

SVHCD QUALITY COMMITTEE

AGENDA WEDNESDAY, JULY 26, 2023

5:00 p.m. Regular Session

TO BE HELD VIA ZOOM VIDEOCONFERENCE

To Participate Via Zoom Videoconferencing use the link below: <u>https://sonomavalleyhospital-</u> <u>org.zoom.us/j/91601200156?pwd=cXYzdUs2MEZnS2xHVUJyL</u> <u>3phWWdGQT09</u>.

> and Enter the Meeting ID: 916 0120 0156 Passcode: 891667

To Participate via Telephone only, dial: 1-669-900-9128 or 1-669-219-2599

AGENDA ITEM	RECOMM	ENDATION
In compliance with the Americans with Disabilities Act, if you require special accommodations to attend a District meeting, please contact the District Clerk, Monique Crayton, at <u>mcrayton@sonomavalleyhospital.org</u> or 707.935.5005 at least 48 hours prior to the meeting.		
MISSION STATEMENT <i>The mission of the SVHCD is to maintain, improve, and restore the health of everyone in our community.</i>		
1. CALL TO ORDER/ANNOUNCEMENTS	Kornblatt Idell	
2. PUBLIC COMMENT SECTION At this time, members of the public may comment on any item not appearing on the agenda. It is recommended that you keep your comments to three minutes or less. Under State Law, matters presented under this item cannot be discussed or acted upon by the Committee at this time. For items appearing on the agenda, the public will be invited to make comments at the time the item comes up for Committee consideration.	Kornblatt Idell	
 3. CONSENT CALENDAR Minutes 06.28.23 	Kornblatt Idell	Action
4. LAB QA/PI	Kuwahara	Inform
5. QUALITY INDICATOR PERFORMANCE AND PLAN	Cooper	Inform
6. PATIENT CARE SERVICES DASHBOARD 2 ND QUARTER	Winkler	Inform
7. POLICIES AND PROCEDURES	Cooper	Inform
 8. CLOSED SESSION: a. Calif. Health & Safety Code §32155: Medical Staff Credentialing & Peer Review Report 	Kornblatt Idell	Action
9. ADJOURN	Kornblatt Idell	



SONOMA VALLEY HEALTH CARE DISTRICT QUALITY COMMITTEE

June 28, 2023, 5:00 PM

MINUTES

Via Zoom Teleconference

Members Present – Via	Members Present cont.	Excused	Public/Staff – Via Zoom
Zoom			
Susan Kornblatt Idell	Ingrid Sheets, EdD, MS,		Jessica Winkler, DNP, RN, NEA-BC,
Carol Snyder	RN		CCRN-K, CNO
Carl Speizer, MD	Judith Bjorndal, MD		Kylie Cooper, RN, BSN, CPHQ,
Kathy Beebe, RN PhD	-		MBA, Quality and Risk Mgmt.
Michael Mainardi, MD			John Hennelly, CEO
Howard Eisenstark, MD			Sujatha Sankaran, MD

AGENDA ITEM	DISCUSSION	ACTION
1. CALL TO ORDER/ANNOUNCEMENTS	Kornblatt Idell	
	Meeting called to order at 5:02 p.m.	
2. PUBLIC COMMENT	Kornblatt Idell	
	None	
3. CONSENT CALENDAR	Kornblatt Idell	ACTION
• QC Minutes 05.24.23	Minutes of the 05.24.23 meeting were approved as presented.	MOTION: by Eisenstark to approve, 2 nd by Sheets. All in favor.

4. ED QA/PI	Winkler	INFORM
	Ms. Winkler stated that with the recent departure of the ER Director, and upcoming arrival of the Napa Valley Emergency Medicine Physician Group in August, she is requesting to postpone the ED QA/PI presentation until the revamped Emergency Department is up and running. Additionally, since ED QAPI is typically reported monthly as those metrics are routinely tracked, and with the arrival of the new ED group and recent findings of the CIHQ survey, the current ED QAPI reporting also will be revamped to include new projects. Reporting specific metrics around sepsis and stroke will continue to be done. Additionally, a huge educational piece and several new implementations will be added to the ED QA/PI report going forward.	
5. QUALITY INDICATOR PERFORMANCE PLAN	Cooper	INFORM
	Ms. Cooper shared the quality indicator performance for the month of May 2023. It was noted that Adverse Events Reporting, Blood Products, and Significant Medication Errors were added as new slides and will be reported on in the monthly quarterly indicator performance plan. Ms. Cooper then went on to provide an update on her recent meeting with a skilled nursing facility to discuss ways to improve readmission rates. Providing more robust information in nursing reports was a major area of improvement noted in the meeting outcome.	
6. POLICIES AND PROCEDURES	Cooper	INFORM
	Summaries of changes were reviewed for the following policies:Authorized Access to Medication Storage Areas Carbohydrate Consistent Diet NU8340-176 NEW Code Blue-Broselow Carts and Emergency Medications Competency Assessment	

Constant - fail it Island Discours Daise D'
Creutzfeldt-Jakob Disease Human Prion Disease
Critical Value Reporting 7500-12
Diet Manual Policy
Drug-Nutrient Interactions
Dry Storage
Emergency Release of Blood Products
Food Nutrition Disaster Plan 8340-109
Food Preparation and Service
Food Safety, Hand washing, and Sanitation Standards
Laboratory Fax 7500-26
Laboratory Specific Disaster Plan 7500-28
Manual Entry Review 7500-30
Menu Analysis
Menu Identification, Tray Service, and Preparation
Method Validation of Analytical Procedures 7500-32
Mission Statement
Mops, Proper Use of
Nutritional Assessment Practice Guidelines Pediatric
Nutritional Assessment Practice Guidelines Adult
Geriatric
Nutritional Plan of Care
Nutritional Risk Levels
Outpatient Service Laboratory 7500-40
Pathology Specimen Handling
Patient Education
Personnel Inservice and Continuing Education
Personnel Orientation
Personnel Staff Competencies
Personnel Staff Performance
Policy or Procedure Changes 7500-46
Portion Control
Pre-Operative Laboratory Testing 7500-48
Priority Lab Work 7500-50
Production Sheets
Proficiency Testing 7500-52
QAPI Program Policies and Procedures

