** 

In compliance with the Americans Disabilities Act, if you require special accommodations to participate in a District meeting, please contact District Clerk Vivian Woodall at <a href="www.wwoodall@sonomavalleyhospital.org">www.www.www.www.www.www.www.www.www.ww</a>			
AGENDA ITEM	RECOMMENDATION		
MISSION STATEMENT  The mission of the SVHCD is to maintain, improve, and restore the health of everyone in our community.			
1. CALL TO ORDER/ANNOUNCEMENTS	Nevins		
2. PUBLIC COMMENT SECTION  At this time, members of the public may comment on any item not appearing on the agenda. It is recommended that you keep your comments to three minutes or less. Under State Law, matters presented under this item cannot be discussed or acted upon by the Board at this time. For items appearing on the agenda, the public will be invited to make comments at the time the item comes up for Board consideration.	Nevins		
3. CONSENT CALENDAR a. Finance Committee Minutes 09.22.20	Nevins	Inform/Action	
4. OUTPATIENT DIAGNOSTIC CENTER UPDATE	Mather/ Sarmiento	Inform	
5. AMENDMENT OF SVHF-SVHCD MEMORANDUM OF UNDERSTANDING	Pier/Jensen	Action	
6. SVH FOUNDATION LOAN	Jensen	Inform/Action	
7. BANK SIGNATURE AUTHORITY	Dungan	Action	
8. ADMINISTRATIVE REPORT NOVEMBER 2020	Mather	Inform	

9. FINANCIAL REPORT MONTH ENDED SEPTEMBER 30, 2020	Jensen	Inform
10. OPEN ENROLLMENT, UNITED HEALTHCARE	Jensen	Inform
11. IGT RECOUPS	Dungan	Inform
12. ADJOURN	Nevins	



### **SVHCD** FINANCE COMMITTEE MEETING

### **MINUTES**

TUESDAY, SEPTEMBER 22, 2019 Via Zoom Teleconference

Present			Staff	Pul	olic	
Sharon Nevins via Zoom Joshua Rymer via Zoom Peter Hohorst via Zoom Subhash Mishra, MD via Zoom	Art Grandy via Zo Bruce Flynn via Zo Susan Porth via Zo	oom	Kelly Mather, CEO via Zoom Ken Jensen, CFO, via Zoom Sarah Dungan, Controller, via Zoom		n Landy via Zoom ith Bjorndal via Zoom	
AGENDA ITEN	MI.		DISCUSSION		ACTIONS	FOLLOW-UP
MISSION & VISION STATEMENT The mission of SVHCD is to maintain restore the health of everyone in our	n, improve and					
1. CALL TO ORDER/ANNOUN	NCEMENTS	Nevins				
		Called to	o order at 5:01 pm			
2. PUBLIC COMMENT SECTION	ON	Nevins				
		None				
3. CONSENT CALENDAR		Nevins				
		The min	utes of 08.25.20 were reviewed.		<b>MOTION:</b> by Rymer to approve, 2 <sup>nd</sup> by Flynn. All in favor.	
4. OUTPATIENT DIAGNOSTIC UPDATE	C CENTER	Mather				
		complete MRI pro should b \$950,00	ther indicated the CT project should be the by the end of October. Permits to start the piect were received from OSHPD, so that the egin within the next two weeks. There is 0 contingency for the MRI project. Mr. and the line of credit would be brought dotted.	t s a		
5. ADMINISTRATIVE REPORT	Γ AUGUST 2020	Mather				
		Ms. Mat	her reported she has had talks with Carbo	on		

6. FINANCIAL REPORT MONTH ENDED JULY 31, 2020	Health about bringing a solution for urgent care to Sonoma. Ophthalmology, endoscopy, and pain management volumes have not come back up since COVID-19. COVID-19 patients have tapered off the last few weeks. She thanked Dr. Kidd for presenting a very informative community update on the COVID situation on September 10. There will be conversations in October regarding the UCSF affiliation. MarinHealth has a new CEO, and we are trying to work on North Bay physician strategies. Dr. Carroll's (UCSF) telemed clinic will start next week.  Jensen	
7. CADUTAL SDEMINING DI AM	Mr. Jensen reported that outpatient revenue was up substantially in August. He then reviewed the payer mix. The cash collection goal for August was \$3.2 million and the Hospital collected \$3 million. The year-to-date collection goal was \$5.4 million and the Hospital collected \$6.4 million. Days' cash on hand were 68.6, A/R days were 39, A/P was \$2.1 million, and A/P days were 31.6.  Total operating revenue was \$3.5 million on a budget of \$2.9 million. Salaries were over budget due to high acuity and higher outpatient volumes. Purchased services were over budget by \$49,000 due to COVID testing costs for July and August. The operating margin was (\$868,000) vs. a budget of (\$1,341,000). After accounting for non-operating revenue, expenses, and contributions, net income for the month was \$658,241 vs. budget of (\$541,662), and EBDA was (7.0%) vs. budgeted (25.4%). He briefly reviewed the cash forecast. The September financials will be back to the regular budget (without COVID reduction). Volume is still off in all areas, but gross revenue looks good at this time.	
7. CAPITAL SPENDING PLAN	Ms. Dungan presented the capital spending plan and stressed that it is not a budget. There are several	

8. REVIEW OF LABOR STATISTICS	items that may be funded by the Foundation. Ms. Mather added that a significant kitchen remodel is on the list during the next year or two. She also indicated that the Hospital will need to plan for an interim solution between the Paragon EHR and Epic, since Paragon is 10 years old.  Jensen	
	Mr. Jensen said the main reason for the difference in labor statistics this year compared to last year was the prior years had included Skilled Nursing. He planned to bring back a recommendation to the Committee to change how this is reported.	
9. THREE-YEAR FINANCIAL PROJECTION	Jensen	
	Mr. Jensen briefly reviewed the financial projection and the assumptions, indicating the project was to establish a basis for budget expectations and was somewhat conservative. He said there are no assumptions for additional CARES money or additional volume. The Hospital is projected to end up with 91 days of cash in 2022 and 95 days in 2023. He suggested refreshing the report each quarter for the Committee.	
10. FY 2020 AUDIT UPDATE	Jensen	
	The audit is complete and the management discussion is being written. There will be a presentation at the October meeting combined with the Audit Committee. There were no significant issues with the audit. Mr. Jensen mentioned for the Committee's consideration that this is the last year of the auditors' engagement.	
11. REVIEW CURRENT INSURANCE POLICIES	Jensen	
	Mr. Jensen reviewed the summary of insurance renewals and premiums. Property insurance increased due to equipment added. SVH now has a \$250,000 deductible for wildfire coverage. Last year's premiums totaled \$520,000, and this year totaled \$588,000. In response to a question about	Follow up on question by Flynn if coverage includes cyber ransom.