Refrigerator Freezer Storage 8340-174Release of Information 7500-60Requests for Laboratory Tests 7500-62Responsibilities of the DietitianResults Reporting 7500-64Retention of Clinical Laboratory Records 7500-66Retention of Clinical Laboratory Specimens 7500-68Retention of Pathology Records 7500-70Retention of Records Cease of Operation 7500-72Review of Patient Results and Quality Control 7500-74SchedulingScope of ServiceSelf-Referral Testing 7500-78Special Functions Catering RequestsSpecimen Rejection 7500-86Specimens Collected at Outside Sites 7500-88Staffing and Service Availability 7500-90Standardized Recipes
Release of Information 7500-60Requests for Laboratory Tests 7500-62Responsibilities of the DietitianResults Reporting 7500-64Retention of Clinical Laboratory Records 7500-66Retention of Clinical Laboratory Specimens 7500-68Retention of Pathology Records 7500-70Retention of Records Cease of Operation 7500-72Review of Patient Results and Quality Control 7500-74SchedulingScope of ServiceSelf-Referral Testing 7500-78
Release of Information 7500-60Requests for Laboratory Tests 7500-62Responsibilities of the DietitianResults Reporting 7500-64Retention of Clinical Laboratory Records 7500-66Retention of Clinical Laboratory Specimens 7500-68Retention of Pathology Records 7500-70Retention of Records Cease of Operation 7500-72Review of Patient Results and Quality Control 7500-74
Release of Information 7500-60Requests for Laboratory Tests 7500-62Responsibilities of the DietitianResults Reporting 7500-64
Receiving of Foods and Supplies Record Retention Reflex Testing Policy 7500-58

	Ms. Kornblatt Idell proposed combining the September/October and November/December Quality Committee Meetings. The September/October meeting will take place on Wednesday, October 25 th . The November/December meeting date will be determined. The Committee agreed to the proposed changes. Staff will revise meeting invites, and email updates accordingly.			
8. CLOSED SESSION/REPORT ON CLOSED SESSION	Kornblatt Idell	ACTION		
a. Calif. Health & Safety Code §32155: Medical Staff Credentialing & Peer Review Report	Medical Staff Credentialing was reviewed and approved.	MOTION: by Eisenstark to approve, 2nd by Snyder. All in favor.		
9. ADJOURN	Kornblatt Idell			
	Meeting adjourned at 6:47 p.m.			

Laboratory Report Current Review YTD



Laboratory Staff

- Frederick Kretzschmar MD, Medical Director
- » Nicolaos Hadjiyianni, Lab Manager
- > Technical Supervisor, Open Position
- Clinical Lab Scientists (3 FT, 3 PT, 7 PD)
- Microbiologists (1 PT)
- Clinical Laboratory Assistants (2 FT, 5 PD)



Scope of Services

- Collection of specimens
- Clinical laboratory testing
- > Transfusion service
- Clinical laboratory results reporting, including critical value communication
- Maintenance/ service/repair for optimal equipment/instrumentation use
- Collection service for Quest



Accomplishments

EPIC Beaker Upcoming Projects

New Hematology Analyzers



Challenges

StaffingAging Equipment



Volumes

FY 2021	FY 2022	FY 2023 Annualized
136,204	161,924	150,682



Monthly	/ Covid-19 Test	ing 2023	
Month	# of Tests	Positive Test	% Positive
January	243	14	5.8
February	233	17	7.3
March	201	15	7.5
April	205	10	4.9
May	122	3	2.5
June	129	3	2.3
July			
Totals	1133	62	5.5
:	*Note: Data from	Laboratory PCR	tests orders

Monthly Covid-19 Testing 2022

Month	# of Tests	Positive Test	% Positive	
January	837	119	14.2	
February	461	18	3.9	
March	570	8	1.4	
April	513	24	4.7	
May	690	43	6.2	
June	626	58	9.3	
July	564	70	12.4	
August	613	43	7.0	
September	496	20	4.0	
October	549	29	5.3	
November	549	12	2.2	
December	317	21	6.6	
Totals	6785	465	6.9	



LAB QAPI

≈ Lab									
Indicator		Performance	Most Recent	Trend	Period	٥	♠	liñ	x
Blood Cu	ltures -Contamination Rate LAB (M)								
	100%6	Target	1.4%	▲ Deteriorated	Jun 2023	3.0%	4.0%	7/2	1.1%
History		Met	1/70	Controlated	JUR 2023	5.0%	4.076	n/a	1.1/0
Lab API	Manual Test Entry Error (M)								
	9196 996	Target	0.0%	- No Change	Jun 2023	0.0%	1.0%	n/a	0.5%
History		Met	0/30		JUII 2023	0.0%	1.076	ша	0.376
Lab Bloo	od Admin Audit (Q)								
	50% 34% 16%	Target	100.0%	▲ Improved	Q2-2023	100.0%	99.0%	n/a	70.0%
History		Met	2/2	A mprovou	Q2-2023	100.076	27.U/0	ша	/0.0/0
Lab Crit	tical Values Communication per protocol (M)								
	75% 25%	Breaches	89.1%	🗢 Deteriorated	Jun 2023	100.0%	99.0%	n/a	98.8%
History		Alarm	115/129	•	JUII 2023	100.076	27.U/0	ша	70.0/0
Lab Mar	nual Test Entry (Q)								
	100%6	Target	100.0%	— No Change	Q4-2022	100.0%	95.0%	n/a	100.0%
History		Met	573/573		Q4-2022	100.076	33.076	ша	100.076
Lab Tra	nsfusion Effectiveness (M)								
	9196 996	Target	100.0%	-No Change	Jun 2022	100.0%	00.0%/	w/s	00.0%
History		Met	3/3		Jun 2025	100.076	99.0%	n/a	98.0%
Lab Tra	nsfusion Reaction (M)								
	9196 996	Target	0.0%	-No Change	Jun 2023	0.0%	1.0%	w/=	0.20/
History		Met	0/20		JUII 2023	0.076	1.070	n/a	0.3%

Quality Indicator Performance & Plan

July Board Quality

Data for June 2023



Mortality

☆ Mortality								
Indicator	Performance	Most Recent	Trend	Period	0	A	ជា	×
Acute Care Mortality Rate (M)								
100%6	Target							
History	Met	1.7% 1/58	📥 Deteriorated	Jun 2023	15.3%	n/a	n/a	2.5%
COPD Mortality Rate M								
100%6	Turest							
History	Target Met	0.0%	- No Change	Jun 2023	8.5%	n/a	n/a	0.0%
Congestive Heart Failure Mortality Rate M								
91%6 9%6	Target	0.0%	No Change		44.50/			
History	Met	0/3	- No Change	Jun 2023	11.5%	n/a	n/a	0.0%
Pneumonia Mortality Rate M								
8396 1796	Target	0.0%	- No Change	Jun 2023	15.6%			4.3%
History	Met	0/6	- 110 Change	Jun 2023	15.0%	n/a	n/a	4.3%
Ischemic Stroke Mortality Rate M								
100%6	Target	0.00/	N. 61					
History	Met	0.0% 0/1	- No Change	Jun 2023	13.8%	n/a	n/a	0.0%
Hemorrhagic Stroke - Mortality Rate (M)								
8396 1796	Target	0.0%	- No Change		0.00/	4.007	,	16.70/
History	Met	0/1	- No Change	Jun 2023	0.0%	1.0%	n/a	16.7%
Indicator	Performance	Most Recent	Trend	Period	o	A	lāfi	×
Sepsis, Severe - Mortality Rate (M)								
91%6 9%6 9%6	Target	0.0%	— No Change	Jun 2023	25.0%	7/2	n /a	2.6%
History	Met	0/2		Jun 2023	23.076	n/a	n/a	2.076
Septic Shock - Mortality Rate (M)								
75% 25%	Target	0.0%	— No Change	Jun 2023	25.0%	2/2	n /a	14.3%
History	Met	0/2		Jun 2023	23.070	n/a	n/a	14.376

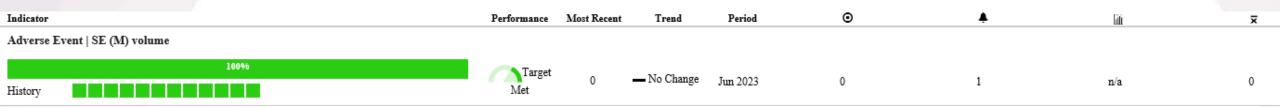
AHRQ Patient Safety Indicators

☆ Quality > Patient Safety > AHRQ Patient Safety Indicators_PSI

Indicator		Performance	Most Recent	Trend	Period	٥	♠	lidi	×
PSI 90 (v2	2021) Midas Patient Safety Indicators Composite, ACA (M)								
	100%6	Target	0.00	— Na Changa	7 0000		,	,	
History		Met	0/0.012	- No Change	Jun 2023	0.00	n/a	n/a	0.00
PSI 90 (v2	2021) Patient Safety Indicators Composite, ACA - Volume (M)								
	100%	Target	0	- No Change	I 2022	<u>,</u>			0
History		Met	U	- Ivo Change	Jun 2023	U	n/a	n/a	0
	Patient Safety Indicators 90 (PSIs) PSI 03 Pressure Ulcer PSI 06 latrogenic Pneumothorax Rate PSI 08 In Hospital Fall with Hip Fracture PSI 09 Perioperative Hemorrhage or Hematoma PSI 10 Postoperative Acute Kidney Injury Requirin PSI 11 Postoperative Respiratory Failure PSI 12 Perioperative Pulmonary Embolism or DVT PSI 13 Postoperative Sepsis PSI 14a Postoperative Wound Dehiscence, Open	0							
0	PSI 14b Postoperative Wound Dehiscence, Non-O	pen						VALLEY HO	SPITAL ARE DISTRICT
0	PSI 15 Accidental Puncture or Laceration							Healing He	re at Home

Adverse Events Reporting

 Zero Adverse events including Pre-Op/Post Op discrepancies, adverse events from Anesthesia or operative adverse events





Blood Products





Significant Medication Errors and Adverse Drug Reactions

Indicator	r	Performance	Most Recent	Trend	Period	Θ	↓	läti	×
Rx-AD	Es-High Risk Med Errors Per 10,000 Doses (M)								
	100%6	Target	0.10	• Deteriorete d				<i>,</i>	
History		Met	0.18 1/54350	▲ Deteriorated	Jun 2023	1.13	2.00	n/a	0.09
Rx-Adr	ministration Errors Per 10,000 Doses Dispensed								
	100%6	Target	0.37	 Deteriorated 	T 2022	1.00	2.00	- (-	0.25
History		Met	2/54350	▲ Deteriorated	Jun 2023	1.00	3.00	n/a	0.35



Patient Falls Preventable Harm





Readmissions

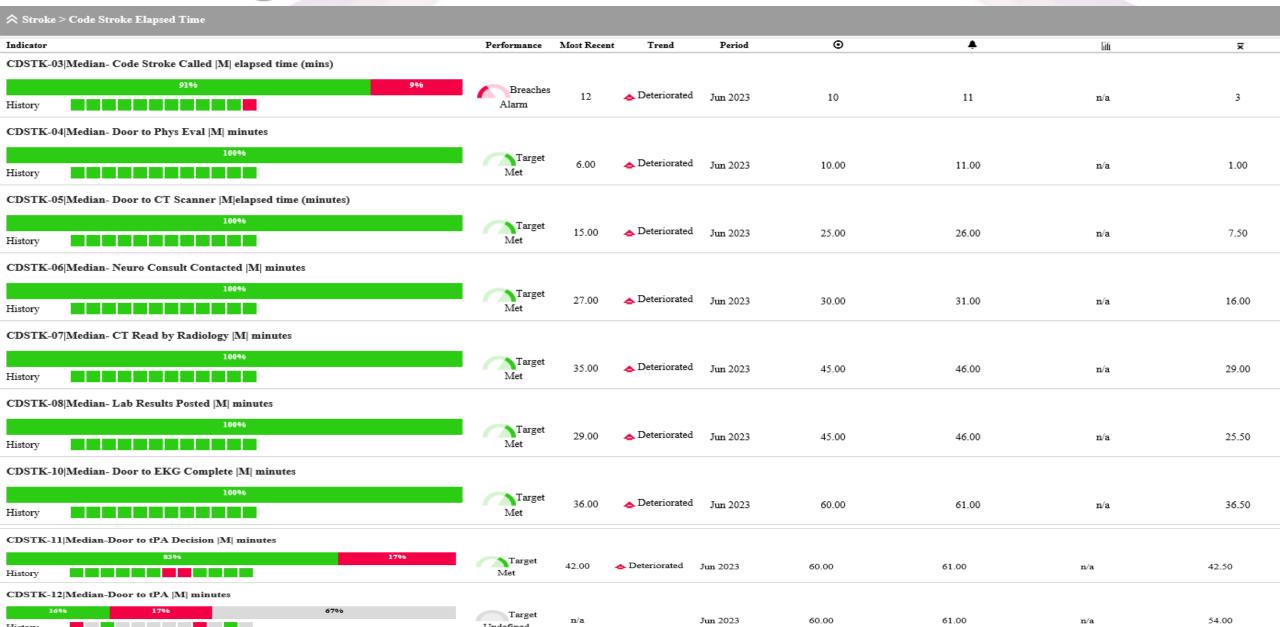
Indicator	Performance	Most Recent	Trend	Period	٥	♠	άŭ	x
30-DV Inpatients - % Readmit to Acute Care within 30 Days (M)								
100%6	Target	6 170/	D. C. L.					
History	Met	5.17% 3/58	▲ Deteriorated	Jun 2023	15.30%	15.50%	n/a	5.37%
COPD, CMS Readm - % Readmit within 30 Days, ACA (M)								
8396 1796	Target	0.0%	💠 Improved	Jun 2023	10.5%	20.0%/		0.1%/
History	Met	0/3	V miprovou	Jun 2023	19.5%	20.0%	n/a	9.1%
HF, CMS Readm Rdctn - % Readmit within 30 Days, ACA (M)								
9196 996	Target	0.0%	No Channe					
History	Met	0/3	- No Change	Jun 2023	21.6%	22.0%	n/a	0.0%
Hip/Knee, CMS Readm Rdctn - % Readmit within 30 Days, ACA (M)								
58% 9% 33%	Target	0.0%		Jun 2023	4.0%	5.0%	,	6.00/
History	Met	0/1		Jun 2023	4.0%	3.0%	n/a	6.2%
PNA, CMS Readm Rdctn - % Readmit within 30 Days, ACA (M)								
91% 9%	Target	0.0%	- No Change					
History	Met	0/5	- No Change	Jun 2023	16.6%	17.0%	n/a	4.8%
Sepsis, Severe - % Readmit within 30 Days (M)								
100%	Target	0.0%	— No Change		10.00/	40.007	,	0.007
History	Met	0/2	- No Change	Jun 2023	12.0%	13.0%	n/a	0.0%
Septic Shock - % Readmit within 30 Days (M)								
100%	Target	0.0%	No Change		10.00/	4.4.007	,	0.00/
History	Met	0/1	- No Change	Jun 2023	13.3%	14.0%	n/a	0.3%