	looking at market rates for other carriers, Mr. Jensen indicated an advantage to using BETA is they come out to the Hospital and provide free education and guidance on best practices. He said he would find out how much work BETA did on the policies and perhaps add to the calendar next year looking at the market for other carriers.	
12. ADJOURN	Nevins	
	Meeting adjourned at 5:52 p.m.	

### Open Projects Under: Outpatient Diagnostic Center

Status / Issues	Figure 4 D. 1	ted Through 11/17	•			
5.00.00	Finances / Budget	Doord Ammuni				
Key  No Issue/Realized Risk, Likely Risk, Budget or Schedule at Risk	<u>Description</u>	Board Approved Budget	Committed	Spent to Date	<u>Exposure</u>	<u>Forecast</u>
	Project #0					
Project #0 - ODC: Study Scope Complete	ODC Preparation	\$ 655,689				\$ 655,689
	Master Facility Planning	\$ 127,812			•	\$ 127,812
Project #0 - Master Planning: Study Scope Complete	Decommissioning Study	\$ 125,622		•		\$ 125,622
After Several Master Facility Planning meetings,	Total	\$ 909,123	\$ 909,123	\$ 909,123	\$ -	\$ 909,123
the following was determined to be the best path forward:	Project #1					
Enhance diagnostic services to remain viable to population: replace aging CT, locate a 3T MRI inside the hospital, improve	CT, Waiting, Imaging Refurb	\$ 9,367,000		· · · · · · · · · · · · · · · · · · ·	-\$ -	\$ 8,171,009
revenue streams through Cardiology and Orthopedics on site.	CT Contingency	Included Above				
Provide more patient amenities, centralize scheduling, and upgrade technology to remain competitive.	IT/Other	Included Above		•		
Leverage UCSF affiliation to provide the framework needed to thrive in Sonoma.	Total	\$ 9,367,000	\$ 9,239,951	\$ 4,005,028	\$ 130,649	\$ 9,367,000
The Board and CEO to continue to dialogue about future steps to meet 2030 seismic requirements.	Project #2	å 220.000	d 24.4.64	d 200 722	d 44.054	Å 245.422
	Cardiology Equipment	\$ 330,000		•		
Project #0 - Decommissioning: Study Scope Complete	Cardiology Contingency	Included Above		•	•	
The study of the Central and East Wings to determine	Total	\$ 330,000	\$ 316,688	\$ 301,948	\$ 23,307	\$ 330,000
the feasibility of decommissioning these wings yielded the following:	Project #3	ć 0.354.600	ć 050.242	ć 744.270	ć 0.027.4FF	ć 0.027.4FF
Cost of scope required for decommissioning exceeds any benefit to the hospital.	MRI	\$ 9,354,699	•			
The scopes of work would include building a stand-by kitchen in the west wing, removal of the SNF from the east wing,	MRI Contingency	Included Above	•	\$ -	\$ 381,109	
having to relocate medical records to the West Wing, and building structural and fire separations between the West Wing	Add Alternate: Cardiology Rooms	Included Above	•	•	\$ 46,435	
and the Central Wing.	Total Project #4	\$ 9,354,699	\$ 1,002,778	\$ 744,370	\$ 9,354,699	\$ 9,354,699
Duningt #1 CT	UCSF Clinic	\$ 8,386	\$ 8,386	\$ 8,386	\$ -	\$ 8,386
Project #1 - CT Schedule impacted by ACD002 and the Shelter-in-Place (SIP) Orders issued by Bay Area Counties in response to the	Total					-,
pandemic. Resulted in CT Go Live sliding from 7/2020 to 9/2020.	3D Mammo	\$ 505,762		• • • • •		\$ 566,524
Schedule impacted by ACD005/6/10/12, ASI005/6, and Postponement of Crane Pick due to Med Surge patient admittance.	Campaign Expenses	\$ 303,702	\$ 464,269			\$ 464,269
Resulted in CT Go Live sliding from 9/2020 to 10/2020 and Imaging Wait Completion sliding from 8/2020 to 10/2020.	Other	\$ -			\$ -	\$ 404,203
resulted in C1 do live shaing from 5/2020 to 10/2020 and imaging wait completion shaing from 6/2020 to 10/2020.	Subtotal	<u> </u>			•	т
Schedule impacted by ACD009 and OSHPD field staff requirement to inspect the areas above ceiling despite being	Subtotal	Ç 20,474,303	7 12,307,710	Ç 0,555,0 <del>4</del> 0	J,300,033	7 21,000,000
unavailable for inspection during most of the month of October. Resulted in CT Go Live sliding from 10/2020 to 11/2020 and			Budget Notes			
CT Machine Delivery sliding from 10/19/2020 to 11/16/2020.	1.) 3-D Mammo equipment was purch	nased through a ser	•	e SVH Foundation: the	e cost reflects cons	ruction.
Schedule impacted by FLSO stop work notice due to temporary protective measures around an existing Fire Alarm Power	2.) Project #1 contingency to be exhau		p, ,			
Supply panel not being explicitly shown on the plans. Resulted in Imaging Wait Completion sliding from 10/2020 into	3.) Project #1 COVID related cost through 10/31/2020 amount to \$106,011. Additional costs are anticipated through year end.					
12/2020. Work to resume once Fire Alarm Power Supply is relocated. Relocation tracking for 11/2020.	4.) Project #2 Cardio uncommitted fur	<del>-</del>				•
Schedule impacted by additional seismic bracing per ACD015, detailing of Central & West Wing expansion, fire proofing for						
0 · · · · · · · · · · · · · · · · · · ·	13.1 Project #3 forecast iliciades drait r	viki Guaranteeu ivid	aximum Price overa	ges resulting from lac	king subcontractor	bid coverage and
utilities crossing expansion joint, and cutting of CMU wall reinforcements (post tension tendons remain unharmed). Resulted		viki Guaranteeu ivid	aximum Price overa	ges resulting from lac	king subcontractor	bid coverage and
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To: Finance Committee