Blood Culture Contamination

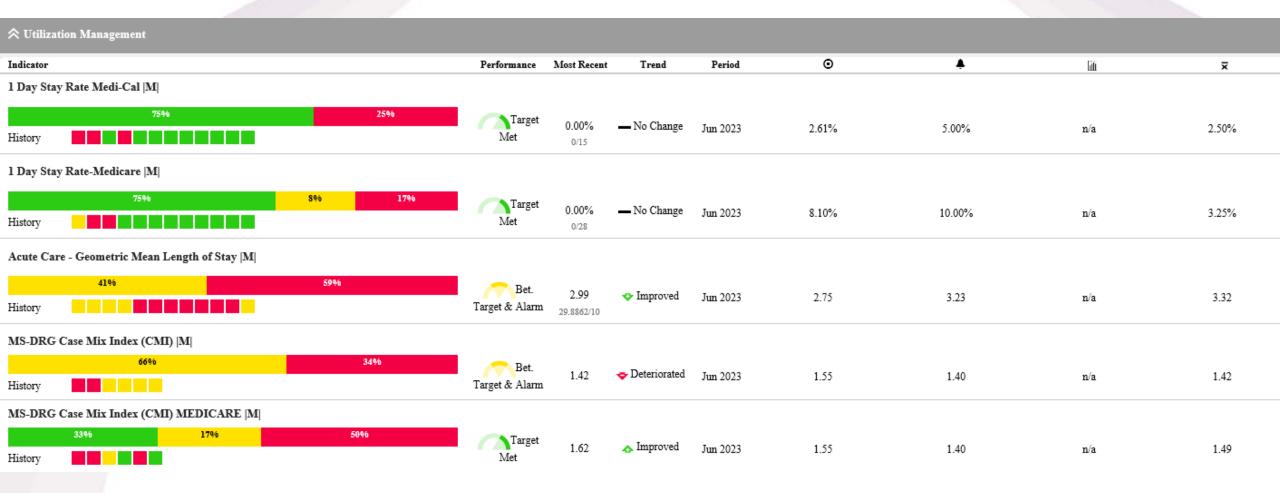
							Month	RN-Contaminated Culture Reports	Drawn by	Percent
Indicator	Performance	Most Recent	Trend	Period	o	Ļ		(num)	RN (dag)	
Blood Cultures -Contamination Rate LAB (M)									(den)	
100%6							Jun 2023	3	98	3.1%
	Target Met	1.4%	📥 Deteriorated	Jun 2023	3.0%	4.0%	May 2023	1	111	0.9%
History History	Met	1/70					Apr 2023	7	104	6.7%
Blood Cultures -Total Contamination Rate (M)							Mar 2023	6	103	5.8%
8396 896 996	Target	2.4%	📥 Deteriorated	1 2022	2.09/	4.007	Feb 2023	2	95	2.1%
History	Met	4/168		Jun 2023	3.0%	4.0%	Jan 2023	4	88	4.5%
							Dec 2022	4	109	3.7%
Blood Cultures -Contamination Rate RN (M)							Nov 2022	3	124	2.4%
50%6 8%6 42%6	Bet.	3.1%	📥 Deteriorated	d Jun 2023	3.0%	3.1%	Oct 2022	2	74	2.7%
History	Target & Alar	m _{3/98}		- 700 2023	5.070	5.170	Sep 2022	0	78	0.0%
							Aug 2022	2	88	2.3%
							Jul 2022	4	89	4.5%



CIHQ Stroke Certification Measures



Utilization Management



Geometric mean is a statistical/mathematical term that is applied in many other areas outside of health care. This is calculated by multiplying all of the lengths of stay and then taking the nth root of that number (where n=number of patients). (Minimizes the impact of outliere) **The Case Mix Index (CMI)** is the average relative DRG weight of a hospital's inpatient discharges, calculated by summing the Medicare Severity-Diagnosis Related Group (MS-DRG) weight for each discharge and dividing the total by the number of discharges.



Core Measures

Indicator	Performance	Most Recen	t Trend	Period	Θ	A	lilli	x
Core OP29/ASC9 - Colonoscopy:F/U for Avg Risk Pts (M)								
100%	Target	100.0%	— No Chang		20 20/	50.00 <i>/</i>		
History	Met	10/10	- No Chang	^{ge} Jun 2023	88.0%	50.0%	n/a	100.0%
Indicator	Performance	Most Recent	Trend	Period	o	₽	ជា	x
Core OP 18b Median Time ED Arrival to ED Departure - Reporting Measure (M)								
1696 996 7596	Target	117.50	💠 Improved	Jun 2023	132.00	140.00	n/a	152.00
History	Met	117.50	 Improved 	Jun 2023	132.00	140.00	IVa	152.00
Indicator	Performance	Most Recent	Trend	Period	Θ	₽	lãú	x
Core OP 22 ED LWBS Emergency Dept Left Without Being Seen (M)								
75% 25%	Target	0.2%	💠 Improved	1 2022	2.00/	0.50/	,	1.40/
History	Met	2/843	↓ miproveu	Jun 2023	2.0%	2.5%	n/a	1.4%
Indicator	Performance	Most Recent	Trend	Period	Θ		lidi	x
Core OP-23 - Head CT/MRI Results for STK Pts w/in 45 Min of Arrival (M)								
3396 1796 50%6	Target	n/a		I 2022	73.0%/	70.0%/		66 79/
History	Undefined	п/а		Jun 2023	72.0%	70.0%	n/a	66.7%

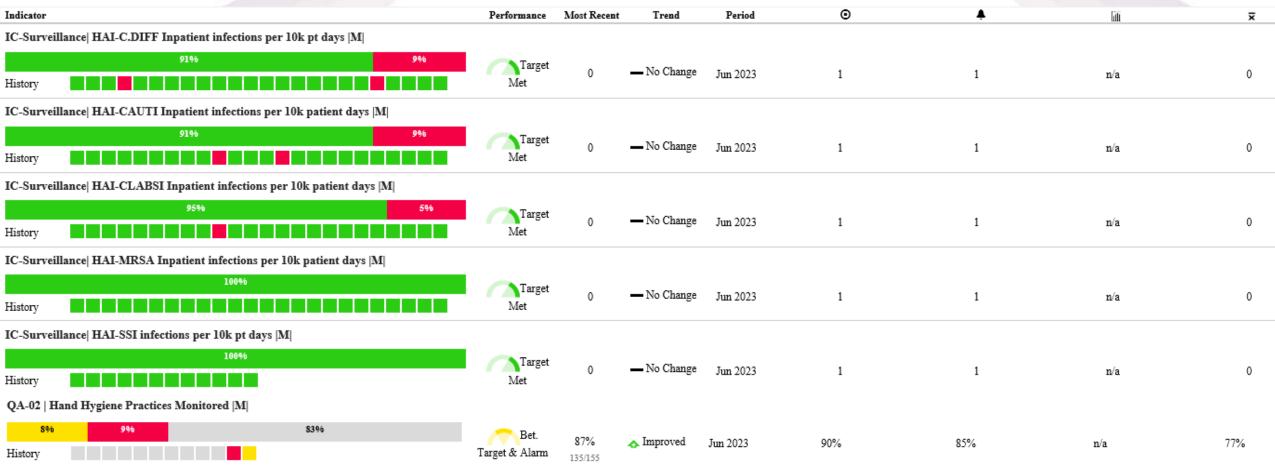


Core Measures Sepsis

Indicator	Performance	Most Recent	Trend	Period	Θ		ίdű	x
SEP-1 Early Management Bundle, Severe Sepsis/Septic Shock (M)								
33%6 67%6	Breaches	50.0%	🗢 Deteriorated	T 2022	01.00/	00.00/	- (-	50.59/
History	Alarm	3/6	Peteriorated	Jun 2023	81.0%	80.0%	n/a	58.5%
SEPa - Severe Sepsis 3 Hour Bundle (M)								
2596 896 6796	Breaches	66.7%	- Deteriorated			00.00 <i>/</i>		24 29/
History	Alarm	4/6	➡ Deteriorated	Jun 2023	94.0%	90.0%	n/a	81.9%
SEPb - Severe Sepsis 6 Hour Bundle (M)								
58% 42%	Breaches	50.0%/	- Deteriorate -	T 0000	100.00/	00.00/	,	00.00/
History	Alarm	50.0% 1/2	Deteriorated	Jun 2023	100.0%	90.0%	n/a	88.0%



Infection Prevention





CIHQ Corrective Action Plan Monthly Compliance Condition Level Findings

GL-04 Condition Level Findings Reported to BQC M								
100%	Target	100%	- No Change	Jun 2023	100%	95%	n /a	100%
History	Met	4/4	- No change	Jun 2023	100%	93%	n/a	100%
IC-03 Hair Clippers and Base Clean M								
100%	Target	100%	🔥 Improved	I 2022	90%	059/		98%
History	Met	30/30	A mproved	Jun 2023	90%	85%	n/a	9870
MM-24 Pill Crushers Clean M								
100%6	Target	100%	-No Change	1 2022	1000/	0594	,	1000/
History	Met	8/8	- No Change	Jun 2023	100%	95%	n/a	100%
QS-10 Documentation: Continuous Observation of High Risk Pts $ \mathbf{M} $								
100%	Breaches	33%	🔥 Improved	I 2022	1008/	059/	- (-	2007
History	Alarm	2/6	o mproved	Jun 2023	100%	95%	n/a	20%



CIHQ Corrective Action Plan Standard Findings Quarterly Report

IC-03 Ice Machines Cleaned M								
100%6	Target	100.0%	— No Change	Jun 2023	100.0%	95.0%	n/a	100.0%
History	Met	3/3		Juli 2023	100.076	55.078	in a	100.076
IC-03 OP Rehab Deep Clean Complete M								
100%6	Target	100.0%	— No Change	Jun 2023	100.0%	95.0%	n/a	100.0%
History	Met	1/1		Jun 2023	100.076	33.076	in a	100.0%
IC-03 Pt Care Floors Clean M								
100%6	Target	100.0%	— No Change	Jun 2023	100.0%	95.0%		100.0%
History	Met	21/21	- no onalige	Jun 2023	100.0%	93.0%	n/a	100.0%
CE-03 Pull Cord Compliance M								
100%6	Target	96%	🔥 Improved	Jun 2023	90%	85%	n/a	94%
History	Met	64/67	~	2023	20/0	0270	iv a	24/0
CE-07 Presence of spill kit where formalin used M								
100%6	Breaches	0.0%	— No Change	Jun 2023	100.0%	95.0%	n/a	0.0%
History	Alarm	0/11		2023	100.076	23.070	iv a	0.076
CE-09 Appropriate Storage of Supplies (Bio-Hazard Bag Use) M								
100%6	Target	100%	— No Change	Jun 2023	90%	85%	n/a	100%
History	Met	8/8		AUL 2023	20/0	5270	10 0	10076
CE-09 Expiration of Hand Sanitizer Stored Supplies M								
100%	Target	100%	— No Change	Jun 2023	100%	95%	n/2	100%
History	Met	36/36	1.0 Onalige	Jun 2023	100%	¥J70	n/a	100%

CIHQ Corrective Action Plan Standard Findings

CE-09 | Opened EKG electrodes dated |M| 100%6 Target 100% — No Change Jun 2023 90% 85% 100% n/a History Met 8/8 CE-11 | Monitoring Temperature and Humidity Logs|M| 100% Breaches 11.1% Deteriorated Jun 2023 100.0% 95.0% 30.3% n/a Alarm History 20/180 DC-04 | Patient Choice Form Completion |M| 5096 Target 94% Jun 2023 90% 85% 94% n/a Met History 17/18 IC-09 | Safe Transport of Used Surgical Supplies |M| 50% 5096 Target 100% 🔥 Improved 95% Jun 2023 100% n/a 89% Met History 3/3 IC-10 | MedStaff Antimicrobial Stewardship Training Monitoring [M] 5096 5096 Breaches 0% 90% 0% Jun 2023 100% n/a History Alarm 0/30 MM-11 | Dextrose 10% in Broselow Carts |M| 100%6 Breaches 0.0% — No Change Jun 2023 100.0% 95.0% 0.0% n/a Alarm History 0/2MM-21 | Albuterol Orders Complete |M| 100%6 Target 100.00% Jun 2023 90.00% 85.00% 100.00% n/a History Met 8/8 MM-21 | Medication/Contrast Protocol Usage |M| 100%6 Target 100.00% Jun 2023 90.00% 85.00% 100.00% n/a Met History 30/30