Meeting Date: December 2, 2020

**Prepared by:** David Pier

Agenda Item Title: Amendment of SVHF-SVHCD Memorandum of Understanding

Below is suggested revised language to the SVHF-SVHCD Memorandum of Understanding to incorporate the Foundation using unrestricted funds to help defer/reduce the LOC interest expense:

### **Draft of the amendment to the MOU (new language in RED):**

### 1. Funding Cost of Foundation Operations

- A. Based on a budget approved by the Foundation Board, the Sonoma Valley Hospital will assist in funding an agreed upon portion of operating expenses of the Foundation.
  - Should the Foundation unrestricted reserve of funds fall below one year's total operational expenses, Sonoma Valley Hospital will help to fund Foundation operational expenses until such time as the Foundation resumes a one year total unrestricted reserve.



**To:** Finance Committee

Meeting Date: December 2, 2020

Prepared by: Ken Jensen, CFO

Agenda Item Title: SVH Foundation Loan

# PROPOSAL TO FUND ODC CASH FLOW TO REDUCE INTEREST COST RELATED TO THE CHARITABLE FOUNDATION LINE OF CREDIT

#### **BACKGROUND:**

On September 3, 2020, the SVH Board of Directors approved the restriction of \$1 million for the purpose of temporarily funding any cash flow shortfalls to cover the approved Outpatient Diagnostic Center costs resulting from timing shortfalls in the Foundation collection of committed funds. The Foundation had also obtained a line of credit (LOC) to additionally fund any shortfalls prior to the use of the restricted SVH funds. The LOC, if drawn upon, would cost the Foundation (eventually the ODC project) approximately \$85,000. After discussion between Foundation and Hospital staff it was agreed to propose using existing funds available before tapping into the LOC to avoid the interest cost. The LOC expires in August 2022 but it is expected to be renewed. The Foundation also has \$300,000 of unrestricted funds for use at their direction.

#### PROPOSAL TO AVOID APPROXIMATELY \$85,000 OF ODC INTEREST COST:

That the Foundation Board be encouraged to contribute \$300,000 of its unrestricted funds to SVH prior to using its LOC to fund potential ODC pledge shortfall timing. Upon the approval of the Foundation's commitment to release the \$300,000 to SVH, the SVH Board of Directors authorize the use the \$1 million of ODC restricted money to make a \$1 million interest-free loan to the Foundation to additionally commit these funds to potential ODC pledge shortfall timing prior to using the LOC. If the LOC is utilized, the \$1 million loan would be paid back to SVH after the Bank LOC has been paid down to zero. Total funding of \$1.3 million is to avoid approximately \$85,000 of interest cost. It is understood that the Foundation staff will be responsible for encouraging donors who have longer time horizons to shorten them, thus acquiring cash sooner to pay down the interest-free loan.



Healing Here at Home

**SVHCD Board of Directors** To:

From: **Kelly Mather** 10/29/20 Date:

Subject: **Administrative Report** 

### **Summary**

October has been a very tough month for the hospital with the cyber-attack on October 11<sup>th</sup>; we've mostly focused on recovering from this event. Operations have continued in downtime and the staff, physicians and patients have all been very compassionate during this difficult situation. A lot of work will be needed in the next month to address the backlog and become fully functional again. The positive news is that our systems will be safer and updated. There are no new trending numbers in this report due to the lack of ability to access systems.

### **Update from 2025 Strategic Plan:**

Strategic Priorities	Update
Create UCSF Health	The new affiliation agreement with UCSF for management services is up for
Outpatient Center	approval this month.
	Dr. Peter Carroll, world renowned Cancer specialist has begun his telecare
	service in Sonoma. Marketing is underway.
	The CT (Project 1) will be complete in 2020. The MRI (Project 3) construction is
	now underway. We hope to move Cardiology into the Outpatient Diagnostic
	Center area once the MRI project costs are clear, including the need for
	contingency dollars.
Exceed Community	Patient satisfaction remains high even under downtime procedures except for
Expectations especially in	the ability to see results.
Emergency Services	We have decided to just use the CMS tool for surgery satisfaction instead of
	having two different tools.
	We are looking at some telehealth options with Valley Emergency Physicians.
Become a 5 Star Hospital	The "Human Experience" action plan continues with great progress on
	recognition, rounding and staff communication.
	We are fundraising for a new bug zapping robot this year in the annual appeal.
	We have prioritized refurbishment of the ICU as our next big project to be
	funded by Sonoma Valley Hospital Foundation.
	We are considering moving to a new General Surgery approach with
	"Surgicalists" who are on for a full week instead of the daily changes to improve
	the continuity of care.
Provide Access to	We have made an offer to a Primary Care Physician to start next summer with
Excellent Physicians	the Prima Medical Group.
	We are working with MarinHealth (UCSF affiliate) directly on the
	Gastroenterology solution.
	We are looking at more telehealth and an urgent care solution to provide access
	to care and started discussions with Carbon Health.
	UCSF is looking at the possibility of doing surgeries in Sonoma.
Healthy Hospital	Health screenings were delayed this month due to the significant downtime
	event.
	The Incident Command Team continues to manage through the pandemic.