CIHQ Corrective Action Plan Standard Findings

MM-22 PRN Pain Parameter Instructions M									
34%6	66%	Breaches	92.5%		Jun 2023	100.0%	05.09/		92.5%
History		Alarm	37/40		Jun 2023	100.0%	95.0%	n/a	92.276
MM-26 Unlabeled lidocaine multidose vials M									
33%	67%	Target	0.00%		Jun 2023	0.00%	0.05%		0.00%
History		Met	0/4		Jun 2023	0.00%	0.00%	n/a	0.00%
MR-05 Vital Signs for TNK Patients M									
History		Target Undefined			n/a				
$\mathbf{MS}\text{-}09\mid \mathbf{Privileges}\ \mathbf{for}\ \mathbf{Telehealth}\ \mathbf{Providers}\ \mathbf{Monitored}\ \mathbf{M} $									
5096	50%	Target	100%		Jun 2023	100%	90%	n/a	100%
History		Met	10/10		Jun 2025	100%	90%	ша	100%
NU-03 Monitor Exp Dates in Patient Nutrition Areas $\left M \right $									
100%		Target	100%	— No Change	Jun 2023	90%	85%	n/a	100%
History		Met	8/8		Jun 2025	9076	8376	ша	100%
NU-06 Nutrition Orders by MD Only $ \mathbf{M} $									
5096	50%	Breaches	82%		Jun 2023	90%	85%	n/a	82%
History		Alarm	14/17		Jun 2025	9076	8376	ша	8270
PR-02 IMM Signed Within 48 hours M									
1696 \$496		Target	100.0%		Jun 2023	90.0%	85.0%		100.0%
History		Met	67/67		Jun 2025	90.0%	83.076	n/a	100.0%
PR-03 Family Notification of Hospitalization M									
1796 \$396									
		Breaches	79.1%		Jun 2023	90.0%	85.0%	n/a	79.1%

CIHQ Corrective Action Plan Standard Findings

PR-03 Provider Notification of Hospitalization M								
1696 8496	Target	100.0%		L 2022	00.0%/	05.09/		100.0%
History	Met	67/67		Jun 2023	90.0%	85.0%	n/a	100.0%
QA-01 Contracted Services QAPI Review M								
5096 5096	Breaches	80%		Jun 2023	90%	85%	n/a	80%
History	Alarm	8/10		Jun 2025	50/0	8276	ша	8076
QA-02 Hand Hygiene Practices Monitored M								
8%6 9%6 \$396	Bet.	87%		Jun 2023	90%	85%	n/a	77%
History	Target & Alarm	135/155	••••••••••••••••••••••••••••••••••••••	аш 2023	20/0	0.2 /0	шa	///0
QA-02 Monitor & Report High Risk Problem Prone areas M								
50% 50%	Target	100%		Jun 2023	90%	85%	n/a	100%
History	Met	1/1		Jun 2023	90%	8276	шa	100%
QS-07 Accuracy in Patient Identification M								
50% 50%	Target	100%		Jun 2023	90%	85%	n/a	100%
History	Met	6/6		Jun 2025	50/0	6.2.76	ша	10076
QS-10 Documentation: Continuous Observation of High Risk Pts M								
100%6	Breaches	33%	▲ Improved	Jun 2023	100%	95%	n/a	20%
History	Alarm	2/6	A mpiorea	Jun 2025	10076	9376	ша	2076
RS-07 Timely MD Order for Restraint M								
50% 50%	Target	100%		Jun 2023	90%	85%	26	100%
History	Met	8/8		Jun 2023	30%	0.370	n/a	10076
RS-12 MedStaff Restraint Policy Review Monitoring M								
50% 50%	Breaches	0%		L 2022	1009/	0.0%/		08/
History	Alarm	0/30		Jun 2023	100%	90%	n/a	0%

Patient Satisfaction

HCAHPS reported Quarterly



Rate My Hospital Scale 1-5 June Data

Sonoma	Valley Hospi	tal / Emergency	Department
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4.512

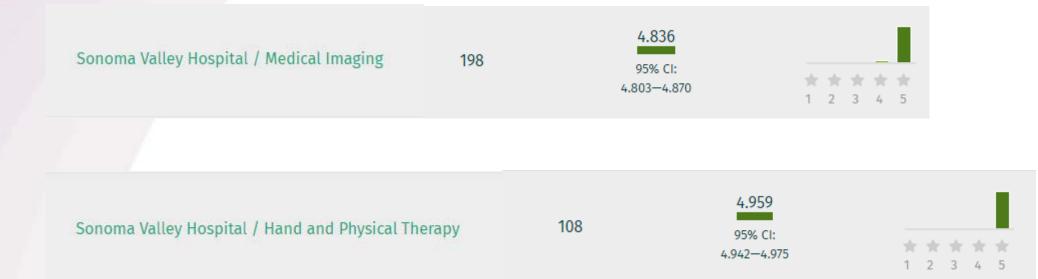
95% CI: 4.445-4.580



99



Rate My Hospital Scale 1-5





Rate My Hospital Scale 1-5



56

4.838 95% CI: 4.802-4.873





Medication Scanning Rate	2023		Nursing Turnover	2023 Staff/Quarter							
	Q3	Q4	Q1	Q2	Goal	# of RNs	Q3	Q4	Q1	Q2	Goal
Inpatient (ICU/MS)	98.0%	96%	95%	96%	<u>></u> 90%	RNs, >0.5FTE (n=64)	4 (6.6%)	1 (1.6%)	2 (3.1%)	3 (4.8%)	<u><5</u>
Pre/Post Op			98%	94%	<u>≥</u> 90%						
ED	85.0%	83.0	80%	78%	<u>></u> 90%	Patient Experience: 2022 Q-Reviews					
Preventable med errors R/T Med Scanning	1	0	0	0	<u><</u> 2	2023	Q3	Q4	Q1 4.74	Q2 4.78	Goal
						RATE MY HOSPITAL- P	HYSICAL	THERAP	Y		
Quality	Indiana		01) 202	2		Overall score	4.87	4.9	4.91	4.92	<u>></u> 4.75
Quality	indicato	ors (QAI	PI) 202	.5		RATE MY HOSPITAL-OU	TPATIEN	T SURGE	RY		
	Q3	Q4	Q1	Q2	Goal	Overall Score	4.83	4.83	4.84	4.81	<u>></u> 4.75
Antibx admin within 30"- M/S and ICU	93%	91%	91%	93%	<u>></u> 90%	RATE MY HO	OSPITAL -	· ED			
Cont. OBS for Psych Pt- ED**New Bundle Q2, May- June	100%	100%	100%	20%	100%	Overall score	4.66	4.63	4.5	4.6	<u>></u> 4.75
Drug Admin Errors- Pharmacy (per 10000 doses)	0.59	0.37	0.43 (n=19)	0.12 (n=19)	<1	RATE MY HOSPITAL - N	MEDICAL	IMAGIN	IG		
•						Overall score	4.76	4.82	4.85	4.87	<u>≥</u> 4.75
						RATE MY HOSPIT	AL-INPA	TIENT		•	
Case	Manag	ement	2023			Overall score	4.79	4.66	4.74	4.69	<u>></u> 4.75
	Q3	Q4	Q1	Q2	Goal	Nurse Staffing Effectiveness: Transfers r/t staffing/beds					
Patient Choice Form Completed				94%	90%	2022 - 2023	Q3	Q4	Q1	Q2	Goal
completeu				5470	3070		1	6	1	1	<u><</u> 0
		Green = G	oal Met	Yellow = B	elow goal	Red = Continues below goal or significantly b	elow goal				

Document Tasks By Committee

Listing of currently pending and/or upcoming document tasks grouped by committee.

Sonoma Valley Hospital Run by: Newman, Cindi (cnewman) Run date: 07/20/2023 3:37 PM

port Parameters				
Filtered by:	Document Set: - All Available Document Committee: 07 BOD-Quality (P&P Review Include Current Tasks: Yes Include Upcoming Tasks: No			
Grouped by:	Committee			
Sorted by:	Document Title			
port Statistics				
Total Documents:	21			
Committee:	07 BOD-Quality (P&P Review)			
Committee Memb	ers: Crayton, Monique (mcrayton), Fin	n, Stacey (sfinn), Newman, Cindi (cnewman)		
Current Appro	val Tasks (due now)			
Document		Task/Status	Pending Since	Days Pending
Administratio	on of Medications	Pending Approval	7/20/2023	C
Medica	tion Management Policies (MM)			
Summary Of (o Radiology and ultra	ne the role of radiology and ultrasound technicia sound technicians may access medications not i her practitioners licensed to do so ant to be supervised by an LIP		of retrieving
	Removed references to skilled	nursing facility		
Moderators:	Newman, Cindi (cnewman)			
Lead Authors				
Approvers:		erformance Improvement/Pharmacy & Therape ee) -> 07 BOD-Quality (P&P Review) - (Committe		
Advanced Dir Patient	rectives Rights Policies (PR)	Pending Approval	7/20/2023	(
Summary Of (Changes: Reviewed. No content changes	s, updated references to most current year.		
Moderators:	Newman, Cindi (cnewman)			
Lead Authors:	Cooper, Kylie (kcooper)			
Approvers:		P&P Committee - (Committee) -> 02 MS-Medicin 05 MS-Medical Executive - (Committee) -> 07 BO Imittee)		• •
Contrast Read	ctions 7630-125	Pending Approval	7/20/2023	(
Diagnos	stic Services Dept Policies			
Summary Of (Updated authors/reviewers.	I change about documenting allergy reaction in o include only the crash cart for emergency medi		
Moderators: Lead Authors:	Newman, Cindi (cnewman) Kutza, Chris (ckutza), Young, D			

Document Tasks by Committee Sonoma Valley Hospital Run by: Newman, Cindi (cnewman) Listing of currently pending and/or upcoming document tasks grouped by committee. Run date: 07/20/2023 3:37 PM Kutza, Chris (ckutza), Medical Director-Diagnostic Radiology ExpertReviewers: Approvers: Kuwahara, Dawn (dkuwahara) -> 01 P&P Committee - (Committee) -> 03 MS-Surgery Department - (Committee) -> 05 MS-Medical Executive - (Committee) -> 07 BOD-Quality (P&P Review) - (Committee) -> 09 BOD-Board of Directors - (Committee) Infection Prevention Program **Pending Approval** 7/20/2023 Infection Prevention & Control Policies (IC) Reviewed. Added Monthly infection control rounds in all departments to aligned with CIHQ findings. No other content Summary Of Changes: changes Moderators: Newman, Cindi (cnewman) Montecino, Stephanie (smontecino), Cooper, Kylie (kcooper) Lead Authors: ExpertReviewers: Sankaran, Sujatha (ssankaran) Cooper, Kylie (kcooper) -> 04 MS-Performance Improvement/Pharmacy & Therapeutics Committee - (Committee) -> 05 MS-Approvers: Medical Executive - (Committee) -> 07 BOD-Quality (P&P Review) - (Committee) -> 09 BOD-Board of Directors - (Committee) Infection Prevention Risk Assessment Pending Approval 7/20/2023 Infection Prevention & Control Policies (IC) Updated areas include: 2023 Goals, Construction goals in 2023 Inpatient, OP and Ambulatory care is increased to M in all 3 Summary Of Changes: areas due to upcoming construction areas and changes made to scoring for Candida Auris to M for all areas Newman, Cindi (cnewman) Moderators: Montecino, Stephanie (smontecino), Cooper, Kylie (kcooper) Lead Authors: Sankaran, Sujatha (ssankaran) ExpertReviewers: Cooper, Kylie (kcooper) -> 01 P&P Committee - (Committee) -> 04 MS-Performance Improvement/Pharmacy & Therapeutics Approvers: Committee - (Committee) -> 05 MS-Medical Executive - (Committee) -> 07 BOD-Quality (P&P Review) - (Committee) -> 09 **BOD-Board of Directors - (Committee)** Management of Radiographic Contrast Media Pending Approval 7/20/2023 Diagnostic Services Dept Policies Summary Of Changes: No changes to policy. Updated owner, authors/reviewers titles. Moderators: Newman, Cindi (cnewman) Lead Authors: Kutza, Chris (ckutza), Young, Dave (dyoung) Kutza, Chris (ckutza), Medical Director-Diagnostic Radiology ExpertReviewers: Kuwahara, Dawn (dkuwahara) -> 01 P&P Committee - (Committee) -> 03 MS-Surgery Department - (Committee) -> 05 MS-Approvers: Medical Executive - (Committee) -> 07 BOD-Quality (P&P Review) - (Committee) -> 09 BOD-Board of Directors - (Committee) 7/20/2023 **MRI Code Blue Procedure** Pending Approval Diagnostic Services Dept Policies Updated title to reflect rapid response in addition to code blue. Summary Of Changes: Added clarification to procedure steps to include only MRI technologists, screened individuals and screened equipment are allowed in scanner room (Zone 4). Added reference to Rapid Response policy. Added CNO as reviewer. Newman, Cindi (cnewman) Moderators: Lead Authors: Young, Dave (dyoung) ExpertReviewers: Medical Director-Diagnostic Radiology Kuwahara, Dawn (dkuwahara) -> 01 P&P Committee - (Committee) -> 03 MS-Surgery Department - (Committee) -> 05 MS-Approvers:

Medical Executive - (Committee) -> 07 BOD-Quality (P&P Review) - (Committee) -> 09 BOD-Board of Directors - (Committee)

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Document Tasks by Committee

Sonoma Valley Hospital

Run by: Newman, Cindi (cnewman) Run date: 07/20/2023 3:37 PM

Listing of currently pending and/or upcoming document tasks grouped by committee.