SEPTEMBER 2020			
			National
Patient Experience	Current Performance	FY 2020 Goal	Benchmark
Would Recommend Hospital	80%	> 70 percent	50th percentile
Inpatient Overall Satisfaction	84%	>70 percent	50 <sup>th</sup> percentile
Outpatient Services	4.82	4.5	3.8
Emergency Department	4.6	4.5	3.8
Quality & Safety	YTD Performance	FY 2020 Goal	Benchmark
Central Line Infection	0	<1	<.51
Catheter Infection	0	<1	<1.04
Surgery Site Infection – Colon	1	<1	N/A
Surgery Site Infection – Joint	0	<1.5%	N/A
MRSA Bacteremia	0	<.13	<.13
C. Difficile	1	3.5	2.7/10,000 pt days
Patient Safety Indicator	.76	<1	<1
Heart Failure Mortality Rate	11.7%	12%	12.9%
Pneumonia Mortality Rate	17.5%	20%	15.6%
Stroke Mortality Rate	15.1%	15%	13.8%
Sepsis Mortality Rate	7.3%	<18%	25%
30 Day All- Cause Readmissions	14.1%	< 15.3 %	< 15%
Serious Safety Events	0	0	0
Falls	2	< 2.3	2.3
Pressure Ulcers	4.5	<3.7	3.7
Injuries to Staff	2	< 10	17
Adverse Drug Events with Harm	0	0	0
Reportable HIPAA Privacy Events	0	0	0
Case Mix Index	1.5	1.4	1.3
Hospital Star Rating	4	4	3
Staff Satisfaction	Performance	FY 2020 Goal	Benchmark
Staff Pulse Survey	4.05 out of 5	>3.8	75%
Turnover	3.4%/20.4%	< 15%	< 20%
Financial Stability	YTD Performance	FY 2020 Goal	Benchmark
EBDA	-7%	>3%	3%
Paid FTE's	229	<235	235
Days Cash on Hand	68	>30	30
Days in Accounts Receivable	39	<45	50
Length of Stay	4.8	<4.0	4.03
Funds raised by SVHF	\$21.1 million	\$21 million	\$1 million
Strategic Growth	YTD/Projected	FY 2020 Goal	FY 2020
Inpatient Discharges	140/840	900	862
Outpatient Visits	7908/47,448	50,000	47,802
Emergency Visits	1458/8748	10,000	9784
Surgeries + Special Procedures	229/1374	2000	2226
Community Benefit Hours	100.5/603	800	1332

Note: Colors demonstrate comparison to National Benchmark



## TRENDED MONTHLY RESULTS

MEASUREMENT	Goal FY 2021	Jul 2020	Aug 2020	Sep 2020	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun 2020
FY YTD Turnover	<15%	2.1	3.4		3.9	4.8	5.6	5.6	6	7.3	7.3	8.2	8.2
Leave of Absences	<12	6	8		11	15	16	13	9	11	13	13	9
EBDA	>3%	-8	-7		3	.4	4.5	16.1	10.5	25.7	-13.9	253	-8.9
Operating Revenue	>3.5m	3.58	3.52		3.8	3.7	4.0	5.4	4.1	8.3	2.8	1.3	3.4
Expense Management	<4.5m	4.4	4.3		4.3	4.2	4.4	5.1	4.4	6.8	3.7	3.8	4.5
Net Income	>50k	418	658		-76	101	180	873	307	2351	-297	3600	-565
Days Cash on Hand	>30	73	68.6		22.5	16.9	17.9	20.4	15.7	15.6	43.1	87.1	81
Receivable Days	<50	40	39		46.2	44	44	38	42.5	36.9	35.5	44	49
Accounts Payable Days	>50	35	31.6		45	43	43	42	42.2	53.4	41.9	35.2	40.7
Accounts Payable	<\$3m	2.3	2.1		3.1	2.9	2.9	2.9	3.0	3.7	2.9	2.4	2.8
Total Paid FTE's	<235	230	229		233	230	230	230	231	236	190	205	225
Inpatient Discharges	>80	75	65		90	90	87	79	86	63	39	44	65
Patient Days	>300	324	314		351	319	336	321	286	218	156	179	238
Observation Days	<20	20	21		21	18	29	12	16	16	13	9	16
Average Daily Census	>10	10.5	10.1		11.3	10.6	10.8	10.4	9.9	7	5.2	5.8	7.9
Outpatient Revenue	>\$15m	16.1	14.9		16.1	15.9	16.3	17.3	16.3	12.3	7.1	10.5	14.6
Surgeries	>150	115	114		187	193	152	150	145	80	17	34	116
Special Procedures	>75	37	34		74	72	57	58	79	43	1	8	46
Emergency Visits	>900	735	723		973	880	984	953	972	745	529	645	695
MRI	>120	93	84		147	145	159	138	146	70	39	68	116
Cardiology (Echos)	>65	63	71		107	46	85	83	68	52	35	52	70
Laboratory	>11	12.6	12.1		11.0	11.3	11.3	11.6	10.9	8.7	5.5	8.5	11.1
Radiology	>900	883	806		1035	888	1033	1113	934	684	420	572	797
Rehab	>2000	2206	1664		2010	2207	2181	2422	2119	1626	566	1182	1984
СТ	>350	382	426		406	356	433	429	388	335	263	367	401
Mammography	>200	213	179		250	219	216	172	243	243	15	87	228
Ultrasound	>250	228	253		244	255	251	234	238	198	110	163	272
Occupational Health	>550	580	426		753	535	660	517	572	544	392	380	462
Wound Care	>275	191	154		226	237	294	252	233	201	140	112	164



To: SVH Finance Committee

From: Ken Jensen, CFO
Date: December 2, 2020

Subject: Financial Report for the Month Ending September 30, 2020

For the month of September the hospital's actual operating margin of (\$1,153,145) was (\$355,004) unfavorable to the budgeted operating margin of (\$798,141). After accounting for all other activity; the net loss for September was (\$576,326) vs. the budgeted net income of \$2,047 with a monthly EBDA of (18.0%) vs. a budgeted (5.8%).

Please note that due to the 10/11/2020 cyber-attack all of September's month-end closing schedules and draft financial statements were lost and we have not had access to the IDEA budget drive. Accounting was able to recreate most of September's financials except the net revenue schedule and the variance analysis schedule.

Gross patient revenue for September was \$19,703,413, (\$1,429,345) under budget. Inpatient gross revenue was under budget by (\$1,204,809). Inpatient days were under budget by (80) days and inpatient surgeries were under budget by (4) cases. Outpatient gross revenue was under budget by (\$169,082). Outpatient visits were under budgeted expectations by (214) visits, outpatient surgeries were under budget by (26) cases, and special procedures were under budget by (13) cases. The Emergency Room gross revenue was under budget by (\$55,454) with ER visits under budgeted expectations by (206) visits.