			7/20/2022	0
MRSA Active Surveillan	ice culture (ASC)	Pending Approval	7/20/2023	0
Summary Of Changes:	Updated the document, Changed Parago Changed grammatical corrections. Fixed	Acronyms		
	Reviewed policy and it is consistent with Updated to most current guidelines from	_	-	
Moderators:	Newman, Cindi (cnewman)			
Lead Authors:	Montecino, Stephanie (smontecino)			
ExpertReviewers:	Sankaran, Sujatha (ssankaran)			
Approvers:	Cooper, Kylie (kcooper) -> 01 P&P Comm Committee - (Committee) -> 05 MS-Medi BOD-Board of Directors - (Committee)			-
RETIRE:: Cardiac Exercis Complications Cardio Dept	se Testing Precautions, Indications and	Pending Approval	7/20/2023	0
Summary Of Changes:	Please Retire this policy. This is a department procedure, not a ho	spital policy.		
Moderators:	Newman, Cindi (cnewman)			
Lead Authors:	Young, Dave (dyoung)			
Approvers:	Kuwahara, Dawn (dkuwahara) -> 01 P&P Medical Executive - (Committee) -> 07 B(• •		
	Testing Addendum Cardiolite Testing	Pending Approval	7/20/2023	0
Cardio Dept				
Summary Of Changes:	Retire- this is a department protocol/pro	ocedure, not a hospital policy.		
Moderators:	Newman, Cindi (cnewman)			
Lead Authors:	Young, Dave (dyoung)			
Approvers:	Kuwahara, Dawn (dkuwahara) -> 01 P&P Medical Executive - (Committee) -> 07 B(
RETIRE:: Echocardiogra	m Procedure	Pending Approval	7/20/2023	0
Cardio Dept				
Summary Of Changes:	Retire- this is a department protocol/exa	m, not a hospital policy.		
Moderators:	Newman, Cindi (cnewman)			
Lead Authors:	Young, Dave (dyoung)			
Approvers:	Kuwahara, Dawn (dkuwahara) -> 01 P&P Medical Executive - (Committee) -> 07 B0	. ,		
RETIRE:: Echocardiogra	phy with Contrast	Pending Approval	7/20/2023	0
Cardio Dept				
Summary Of Changes:	Retire- this is a department protocol/ex	am, not a hospital policy.		
Moderators:	Newman, Cindi (cnewman)			
Lead Authors:	Kutza, Chris (ckutza), Young, Dave (dyou	ng)		
Approvers:	Kuwahara, Dawn (dkuwahara) -> 01 P&P Medical Executive - (Committee) -> 07 B(

Document Tasks by Committee

Sonoma Valley Hospital

Run by: Newman, Cindi (cnewman) Run date: 07/20/2023 3:37 PM

RETIRE:: Fire Safety - Im Diagnostic Service		Pending Approval	7/20/2023	0
Summary Of Changes:	Reviewed Policy,			
	Recommend retire: redundant to organiza	ational policy, no special instruc	tions for imaging specifically.	
Moderators: Lead Authors:	Newman, Cindi (cnewman) Young, Dave (dyoung)			
ExpertReviewers: Approvers:	Medical Director-Diagnostic Radiology	Committee - (Committee) -> 03	MS-Surgery Department - (Committee) -> 05	MS-
Αμμιονείς.			mittee) -> 09 BOD-Board of Directors - (Comm	
RETIRE:: Fire Safety - M	RI	Pending Approval	7/20/2023	0
Diagnostic Service	s Dept Policies			
Summary Of Changes:	Reviewed Policy, CN-Recommend Retire as redundant to th	ne organizational policy, titles cl	nanged	
Moderators:	Newman, Cindi (cnewman)			
Lead Authors:	Young, Dave (dyoung)			
ExpertReviewers:	Medical Director-Diagnostic Radiology			
Approvers:			MS-Surgery Department - (Committee) -> 05 mittee) -> 09 BOD-Board of Directors - (Comm	
RETIRE:: Myocardial Per Cardio Dept	fusion Testing LexiscanTreadmill Test	Pending Approval	7/20/2023	0
Summary Of Changes:	Retire- this is a department protocol/proc	edure, not a hospital policy.		
Moderators:	Newman, Cindi (cnewman)			
Lead Authors:	Young, Dave (dyoung)			
Approvers:		• •	MS-Medicine Department - (Committee) -> 0 mittee) -> 09 BOD-Board of Directors - (Comm	
RETIRE:: Pediatric Electr Cardio Dept	rocardiogram	Pending Approval	7/20/2023	0
Summary Of Changes:	RETIRE this is a department protocol/proc	cedure, not a hospital policy.		
Moderators:	Newman, Cindi (cnewman)			
Lead Authors:	Young, Dave (dyoung)			
Approvers:		•	MS-Medicine Department - (Committee) -> 0 mittee) -> 09 BOD-Board of Directors - (Comm	
RETIRE:: Performing Con Protocol for Cardio Dept	mplete Transthoracic Echocardiograms,	Pending Approval	7/20/2023	0
Summary Of Changes:	Retire- this is a department protocol/proc	edure, not a hospital policy.		
Moderators:	Newman, Cindi (cnewman)			
Lead Authors:	Young, Dave (dyoung)			
Approvers:		•	MS-Medicine Department - (Committee) -> 0 mittee) -> 09 BOD-Board of Directors - (Comm	
RETIRE:: Stress Echocard	diogram	Pending Approval	7/20/2023	0
Cardio Dept		5 11		

Document Tasks by Committee

Listing of currently pending and/or upcoming document tasks grouped by committee.

Sonoma	Valley	Hoc

Sonoma Valley Hospital Run by: Newman, Cindi (cnewman) Run date: 07/20/2023 3:37 PM

Sumn	nary Of Changes:	Retire- this is a department protocol/exam	procedure, not a hospital policy.		
Mode	erators:	Newman, Cindi (cnewman)			
Lead	Authors:	Young, Dave (dyoung)			
Appro	overs:		nmittee - (Committee) -> 02 MS-Medicine De Quality (P&P Review) - (Committee) -> 09 BO		
	RE::Dobutamine Str Cardio Dept	ess Imaging	Pending Approval	7/20/2023	0
Sumn	nary Of Changes:	Retire- we don't perform this test anymore.			
Mode	erators:	Newman, Cindi (cnewman)			
Lead	Authors:	Young, Dave (dyoung)			
Appro	overs:		nmittee - (Committee) -> 02 MS-Medicine De Quality (P&P Review) - (Committee) -> 09 BO		
RETIR	RE::ECG Interpretat	ion	Pending Approval	7/20/2023	0
	Cardio Dept				
Sumn	nary Of Changes:	Retire- this is a department protocol/proced	dure, not a hospital policy.		
Mode	erators:	Newman, Cindi (cnewman)			
Lead	Authors:	Young, Dave (dyoung)			
Appro	overs:		nmittee - (Committee) -> 02 MS-Medicine De Quality (P&P Review) - (Committee) -> 09 BO		
Venip	ouncture by Techno	logists 7630-237	Pending Approval	7/20/2023	0
	Diagnostic Services	5 Dept Policies			
Sumn	nary Of Changes:	Updated name of policy and minor wording Updated author/reviewer/owner.	changes for clarification purposes.		
Mode	erators:	Newman, Cindi (cnewman)			
Lead	Authors:	Young, Dave (dyoung)			
Exper	rtReviewers:	Medical Director-Diagnostic Radiology			
Appro	overs:		nmittee - (Committee) -> 03 MS-Surgery Dep Quality (P&P Review) - (Committee) -> 09 BO		