**Deductions from revenue** were favorable to budgeted expectations by \$1,011,662 primarily due to the decreased inpatient volumes.

After accounting for all other operating revenue, the **total operating revenue** was unfavorable to budgeted expectations by (\$432,625).

**Operating Expenses** of \$4,349,385 were favorable to budget by \$77,621. Salaries and wages and agency fees were under budget by \$101,788 due to flexing inpatient clinical staff due to lower than budgeted volumes and employee benefits were under budget by \$41,182. Supplies were over budget by (\$34,588). Purchased services were over budget by (\$58,259) primarily due to the unbudgeted invoice for the CEO recruitment firm.

After accounting for all income and expenses, but not including Restricted Contributions and GO bond activity, the net loss for September was (\$834,345) vs. a budgeted net loss of (\$478,162). The hospital received \$71,985 in donations from the Sonoma Valley Hospital Foundation for the Outpatient Diagnostic Center costs. The total net loss for September after all activity was (\$576,326) vs. a budgeted net income of \$2,047.

EBDA for the month of September was (18.0%) vs. the budgeted (5.8%).

#### Patient Volumes – September

	ACTUAL	BUDGET	VARIANCE	PRIOR YEAR
Acute Discharges	60	79	-19	71
Acute Patient Days	214	294	-80	312
Observation Days	32	0	32	17
OP Gross Revenue	\$14,581	\$14,805	(\$224)	\$16,433
Surgical Cases	115	145	-30	143

### **Cash Activity for September:**

For the month of September the cash collection goal was \$3,323,750 and the Hospital collected \$3,062,755 or under the goal by (\$260,995). The year-to-date cash collection goal was \$8,581,010 and the Hospital has collected \$9,266,272 or over goal by \$685,262.

	CURRENT MONTH	PRIOR MONTH	VARIANCE	PRIOR YEAR
Days of Cash on Hand – Avg.	63.0	68.6	-5.6	28.0
Accounts Receivable Days	38.9	39.0	-0.1	43.8
Accounts Payable	\$2,849,681	\$2,155,418	\$694,263	\$3,415,072
Accounts Payable Days	40.8	31.6	9.2	41.9

#### **ATTACHMENTS:**

- -Attachment A is the Payer Mix Analysis which includes the projected collection percentage by payer. **Not included in September's financial package.**
- -Attachment B is the Operating Indicators Report
- -Attachment C is the Balance Sheet
- -Attachment D (two pages) is the Statement of Revenue and Expense. The first page breaks out the hospital operations and page two includes all other activity.
- --Attachment E is the Variance Analysis Not included in September's financial package
- --Attachment F is the Cash Projection

# SONOMA VALLEY HOSPITAL OPERATING INDICATORS

### For the Period Ended September 30, 2020

_	CU	RRENT MO	NTH			YTD		
	Actual <u>09/30/20</u>	Budget 09/30/20	Favorable (Unfavorable) <u>Variance</u>	Inpatient Utilization	Actual <u>09/30/20</u>	Budget 09/30/20	Favorable (Unfavorable) <u>Variance</u>	Prior Year <u>09/30/19</u>
				Discharges				
1	46	62	(16)	Med/Surg	161	157	4	183
2	14	17	(3)	ICU	39	41	(2)	36
3	60	79	(19)	Total Discharges	200	198	2	219
				Patient Days:				
4	140	213	(73)	Med/Surg	568	537	31	620
5	74	81	(7)	ICU	284	204	80	201
6	214	294	(80)	Total Patient Days	852	741	111	821
7	32	-	32	Observation days	73	-	73	47
				Average Length of Stay:				
8	3.0	3.4	(0.4)	Med/Surg	3.5	3.4	0.1	3.4
9	5.3	4.8	0.5	ICU	7.3	5.0	2.3	5.6
10	3.6	3.7	(0.2)	Avg. Length of Stay	4.3	3.7	0.5	3.7
				Average Daily Census:				
11	4.7	7.1	(2.4)	Med/Surg	1.6	1.5	0.1	1.7
12	2.5	2.7	(0.2)	ICU	0.8	0.6	0.2	0.5
13	7.1	9.8	(2.7)	Avg. Daily Census	2.3	2.0	0.3	2.2
				Other Utilization Statistics				
				<b>Emergency Room Statistics</b>				
14	653	859	(206)	Total ER Visits	2,111	2,255	(144)	2,654
			(24.1)	Outpatient Statistics:	40.407	44.050	450	12.250
15	4,217	4,431	(214)	Total Outpatients Visits	12,125	11,953	172	13,278
16	19	23	(4)	IP Surgeries	54	59	(5)	71
17	96 57	122	(26)	OP Surgeries	290	322	(32)	388
18 19	231	70 263	(13) (32)	Special Procedures Adjusted Discharges	128 704	184 681	(56) 23	240 872
20	822	981	(158)	Adjusted Discharges  Adjusted Patient Days	2,976	2,552	424	3,264
21	27.4	32.7	(5.3)	Adj. Avg. Daily Census	8.1	7.0	1.2	8.9
22	1.5500	1.4000	0.150	Case Mix Index -Medicare	1.5762	1.4000	0.176	1.3581
23	1.4820	1.4000	0.082	Case Mix Index - All payers	1.5363	1.4000	0.136	1.4589
				Labor Statistics				
24	193	205	12	FTE's - Worked	205	204	(0.7)	206
25	218	228	10	FTE's - Paid	226	227	1.5	229
26	46.83	47.46	0.63	Average Hourly Rate	11.77	11.47	(0.30)	11.14
27	7.94	6.98	(0.96)	FTE / Adj. Pat Day	27.74	32.55	4.82	25.64
28	45.2	39.8	(5.5)	Manhours / Adj. Pat Day	158.1	185.5	27.4	146.1
29	161.4	148.4	(13.0)	Manhours / Adj. Discharge	668.2	695.1	26.9	547.3
30	22.3%	22.7%	0.4%	Benefits % of Salaries	21.4%	23.2%	1.8%	23.4%
				Non-Labor Statistics				
31	18.6%	15.4%		Supply Expense % Net Revenue	16.5%	16.5%	0.0%	13.4%
32	2,525	2,084	(441)	Supply Exp. / Adj. Discharge	2,348	2,240	(108)	1,676
33	19,255	17,193	(2,062)	Total Expense / Adj. Discharge	19,106	19,500	394	14,878
24	(2.0			Other Indicators				
34 35	63.0	50.0	(11.1)	Days Cash - Operating Funds Days in Net AR	20.6	50.0	(10.4)	42.9
36	38.9 92%	50.0	(11.1)	Collections % of Net Revenue	39.6 108%	30.0	(10.4)	42.9 95.1%
37	40.8	55.0	(14.2)	Days in Accounts Payable	40.8	55.0	(14.2)	43.9
20	15.00/	1 < 000	0.007	0/ Not reviews to C:	15.007	16.004	1.00/	17.00/
38 39	15.9% 17.4%	16.8%	-0.9%	% Net revenue to Gross revenue % Net AR to Gross AR	15.9% 17.4%	16.8%	-1.0%	16.9% 17.4%

## ATTACHMENT C

### Sonoma Valley Health Care District Balance Sheet As of September 30, 2020

		<u>C</u> 1	urrent Month	Ionth Prior M			Prior Year	
	Assets							
	Current Assets:							
1	Cash	\$	2,250,201	\$	1,966,728	\$	2,421,736	
2	Cash - Money Market		6,237,010		7,236,714		1,034,199	
3	Net Patient Receivables		5,236,334		5,255,746		6,599,234	
4	Allow Uncollect Accts		(1,008,759)		(978,181)		(1,358,265)	
5	Net A/R		4,227,575		4,277,565		5,240,969	
6	Other Accts/Notes Rec		76,928		6,953		254,152	
7	Parcel Tax Receivable		3,800,000		3,800,000		3,800,000	
8	GO Bond Tax Receivable		3,168,950		3,168,950		2,953,183	
9	3rd Party Receivables, Net		(53,941)		334,672		1,260,665	
10	Inventory		858,424		844,274		885,848	
11	Prepaid Expenses		763,971		831,582		764,647	
12	Total Current Assets	\$	21,329,118	\$	22,467,438	\$	18,615,399	
13	Property, Plant & Equip, Net	\$	50,401,367	\$	50,564,150	\$	49,156,899	
14	Trustee Funds - GO Bonds		3,353,793		5,668,992		2,951,154	
15	Restricted Funds - Board Approved		1,000,000		-		-	
16	Total Assets	\$	76,084,278	\$	78,700,580	\$	70,723,452	
	<b>Liabilities &amp; Fund Balances</b> Current Liabilities:							
17	Accounts Payable	\$	2 940 694	\$	2 155 419	\$	2 700 027	
18	Accounts rayable Accrued Compensation	Φ	2,849,681	Φ	2,155,418	Φ	2,780,037	
	•		3,767,521		3,571,782		3,119,053	
19	Interest Payable - GO Bonds		179,449		662,302		190,846	
20	Accrued Expenses Advances From 3rd Parties		1,422,137		1,525,926		1,501,035	
21	Deferred Parcel Tax Revenue		2 0 40 007		2.466.654		178,436	
22	Deferred GO Bond Tax Revenue		2,849,987		3,166,654		2,849,991	
23	Current Maturities-LTD		2,481,890		2,757,655		2,328,593	
24			309,121		309,412		473,750	
25	Line of Credit - Union Bank		5,473,734		5,473,734		5,473,734	
26	Other Liabilities Total Company Liabilities	ф.	121,966	φ	121,966	Φ.	626,386	
27	Total Current Liabilities	\$	19,455,486	\$	19,744,849	\$	19,521,861	
28	Long Term Debt, net current portion	\$	26,811,823	\$	28,562,436	\$	28,824,444	
29	Fund Balances:							
30	Unrestricted	\$	18,690,817	\$	19,339,128	\$	15,000,291	
31	Restricted	٠	11,126,152		11,054,167		7,376,856	
32	Total Fund Balances	\$	29,816,969	\$	30,393,295	\$	22,377,147	
33	Total Liabilities & Fund Balances	\$	76,084,278	\$	78,700,580	\$	70,723,452	
			•		-			

#### Sonoma Valley Health Care District Statement of Revenue and Expenses Comparative Results For the Period Ended September 30, 2020

ATTACHMENT D

			Month	1					Year-To- D	ate			YTD
		This \	Year	Variar	nce			This Ye	ar	Varian	ce		
		Actual		\$	%			Actual	Budget	\$	%		Prior Year
						Volume Information							
1		61	79	(18)	-23%	Acute Discharges		201	198	3	2%		219
2		214	294	(80)	-27%	Patient Days		852	741	111	15%		821
3		32	-	32	0%	Observation Days		73	-	73	*		47
4		14,581	14,805	(224)	-2%	Gross O/P Revenue (000's)		45,090	39,064	6,026	15%	\$	48,215
						Financial Results							
						Gross Patient Revenue							
5	\$	5,122,559		(1,204,809)	-19%	Inpatient	\$	17,962,073 \$	15,944,562	2,017,511	13%	\$	16,213,890
6		8,515,069	8,684,151	(169,082)	-2%	Outpatient		26,393,813	22,941,559	3,452,254	15%		27,966,415
7	_	6,065,785	6,121,239	(55,454)	-1%	Emergency	_	18,696,345	16,122,725	2,573,620	16%	_	20,373,561
8	\$	19,703,413	\$ 21,132,758	(1,429,345)	-7%	Total Gross Patient Revenue	\$	63,052,231 \$	55,008,846	8,043,385	15%	\$	64,553,866
						<b>Deductions from Revenue</b>							
9		(16,413,312)	(17,371,866)	958,554	6%	Contractual Discounts	\$	(52,606,138) \$	(45,123,192)	(7,482,946)	-17%	\$	(53,006,785)
10		(160,000)	(200,000)	40,000	20%	Bad Debt		(410,000)	(600,000)	190,000	32%		(650,000)
11		-	(13,108)	13,108	100%	Charity Care Provision		(33,000)	(39,324)	6,324	16%		(27,800)
12		-	-	-	*	Prior Period Adj/Government Program Revenue		=	-	-	*		-
13	\$	(16,573,312)	\$ (17,584,974)	1,011,662	-6%	Total Deductions from Revenue	\$	(53,049,138) \$	(45,762,516)	(7,286,622)	16%	\$	(53,684,585)
14	\$	3,130,101	\$ 3,547,784	(417,683)	-12%	Net Patient Service Revenue	\$	10,003,093 \$	9,246,330	756,763	8%	\$	10,869,281
15	\$	66,139	\$ 81,081	(14,942)	-18%	Other Op Rev & Electronic Health Records	\$	294,083 \$	243,243	50,840	21%	\$	169,038
16	\$	3,196,240	\$ 3,628,865	(432,625)	-12%	Total Operating Revenue	\$	10,297,176 \$	9,489,573 \$	807,603	9%	\$	11,038,319
						Operating Expenses							
17	\$	1,742,223	\$ 1,850,011	107,788	6%	Salary and Wages and Agency Fees	\$	5,535,271 \$	5,430,038	(105,233)	-2%	\$	5,312,332
18		628,042	\$ 669,224	41,182	6%	Employee Benefits		1,916,098	1,989,867	73,769	4%		1,963,667
19	\$	2,370,265	\$ 2,519,235	148,970	6%	Total People Cost	\$	7,451,369 \$	7,419,905	(31,464)	0%	\$	7,275,999
20	\$	416,352	\$ 416,281	(71)	0%	Med and Prof Fees (excld Agency)	\$	1,231,310 \$	1,256,665	25,355	2%	\$	1,291,957
21		582,200	547,612	(34,588)	-6%	Supplies		1,652,653	1,525,582	(127,071)	-8%		1,460,626
22		453,259	395,000	(58,259)	-15%	Purchased Services		1,259,951	1,163,000	(96,951)	-8%		984,987
23		257,657	266,953	9,296	3%	Depreciation		773,526	800,859	27,333	3%		740,092
24		102,459	111,767	9,308	8%	Utilities		324,766	331,252	6,486	2%		330,279
25		43,196	42,599	(597)	-1%	Insurance		133,398	127,797	(5,601)	-4%		118,042
26		16,952	23,821	6,869	29%	Interest		57,219	71,463	14,244	20%		115,211
27		107,045	103,738	(3,307)	-3%	Other		290,990	311,048	20,058	6%		317,471
28		-	<u>.                                      </u>	=	*	Matching Fees (Government Programs)		0	-	-	*		0
29	\$	4,349,385	\$ 4,427,006	77,621	2%	Operating expenses	\$	13,175,182 \$	13,007,571	(167,611)	-1%	\$	12,634,664
30	\$	(1,153,145)	\$ (798,141) \$	(355,004)	-44%	Operating Margin	\$	(2,878,006) \$	(3,517,998)	639,992	18%	\$	(1,596,345)

#### Sonoma Valley Health Care District Statement of Revenue and Expenses Comparative Results For the Period Ended September 30, 2020

ATTACHMENT D

			Month	ı						YTD		
		This Year		Variar	nce	<del>-</del>	This Yea	ır	Varian	ce		
	Actual \$ %		%	•	 Actual	Budget	\$	%	Prior Year			
						Non Operating Rev and Expense						
31	\$	2,133 \$	3,312	(1,179)	-36%	Miscellaneous Revenue/(Expenses)	\$ 44,416 \$	9,128	35,288	*	\$	1,992,145
32		-	-	-	0%	Donations	-	-	-	0%		1,214
33		0	0	-	*	Physician Practice Support-Prima	0	0	-	*		(40,248)
34		316,667	316,667	-	0%	Parcel Tax Assessment Rev	950,001	950,001	-	0%		950,001
35		0	0	-	0%	Extraordinary Items	0	0	-	0%		(1,628)
36	\$	318,800 \$	319,979	(1,179)	0%	Total Non-Operating Rev/Exp	\$ 994,417 \$	959,129	35,288	4%	\$	2,901,484
37	\$	(834,345) \$	(478,162)	(356,183)	74%	Net Income / (Loss) prior to Restricted Contributions	\$ (1,883,589) \$	(2,558,869)	675,280	-26%	\$	1,305,139
38	\$	- \$	-	-	0%	Capital Campaign Contribution	\$ - \$	-	-	0%	\$	-
39	\$	71,985 \$	294,175	(222,190)	0%	Restricted Foundation Contributions	\$ 1,831,219 \$	882,525	948,694	100%	\$	508,154
40	\$	(762,360) \$	(183,987)	(578,373)	314%	Net Income / (Loss) w/ Restricted Contributions	\$ (52,370) \$	(1,676,344)	1,623,974	-97%	\$	1,813,293
41		186,034	186,034	-	0%	GO Bond Activity, Net	552,402	552,402	-	0%		484,566
42	\$	(576,326) \$	2,047	(578,373)	-28255%	Net Income/(Loss) w GO Bond Activity	\$ 500,032 \$	(1,123,942)	1,623,974	-144%	\$	2,297,859
	\$	(576,688) \$ -18.0%	(211,209) -5.8%	(365,479)		EBDA - Not including Restricted Contributions	\$ (1,110,063) \$ -10.8%	(1,758,010) -18.5%	647,947		\$	2,045,231 18.5%

* Operating	Margin	without	Depreciation	expense:

\$ (1,153,145) \$	(798,141) \$	(355,004)	-44%	Operating Margin	\$ (2,878,006) \$	(3,517,998) \$	639,992	18%
257,657	266,953	9,296	3%	Add back Depreciation	773,526	800,859	27,333	3%
\$ (895,488) \$	(531,188) \$	(345,708)	-69%	Operating Margin without Depreciation expense	\$ (2,104,480) \$	(2,717,139) \$	667,325	23%

#### Sonoma Valley Hospital Cash Forecast FY 2021

		Actual July	Actual Aug	Actual Sept	Forecast Oct	Forecast Nov	Forecast Dec	Forecast Jan	Forecast Feb	Forecast Mar	Forecast Apr	Forecast May	Forecast Jun	TOTAL
	Hospital Operating Sources	-		•							-	-		
1	Patient Payments Collected	3,655,695	3,057,733	3,407,984	2,597,569	875,178	1,260,000	4,831,335	4,888,730	4,359,205	3,979,608	4,089,394	4,011,761	41,014,192
2	3	38,268	137,152	105,236	81,081	81,081	81,081	81,081	81,081	81,081	81,081	81,081	81,081	1,010,385
3	p	73,172	15,194	22,125	23,796	23,796	23,796	23,796	23,796	23,796	23,796	23,796	23,796	324,655
4	Unrestricted Contributions Line of Credit	-	3,306	653										3,959
3	Sub-Total Hospital Sources	3,767,135	3,213,385	3,535,999	2,702,446	980,055	1,364,877	4,936,212	4,993,607	4,464,082	4,084,485	4,194,271	4,116,638	42,353,192
		0,707,100	0,210,000	0,000,000	2,102,440	000,000	1,004,011	4,000,212	4,000,001	4,404,002	4,004,400	4,104,271	4,110,000	42,000,102
	Hospital Uses of Cash													
6	Operating Expenses	5,534,264	3,523,571	3,598,086	3,340,682	3,276,632	4,283,621	4,403,115	4,722,842	4,539,772	4,443,227	4,622,890	4,370,188	50,658,890
7	Add Capital Lease Payments	7,854	88,349	7,904										104,107
8	Additional Liabilities/LOC		-											-
9		784,429	998,868	96,188	1,142,620	294,175	294,175	294,175	294,175	294,175	294,175	294,175	294,175	5,375,505
	Total Hospital Uses	6,326,547	4,610,788	3,702,178	4,483,302	3,570,807	4,577,796	4,697,290	5,017,017	4,833,947	4,737,402	4,917,065	4,664,363	56,138,501
	Net Hospital Sources/Uses of Cash	(2,559,412)	(1,397,403)	(166,179)	(1,780,856)	(2,590,752)	(3,212,919)	238,922	(23,410)	(369,865)	(652,917)	(722,794)	(547,725)	(13,785,310)
	Non-Hospital Sources													
10	•	1,000,000	1,000,000			3,000,000	2,000,000					(6,000,000)		1,000,000
11	Restricted Capital Donations	784,428	973,350	71,332	294,175	1,142,620	294,175	294,175	294,175	294,175	294,175	294,175	294,175	5,325,130
12	Parcel Tax Revenue	86,141					2,100,000				1,600,000			3,786,141
13	Other Payments - South Lot/Ins. Claims/HHS	340,068	49,150											389,218
14	Other:													-
15				108,320		(129,950)				1,984,768		4,470,424	120,000	6,553,562
16									250,000					250,000
17	<del>-</del>		14,229	270,000			624,542							908,771
	Sub-Total Non-Hospital Sources	2,210,637	2,036,729	449,652	294,175	4,012,670	5,018,717	294,175	544,175	2,278,943	1,894,175	(1,235,401)	414,175	18,212,822
	Non-Hospital Uses of Cash													
18	Matching Fees		142,041		312,271		620,237			1,900,000				2,974,549
	Sub-Total Non-Hospital Uses of Cash	-	142,041	-	312,271	-	620,237	-	-	1,900,000	-	-	-	2,974,549
	Not Non Hoorital Common files of Cook	0.040.007	4 004 000	449,652	(40.000)	4 040 670	4 200 400	294,175	544,175	378,943	4 004 475	(4.005.404)	414,175	15,238,273
	Net Non-Hospital Sources/Uses of Cash	2,210,637	1,894,688	449,652	(18,096)	4,012,670	4,398,480	294,175	544,175	378,943	1,894,175	(1,235,401)	414,175	15,238,273
	_													
	Net Sources/Uses	(348,775)	497,285	283,473	(1,798,952)	1,421,918	1,185,561	533,097	520,765	9,078	1,241,258	(1,958,195)	(133,550)	
	Operating Cash at beginning of period	1,818,218	1,469,443	1,966,728	2,250,201	451,249	1,873,167	3,058,728	3,591,825	4,112,590	4,121,668	5,362,926	3,404,731	
		1,010,210	1,100,110	1,000,720	2,200,201	101,210	1,010,101	0,000,120	0,001,020	1,112,000	1,121,000	0,002,020	0,101,101	
	Operating Cash at End of Period	1,469,443	1,966,728	2,250,201	451,249	1,873,167	3,058,728	3,591,825	4,112,590	4,121,668	5,362,926	3,404,731	3,271,181	
	Money Market Account Balance - Unrestricted	8,236,372	7,236,714	6,237,010	6,237,308	3,237,308	1,237,308	1,237,308	1,237,308	1,237,308	1,237,308	7,237,308	7,237,308	
	Total Cash at End of Period	9,705,815	9,203,442	8,487,211	6,688,557	5,110,475	4,296,036	4,829,133	5,349,898	5,358,976	6,600,234	10,642,039	10,508,489	
	Average Days of Cash on Hand	73.00	68.60	63.00	48.54	37.09	31.18	35.05	38.83	38.89	47.90	77.23	76.27	

NDPH IGT Program Payment Finalization and Reconciliation						
Overpaid Traditional Population Amount for SFY 2015/16	(33,807)					
Overpaid Traditional Population Amount for SFY 2017/18	(105,531)					
Overpaid Traditional Population Amount for SFY 2018/19	(163,278)					
Plus - ACA Population Payment Amount for SFY 2015/16 Q3 & Q4	22,057					
Plus - Administration Fee Refund for SFY 2015/16	3,344					
Plus - Administration Fee Refund for SFY 2017/18	10,269					
Plus - Administration Fee Refund for SFY 2018/19	15,452					
Total NDPH Program recoupment	(251,494)					

### **DHCS - CA Recoupment Schedule:**

2015/16 NDPH IGT	8.470	Due 11/14/2020 - Paid
2017/18 & 2018/19 NDPH IGT	•	Due 11/29/2020 - Installment #1 - Paid
2017/18 & 2018/19 NDPH IGT	,	Due TBD - Installment #2
2017/18 & 2018/19 NDPH IGT	,	Due TBD - Installment #3
Total Recoupments	(251,494)	•
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